



RAM Remedy available for

- 2026 (DJ) Ram 2500 Pickup
- 2026 (D2) Ram 3500 Pickup
- 2026 (DD) Ram 3500 Cab Chassis
- 2026 (DP) Ram 4500/5500 Cab Chassis

Template Version 1.0

Revision	Edition	Detail
0	August 2025	Initial Version.

SYMPTOM DESCRIPTION

About 2,885 of the above vehicles may have been built with the incorrect 3.5-inch Instrument Panel Cluster (IPC) which displays the ISO symbol brake system warning light instead of "BRAKE" light. Vehicles built with IPCs that display the incorrect brake system warning light may fail to alert the driver of critical safety information, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard No. 101 Controls and Displays, Section 5, requires that "Each [...] vehicle [...] fitted with a control, a telltale or an indicator listed in Table 1 or Table 2 must meet the requirements of this standard for the location, identification, color, and illumination [...]." Table 1 requires that for brake system malfunction a telltale with the word "Brake" must be illuminated in red. Vehicles built with the incorrect IPC illuminates the ISO symbol brake system warning light and not the word "Brake."

SCOPE

This recall applies only to the above vehicles equipped with a 3.5-inch Instrument Panel Cluster (IPC).

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.

- Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Replace the Instrument Panel Cluster (IPC).

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Replace Instrument Panel Cluster	08-79-C1-82	0.5

Labor Description	Number	Allowance
Floor Plan Reimbursement	95-95-95-97	Calculate See Below

Floor Plan Reimbursement represents the vehicle's average daily allowance (see table below) multiplied by the number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale to the date that the remedy

Reference: 79C / NHTSA 25V-530

FCA US LLC

was made available. Note: If the vehicle was received by your dealership (KZX date) AFTER the stop sale date, you will use the KZX date instead of the stop sale date. For this Recall, the stop sale was initiated on 08/26/2025 and the remedy was made available on 08/30/2025, therefore, the number of days cannot exceed 4 days.

Vehicle	Average Daily Allowance
(DJ) Ram 2500 Pickup	██████
(D2) Ram 3500 Pickup	██████
(DD) Ram 3500 Cab Chassis	██████
(DP) Ram 4500/5500 Cab Chassis	██████

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

For Mobile Service Reimbursement, dealer to include standard dealer entry and mark-up for parts, standard dealer entry and labor rate for service, as well as the special services code for mobile allowance. The special services LOP will only be paid once per VIN and may NOT be used in coordination with any Alternate Transportation claims.

For additional details, reference the Mobile Service Warranty Bulletin - for convenience, a copy has been linked within Recall Central on DealerCONNECT.

PARTS INFORMATION

NOTE: Exchange parts are ordered through the DealerCONNECT Exchange Order system, following this path: DealerCONNECT > Parts > Order Parts > Exchange Order Entry.

1. Obtain a loaner vehicle for the customer.

NOTE: Customer’s vehicle must not be driven (adding mileage) during cluster ordering process.

2. Park customer’s vehicle.
3. Verify the display units of the odometer - miles or kilometers

NOTE: Current odometer reading in the cluster is likely in kilometers (unless unit display was manually changed in the radio options).

4. If odometer is displayed in miles, change odometer display units to kilometers via the radio screen options.

5. Record current odometer reading in **kilometers**.
6. Order replacement cluster.

NOTE: Odometer reading must be submitted in kilometers for 79C recall exchange. Do not attempt to convert to miles. When the new cluster is programmed prior to delivery it will be converted to miles, so the new cluster display value will not match the original value.

NOTE: Add Recall number 79C and confirmation that odometer value is in kilometers to the Customer Complaint field for the exchange order. Exchange orders should be submitted as Warranty for claim type.

NOTE: Cluster orders are typically filled within 24 hours, with exceptions due to holidays/weekends. Best estimate for parts to START arriving at dealerships is Tuesday September 2nd.

Part No.	Qty.	Part Name
68740412AC	1	Instrument Panel (Cluster) (sales code JCB - 120 MPH Primary Speedometer)
OR		
68740411AC	1	Instrument Panel (Cluster) (sales code JDC - 200 KMPH Primary Speedometer)

PARTS RETURN

Return the instrument cluster to United Radio in the same box that the new cluster came in by following the standard core return policy. Please return as soon as possible to avoid charges.

SPECIAL TOOLS

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software
NPN	Trim Stick

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "**Service**" tab and then click on "**Global Recall System.**" Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

SERVICE PROCEDURE

1. Disconnect the negative battery cable Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> **08 - Electrical / 8F - Engine Systems / Battery System / Standard Procedure / Battery Disconnect.**

2. Lower the steering column and steering wheel to its lowest position.

3. Using a trim stick or equivalent, disengage the retainer clips that secure the instrument cluster bezel to the instrument panel and remove the bezel (Figure 1).



