

# SAFETY RECALL

Volvo Trucks North America

Greensboro, NC USA

# VOLVO

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Date	Number	Release	Page
11.2025	RVXX2508	01	1 (3)

## Door Does Not Open from Inside VN (4)

### RECALL INFORMATION

(November 2025)

Certain Volvo VN (4) model vehicles may be equipped with interior door handles that do not have the cable properly seated in the door latch mechanism. This can prevent the door from unlatching to allow egress. If the interior door handle does not operate the door latch, truck occupants may not be able to open the door.

Volvo Trucks has not received any complaints or reports of vehicle crashes because of this non-compliance; therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

To correct this non-compliance issue, it's required that the driver's and passenger's door lock cables be replaced with new updated ones.

### VEHICLES AFFECTED

Certain MY 2026 Volvo VN (4) models manufactured from April 1, 2025, through August 22, 2025.

### VEHICLE QUANTITY

There are 3,920 vehicles affected by this recall (3,609 U.S. and 311 Canada).

**Parts**

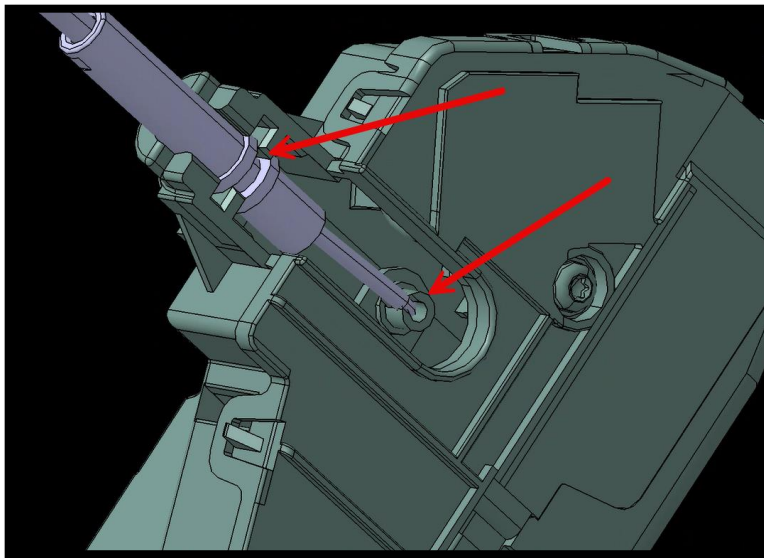
Order parts through normal process as needed.

Part Number	Part description	Quantity
26053237	Repair Kit (2 cables & 2 Clips)	1

**Repair Instructions**

1. Secure Vehicle for service.
2. Replace the door lock cable and clip on the driver's side door with supplied new parts.
3. Follow Impact operation **8347-03-02-12 Cable, door lock, replace (one side)**.

**Note:** On step 29, replace the existing clip with the new one provided in the kit. Make sure the cable is fully seated in the new clip and securely fastened within the latch assembly body.



4. Repeat the steps above to replace the door lock cable and clip for the passenger's side door.

## REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	<b>UCHP Reimbursement</b>
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	40
<b>Recall Status</b>	
Vehicle repaired per instructions	1-Modified per instructions
<b>Labor Codes</b>	
8347-03-02-12 Cable, Door lock, Replacement (One Side) (2 X 0.8)	1.6
<b>Causal Part</b>	78509467
<b>Authorization Number</b>	C0488

**Note:** Dealers or the designated representatives are required to perform Safety Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles that are subject to a Safety Recall are brought to your dealership for service, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is released to the owner.