

SAFETY RECALL

Mack Trucks Inc.
Greensboro, NC USA



Date	Number	Release	Page
11.2025	SC0484	01	1(2)

Trailer Light Inoperative PR, AN(4)

RECALL INFORMATION

(November 2025)

Mack Trucks has determined that certain PR and AN(4) model vehicles may be equipped with a defective Trailer Body Input/Output Module (TBIOM). This defect could cause the module to have limited functionality, rendering the trailer lights inoperable and increasing the risk of a crash. If a trailer being towed experiences a loss of trailer lighting functions, vehicles around the trailer may not observe the trailer reducing speed, stopping, or changing lanes, which could lead to an increased risk of a crash.

Mack Trucks has not received any complaints or reports of vehicle crashes because of this safety; therefore, Mack considers this as a proactive measure to protect the public and Mack's customers from the potential risk associated with this defect.

To correct this safety issue, the TBIOM must be replaced and the associated software reloaded.

VEHICLES AFFECTED

Certain Mack PR and AN(4) model vehicles manufactured between October 22, 2024, and September 5, 2025.

VEHICLE QUANTITY

There are 164 vehicles affected by this recall. (156 U.S., 6 Canada, 0 Export)

Parts

Order parts through normal process as needed.

Part Number	Part Description	Quantity
24482711	TBIOM	1

Repair Instructions

1. Secure vehicle for service.
2. Follow Impact operation **3651-03-02-18 Trailer Body Information Module (TBIOM) Replace.**
3. Release the truck.

REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
3651-03-02-18 Trailer Body Information Module Replace	1.0
Causal Part	24482711
Authorization Number	C0484

Note: Dealers or the designated representatives are required to perform Safety Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles that are subject to a Safety Recall are brought to your dealership for service, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is released to the owner.