Figure 1 – Instrument Cluster Bezel

1 - Instrument Cluster Bezel

4. Remove the upper center bezel tray liner (Figure 2).

5. Remove the fasteners from the upper tray (Figure 2).



Figure 2 – Center Bezel Tray

1 - Fasteners

6. Firmly grasp the sides of the instrument panel center bezel by hand, disengage the retainer clips that secure the instrument panel center bezel to the instrument panel (Figure 3).

NOTE: Mark the wire harness connectors when disconnecting, to avoid cross-connecting any connectors.

7. Disconnect the wire harness connectors.

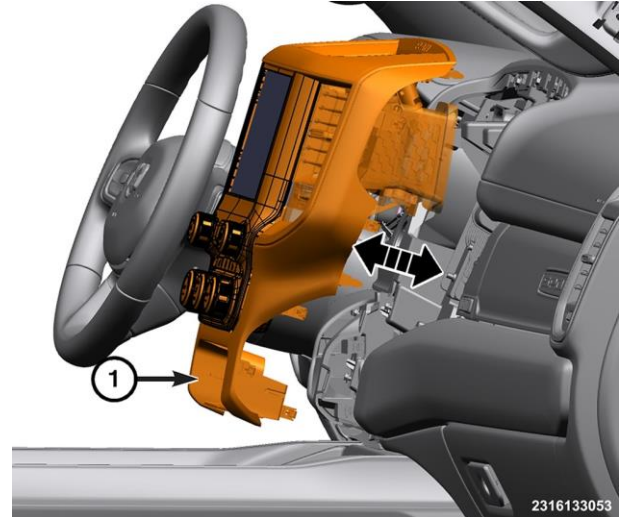


Figure 3 – Center Bezel

1 - Instrument Panel Center Bezel

8. Using a trim stick or equivalent, working from the bottom of the trim remove the left and right IPC closeout trim panels and disconnect the wire harness connector from right closeout (Figure 4).

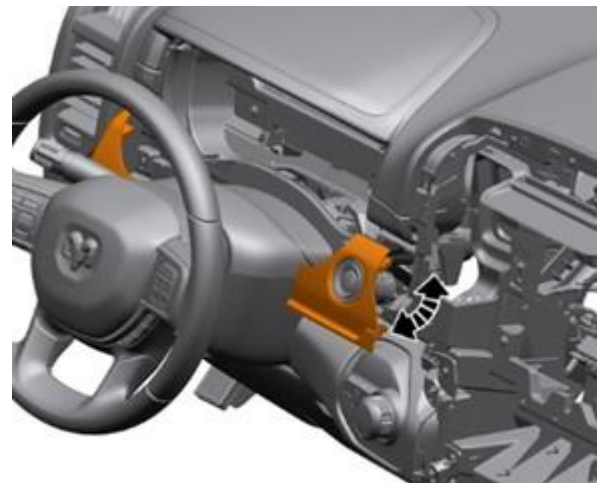


Figure 4 – Closeout Trim Panels

9. Remove the gap hider fasteners (Figure 5).
10. Using a trim stick or equivalent, disengage the clips securing the gap hider to the upper shroud and remove the gap hider from the vehicle (Figure 5).



Figure 5 – Center Bezel

- 1 - Fasteners
- 2 - Gap Hider

11. Remove the fasteners that secure the IPC to the instrument panel (Figure 6).
12. Pull the top of the IPC outward far enough to access and disconnect the IPC wire harness connector.
13. Remove the IPC from the vehicle.

