

Step 1: **Inspect door for grommet in the latch area as shown below.** If this is present repair has been made and will not be required. To clear recall please provide a photo of the grommet on the door. Dealer will be paid for admin time.



Step 2: Proceed with the attached instructions from LCI.

GRAND DESIGN LINEAGE ENTRY DOOR RECALL

Recall Number:	25V-473		
Product:	Motorized Modularia Door		
Date:	August 4, 2025	Labor Rate:	0.3 hours

Purpose

This document refers to Modularia Entry Doors part numbers 2024056361 and 2024007081 used on Grand Design Lineage units produced between the dates of May 6, 2024 and April 21, 2025. Lippert has determined that a retaining clip inside Modularia entry doors manufactured within the above time frame must be replaced and reinforced. Refer to the procedure within this document for instructions.

Safety

This document provides general instructions. Many variables can change the circumstances of any procedure, i.e. the degree of difficulty involved in the service operation and the ability level of the individual performing the operation. This document cannot begin to plot out procedures for every possibility, but will provide the general instructions for effectively installing, removing or servicing the system. In the event the skill level required is too advanced or the procedure too difficult, a certified technician should be consulted before performing the necessary operation. Failure to correctly install, remove or service the system may result in voiding the warranty, inflicting injury or even death.

WARNING

The "WARNING" symbol above is a sign that a procedure has a safety risk involved and may cause death, serious personal injury, severe product and/or property damage if not performed safely and within the parameters set forth in this document.

CAUTION

The "CAUTION" symbol above is a sign that a procedure has a safety risk involved and may cause personal injury, product and/or property damage if not performed safely and within the parameters set forth in this document.

CAUTION

Always wear eye protection when performing service, maintenance, or installation procedures. Other safety equipment to consider would be hearing protection, gloves, and possible a full face shield depending on the nature of the task.

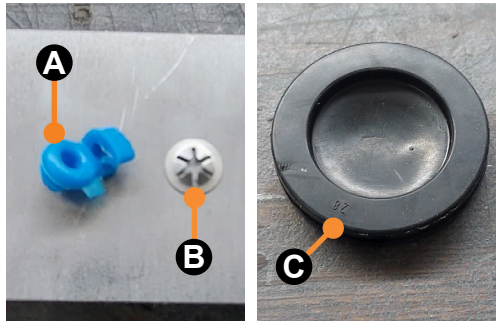

Resources Required

- Printed template (see Pages 10-11)
- Painter's tape
- Scissors
- Cordless or electric drill or screw gun
- 1 3/4" (46mm) hole saw drill bit
- 1/4" (7mm) pilot drill bit
- Compressed air
- Needle-nose pliers
- Scotch tape
- Small magnet

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Retaining Clip Replacement Parts

Callout	Part #	Qty	Description	Image
A	2025060853	1	Retaining clip	
B	2025060852	1	Star locking washer	
C	2025060856	1	Rubber cap	
D	n/a	1	Modified Pliers (Retain for future repairs)	

Preparation

1. Locate the TEMPLATE on the final pages of this document.
2. Print the template.
 - A. In your printer settings, Make sure the paper size is 8.5 x 11".
 - B. Make sure "Print on both sides" is not checked/selected.
 - C. Set the printing page size to "Actual Size" or to print at 100% scale based on printer model.
 - D. Go to "Properties," "Print Properties," or "Advanced" based on printer model.
 - E. Find and check the "Borderless Printing" box. The template is intended to be printed without margins.
 - F. If there is no "Borderless Printing" option in the printer menu, the template may still be utilized. Align the two printed pages of the template with no overlap and tape them together. There will be a white bar where nothing is printed, but no critical information or benchmarks are intentionally located in this area.
3. Tape the two halves of the template together.
4. Using scissors, cut along the indicated lines on the template to match the geometry of the door curve. Be as precise as possible.

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- Using painter's or electrical tape, prepare a 1/4" (7mm) pilot drill bit by taping a stop on the bit 1/4" (7mm) from the tip (Fig. 1).
- Using painter's or electrical tape, prepare a 1 3/4" (46mm) hole saw drill bit by taping a stop on the bit 1/4" (7mm) from the tip (Fig. 2).

