

Recall Campaign Bulletin



Mercedes-Benz

August 2025

TO: ALL MERCEDES-BENZ CENTERS

| | |
|---------------------|---|
| CAMPAIGN NO. | 2025080006 |
| CAMPAIGN DESC. | 25P4691007 |
| NHTSA ID | 25V533 |
| SUBJECT | Check Steering Coupling Bolting |
| MODEL(S) | GLC and EQE (254 and 295 platform) |
| MODEL YEAR(S) | 2023 – 2026 |
| CAMPAIGN POPULATION | 3,749 |

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2025080006

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Model(s): 254 and 295

Primary Parts Information:

i NOTE: Parts should not be required for this campaign. Order only as needed after check.

| Qty. | Part Name | Part Number |
|---------------|------------------|-----------------|
| As needed (1) | Screw* | A 210 990 06 04 |
| As needed (1) | Flat head screw* | A 011 990 64 04 |
| As needed (1) | Hexagon nut* | A 140 990 09 58 |

* The replacement part number must be determined according to the equipment variant for the vehicle identification number (VIN) via the parts process in the XENTRY Parts Information.

Additional Repair Information

| Operation Step | Document Number |
|----------------|-------------------|
| Step 1 | AR61.20-P-1105WT |
| Step 1 | AR61.20-P-1105EQS |

Work Procedure

- Remove rear and center lower engine compartment lining.
 - i** For basic data on model 254, see AR61.20-P-1105WT.
 - i** For basic data on model 295, see AR61.20-P-1105EQS.
- Check torque of screw connection (**Figure 1, A**) from steering coupling to steering gear and retighten if necessary.
 - i** If damage is visible on the screw or nut, replace screw and nut.
 - Nm** Torque specification: **24Nm**

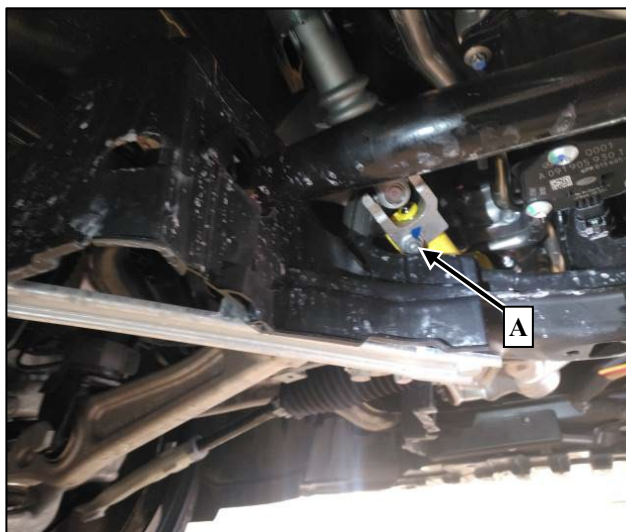
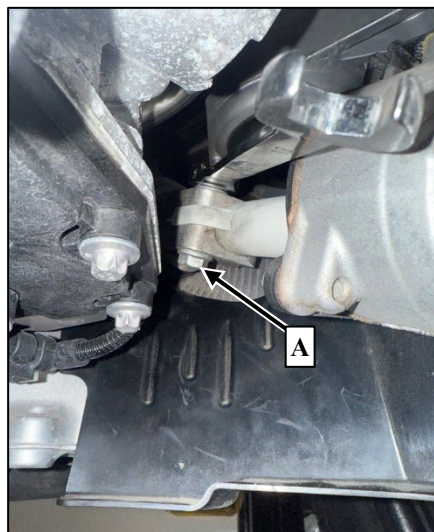


Figure 1 – looking towards front of vehicle



– looking towards rear of vehicle

Warranty Information

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

| Damage Code | Operation Number | Description | Labor Time (hrs.) |
|-------------|------------------|--|-------------------|
| 46 910 07 | 11-0030 | Check screw connection of steering coupling to steering gear | 0.5 |
| | 11-0031 | Replace screw connection from steering coupling to steering gear (after check) | 0.1 |

* *Invoice operation item only once for each workshop Repair Order (RO).*

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*