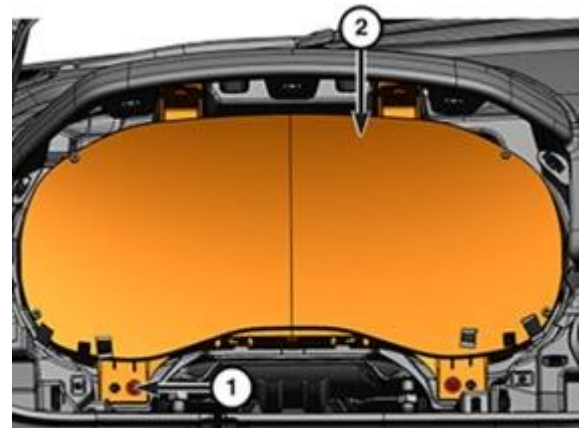


Figure 6 – Center Bezel

- 1 - Fasteners
- 2 - IPC

14. Align the NEW IPC to the instrument panel.
15. Connect the electrical connector to the instrument cluster.
16. Install the fasteners that secure the instrument cluster to the instrument panel (Figure 6).
17. Align and install the gap hider (Figure 5).
18. Install the gap hider fasteners (Figure 5).
19. Align and install the left and right closeout trim panels (Figure 4).
20. Connect the wire harness connectors to the instrument panel center bezel (Figure 3).
21. Align the instrument panel center bezel to the instrument panel (Figure 3).
22. Engage the retainer clips that secure the instrument panel center bezel to the instrument panel (Figure 3).
23. Install the fasteners to the upper tray (Figure 2).
24. Install the upper center bezel tray liner (Figure 2).
25. Align and install the instrument cluster trim bezel (Figure 1).
26. Adjust the steering column position to the mid position.
27. Reconnect the negative battery cable(s). Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> **08 - Electrical / 8F - Engine Systems / Battery System / Standard Procedure / Battery Connect.**

NOTE: The wiTECH software is required to be at the latest release level before performing this procedure.

28. Open the hood. Install a battery charger and verify that the charging rate provides 13.0 to 13.5 volts. Do not allow the charger to time out during this process. Set the battery charger timer (if so equipped) to continuous charge.

NOTE: Use an accurate stand-alone voltmeter. The battery charger volt meter may not be sufficiently accurate. Voltages outside of the specified range will cause an unsuccessful flash. If voltage reading is too high, apply an electrical load by activating the park or headlamps and/or HVAC blower motor to lower the voltage.

29. Connect the wiTECH micro pod II / MDP to the vehicle data link connector.
30. Place the ignition in the “**RUN**” position.
31. Open the wiTECH 2.0 website.
32. Enter your “**User id**” and “**Password**” and your “**Dealer Code**”, then select “**Sign In**” at the bottom of the screen. Click “**Accept**”.
33. Select drop down menu (left top corner of screen).
34. Select “**Guided Diagnostics**” tab.

SAFETY RECALL
NORTH AMERICA
Instrument Panel Cluster



Reference: 79C / NHTSA 25V-530

FCA US LLC

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35. Select "**Proxi Configuration Alignment**" and follow the screen prompts.
 36. From the topology screen, select "**IPC**" then select "**Misc Functions**" tab then select and perform "**Customer Programmable Features set to Default**" routine and follow the screen prompts to complete.
 37. Click "**View DTCs**", select "**Clear All DTCs**", click "**Continue**" and then click "**Close**".
 38. Place the ignition in the "**OFF**" position and then remove the wiTECH micro pod II / MDP device from the vehicle.
 39. Start vehicle and inspect instrument cluster function.
 40. Return the vehicle to the customer or inventory.

NOTE: The odometer display for the cluster now defaults to miles. The numeric value may have changed from when the vehicle was brought in due to the display switching from kilometers to miles.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

79C/NHTSA 25V-530

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler / Jeep® / Dodge / RAM Dealership.

2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.

3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner’s Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner’s Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 79C.

IMPORTANT SAFETY RECALL

Instrument Panel Cluster

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2026 model year (DJ) Ram 2500 Pickup, (D2) Ram 3500 Pickup, and (DD) Ram 3500 Cab Chassis] vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 101 - Controls and Displays.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle ^[1] may have been built with the incorrect 3.5 inch Instrument Panel Cluster (IPC) which displays the ISO symbol brake system warning light instead of "BRAKE" light. **Vehicles built with IPCs that display the incorrect brake system warning light may fail to alert the driver of critical safety information, which can cause a vehicle crash without prior warning.**

The condition above fails to comply with the requirements of FMVSS No. 101 Controls and Displays, Section 5, requires that "Each [...] vehicle [...] fitted with a control, a telltale or an indicator listed in Table 1 or Table 2 must meet the requirements of this standard for the location, identification, color, and illumination [...]." Table 1 requires that for brake system malfunction a telltale with the word "Brake" must be illuminated in red. Vehicles built with the incorrect IPC illuminates the ISO symbol brake system warning light and not the word "Brake."

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace the IPC. **The estimated repair time is 2 days** for the new IPC to be programmed with the current mileage and delivered to the dealership. The vehicle must remain parked at the dealership during that time. Ask your dealer for alternate transportation options while your vehicle is in service. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR, CALL YOUR CHRYSLER, JEEP®, DODGE OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

79C/NHTSA 25V-530

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. **RECOMMENDED OPTION**

Call your authorized BusinessLink dealer.

2. Call the FCA Recall Assistance

Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment.

3. Visit recalls.mopar.com, scan the

QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 79C.

IMPORTANT SAFETY RECALL

Instrument Panel Cluster

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2026 model year (DP) Ram 4500/5500 Cab Chassis] vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 101 - Controls and Displays.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

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**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR BUSINESSLINK DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

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