SIB 51 15 25 2025-08-27

RECALL 25V-556: WINDSHIELD BONDING INSPECTION

This Service Information Bulletin (Revision 1) replaces SI B51 15 25 **dated August 2025.**

What's New:

- Title updated
- Situation updated
- Correction added
- Procedure added
- Parts Information added
- Claim Information added

☐	THIS REPAIR IS MOBILE FRIENDLY
☐	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
F95	X5 M Sports Activity Vehicle	August 5, 2025 – August 11, 2025
G05	X5 Sports Activity Vehicle	August 5, 2025 – August 11, 2025
G07	X7 Sports Activity Vehicle	August 5, 2025 – August 11, 2025

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of August 21, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective August 20, 2025) on certain Model Year 2026 BMW vehicles that were produced between August 5, 2025, and August 11, 2025.

As of August 27, 2025, this Delivery Stop has been upgraded to a Safety Recall.

This safety recall involves the sealing of the windshield to the vehicle which may not have been performed according to specifications. It could be possible for water to enter the vehicle and contact certain electronic components. In rare cases, this could lead to a short circuit and, in an extreme case, a thermal event, even if the ignition was off, which could increase the risk of injury.

The Recall Notice and FAQ have been attached for further information.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CORRECTION

Inspect the front windshield adhesive bead on the passenger side bottom A-pillar.

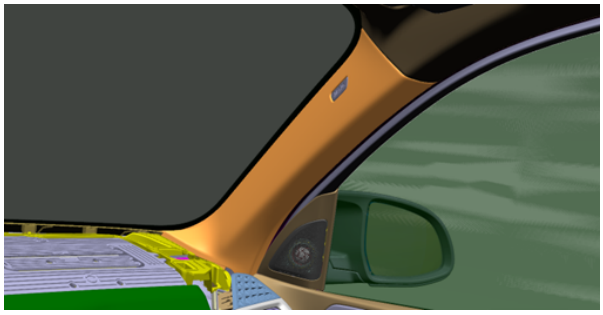
PROCEDURE

1. Remove the right-side (passenger side) drip molding **(highlighted in orange)**

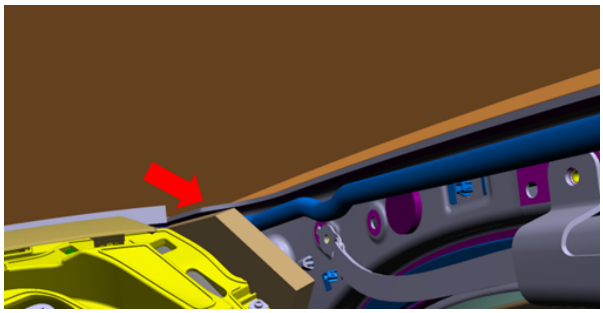
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following the repair instructions listed in ISTA/AIR 51 31 030.

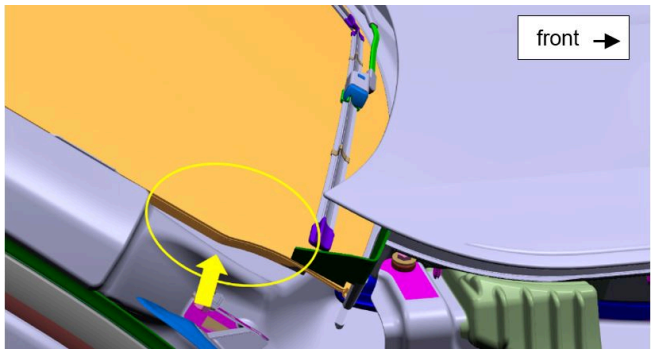


2. Remove the right-side A-pillar interior trim panel **(highlighted in orange)** following the repair instructions listed in ISTA/AIR 51 43 201.



3. Two technicians are momentarily required for this step.

Technician 1: Apply compressed air (24-34 PSI) from the inside of the windshield **(red arrow pointing to the area)** using a long-nozzle compressed air gun tool.



4. Technician 2: At the same time while compressed air is being applied at the bottom right of the windshield from inside the vehicle by technician 1, using a spray bottle with soapy water, spray the bottom right of the windshield **(yellow arrow and circle)** from outside the vehicle.

- **WP 1 or 3:** If no soap bubbles form in the area between the vehicle's body and windshield, the adhesive bonding of the windshield is **OK**, and no further repairs are needed. The vehicle can be reassembled, and the campaign can be closed.
- **WP 2, 4, with added Work Pending:** If soap bubbles form in the area between the vehicle's body and windshield, the adhesive bonding of the windshield is **NOT OK**.
  - Disconnect the 12 V battery (review and follow **"Notices for disconnecting and connecting the vehicle battery**)
  - Submit a TSARA **"Info Only"** case titled **"Windshield Inspection"** with detailed information and a video of the failure

Note: DO NOT sell or deliver any vehicle that did NOT pass the inspection.

The bulletin will be updated when additional information becomes available

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PARTS INFORMATION

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN / Chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Refer to the Parts Matrix for ordering instructions.

Part Number	Description	Quantity
Refer to ETK/AIR	Drip Molding Right	1

CLAIM INFORMATION

The special flat rate labor operation codes listed below are not currently in the system; they will be available shortly.

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information (WP 1 or 3) below and the part number(s) above.

Repair Code:	**0051290600**	**G05 G07 F95 Checking windscreen bonding, reworking if necessary**

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 812	Check windscreen bonding with test result **OK**	5 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 78 262	Check windscreen bonding with test result **OK**	6 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B51 15 25 Front windshield bonding WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recalls' repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement; claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

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Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials
picture_as_pdf B511125 V-556-WindshieldSeal-FAQ-(27Aug2025).pdf
picture_as_pdf B511525 Recall Notice.pdf

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-556: Windscreen Bonding – B51 15 25

BMW AG has issued a Delivery Stop (effective August 20, 2025) on certain Model Year 2026 BMW vehicles that were produced between August 5, 2025, and August 11, 2025.

As of August 27, 2025, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
25V-556
Windshield Seal
Model Year 2026
BMW X5, X7
08/27/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?
Certain Model Year 2026 BMW X5 and X7 models, in the US, are potentially affected.

Q2. What is the specific issue?
This safety recall involves the sealing of the windshield to the vehicle which may not have been performed according to specifications. It could be possible for water to enter the vehicle and contact certain electronic components. In rare cases, this could lead to a short circuit and, in an extreme case, a thermal event, even if the ignition was off, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?
Other models have had the windshield sealed according to specifications.

Q4. Can I continue to drive my vehicle?
Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?
BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?
Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information".**

Q7. How will my vehicle be remedied?
Potentially affected vehicles will have the windshield sealing checked and, if necessary, resealed, and any electronic components and wiring checked and, if necessary, replaced, at no charge to the owner, which could take up to several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?
Yes. BMW is currently in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with an authorized BMW center. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.