Fig. 1

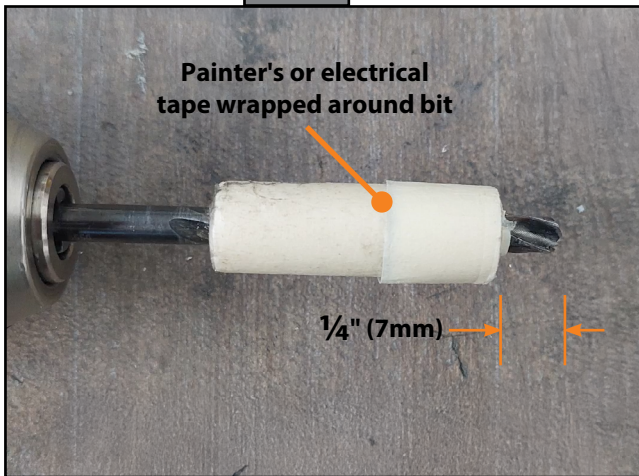


Fig. 2

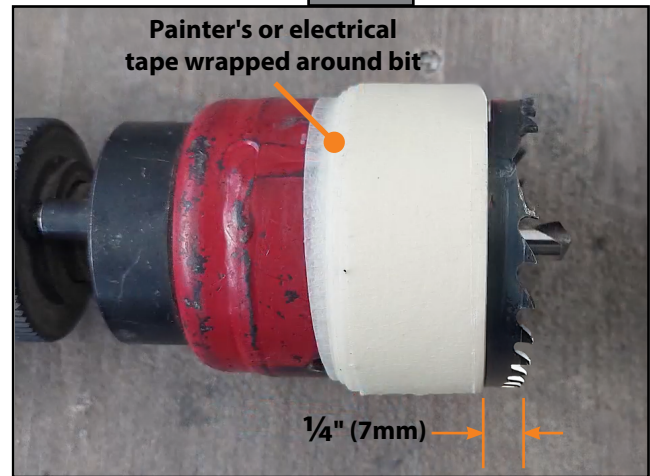


Fig. 3

Procedure

- Open the door (Fig. 3).



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2. Butt the previously cut printed template (Fig. 4A) against the side edge of the door. The template should slide between the door and the seal.
3. Fold the template over the edge of the door so that the curved edge of the template exactly matches the curve of the door's geometry at the area indicated in Figure 4. Once the curvature is properly aligned, use painter's tape to secure the template in place.
4. Using the prepared pilot bit, drill a pilot hole at the center of the circle on the template (Fig. 6). Take care not to drill past the stop on the bit.

Fig. 4



Fig. 5



Fig. 6



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5. Carefully remove the printed template from the door for reuse.
6. Using the prepared 1 3/4" (46mm) hole saw drill bit, align the bit with the pilot hole, and drill a hole in the door (Fig. 7). Take care not to drill past the stop on the bit.
7. Clean the area with compressed air to remove any debris or shavings.

Fig. 7



8. Grab the needle-nose pliers and reach into the door cavity. Unhook the retaining clip (Fig. 8A) from the tension rod (Fig. 8B) by pressing on it.
9. Pull the tension rod out and away from the mechanism (Fig. 9).

Fig. 8

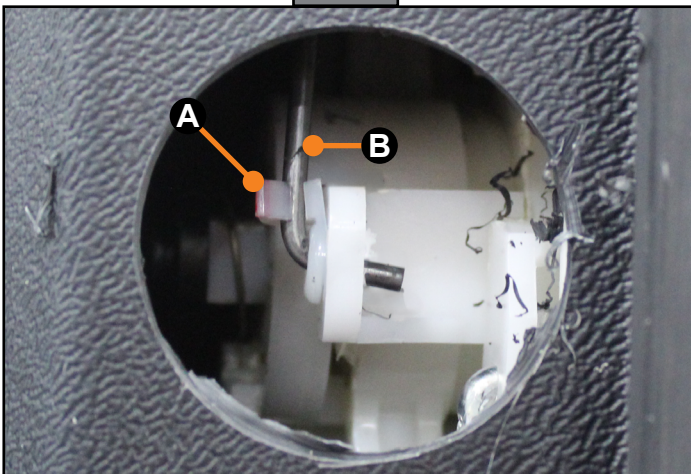


Fig. 9



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10. Pull the old clip out from the mechanism with the pliers and dispose of it (Fig. 10).
11. Insert the new, blue retaining clip (Fig. 11A) into the mechanism, and press it into place.

Fig. 10

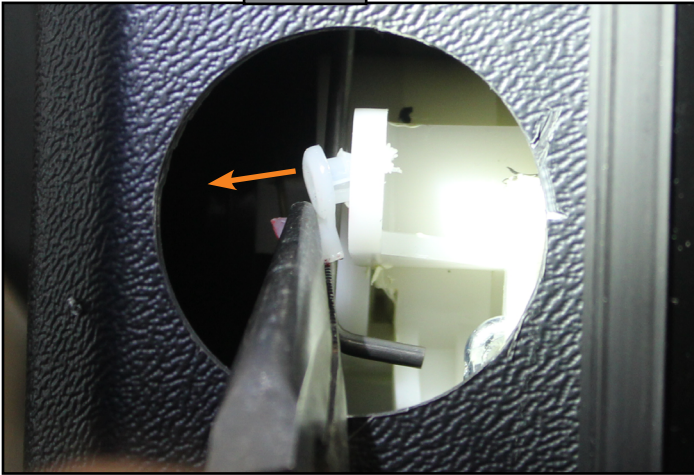
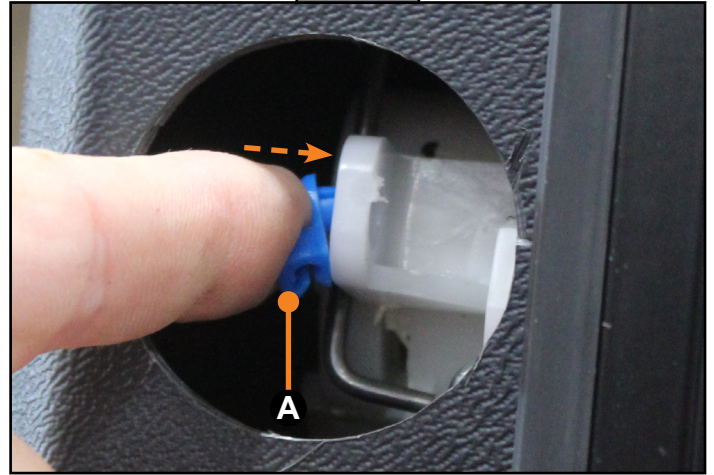
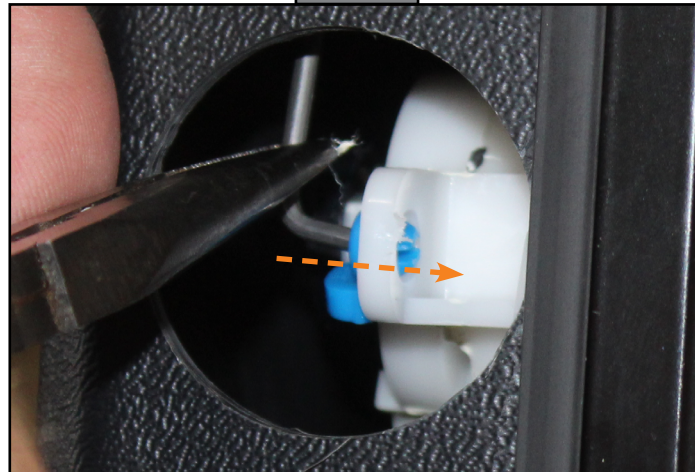


Fig. 11



12. Once the clip is seated in the mechanism and can freely rotate, grab the tension rod and insert it into the mechanism (Fig. 12).

Fig. 12



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13. Rotate the retaining clip and press the tension rod into it. Make sure the clip clicks into place around the tension rod, and is not able to be jostled free (Fig. 13)(Fig. 14).

Fig. 13

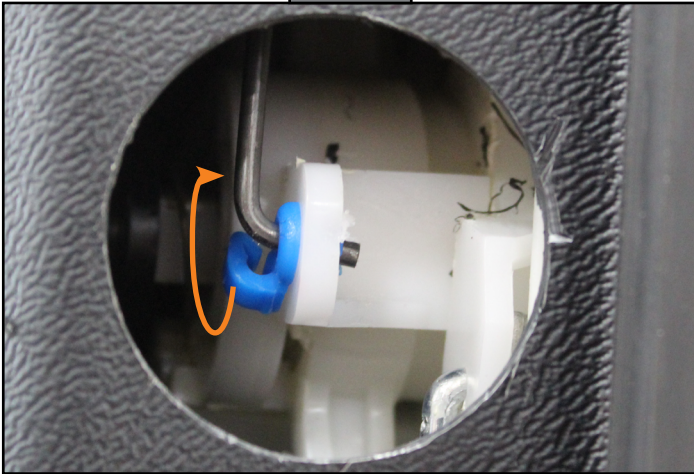
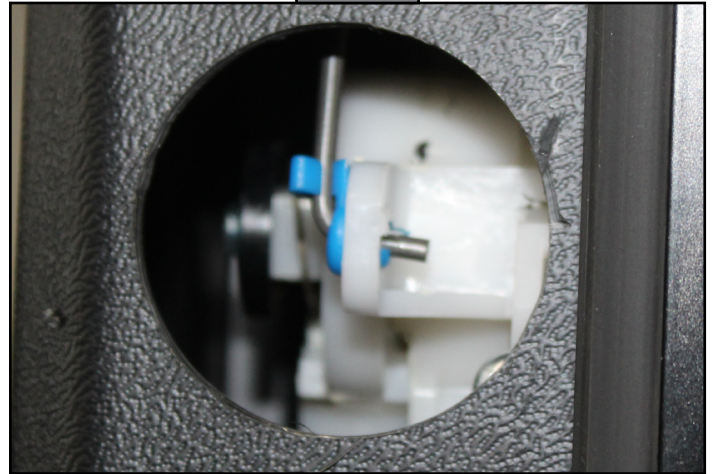


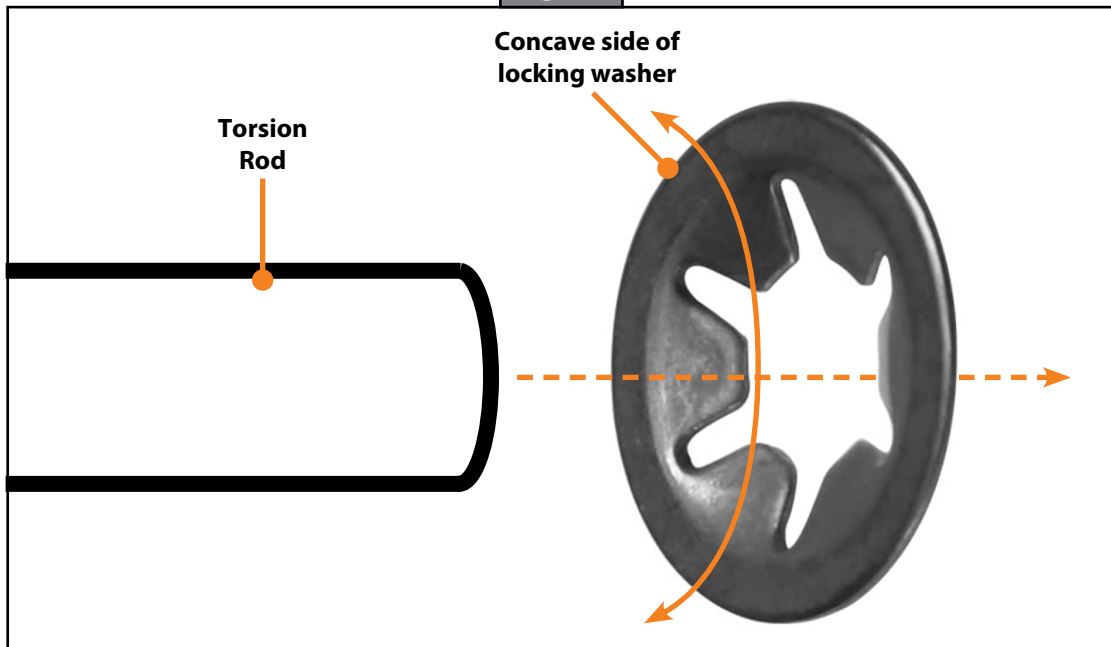
Fig. 14



NOTE: Use of a small magnet on the outside of the pliers (Fig. 16A) OR a small piece of magnetic strip on the inside of the pliers (Fig. 16B) is advised to keep the washer from falling.

14. Using the provided modified pliers, seat the star locking washer in the divot on the inside of the pliers. Make sure that the star locking washer is oriented correctly in the pliers, with the concave side of the washer facing the assembly when being installed (Fig. 15).

Fig. 15

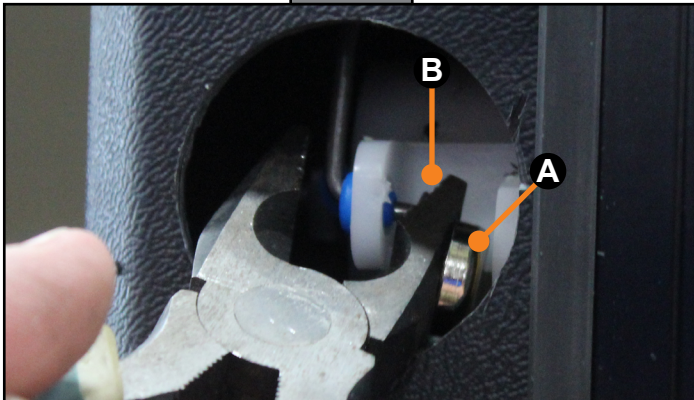


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15. Carefully insert the pre-loaded pliers and star washer into the door cavity (Fig. 16), and slide the washer and pliers onto the protruding end of the tension rod. Secure the assembly by pressing the washer against the mechanism with the pliers (Fig. 17).
16. Figure 18 depicts the completed assembly with the star washer installed.
17. Install the rubber cap (Fig. 19A) to cover the hole. Press it in firmly to ensure a secure and clean closure. Make sure the molded numbers on the cap face the inside of the door cavity.
18. Close the door and make sure it moves smoothly and locks correctly after reassembly.

Fig. 16



Hold washer on pliers during install with a magnet (A) on the outside of the pliers **OR** a piece of magnetic strip (B) on the inside of the pliers.

Fig. 17

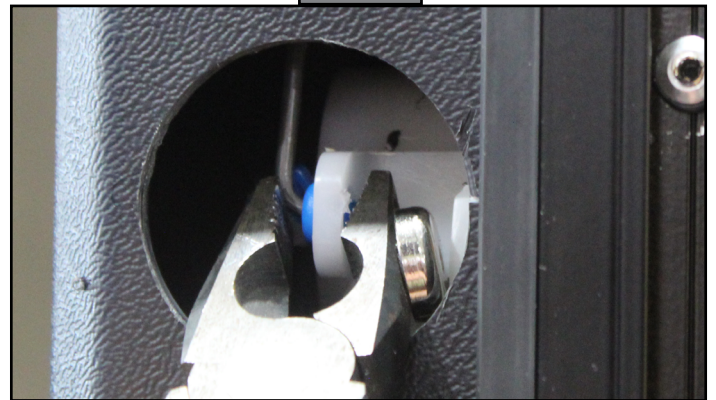
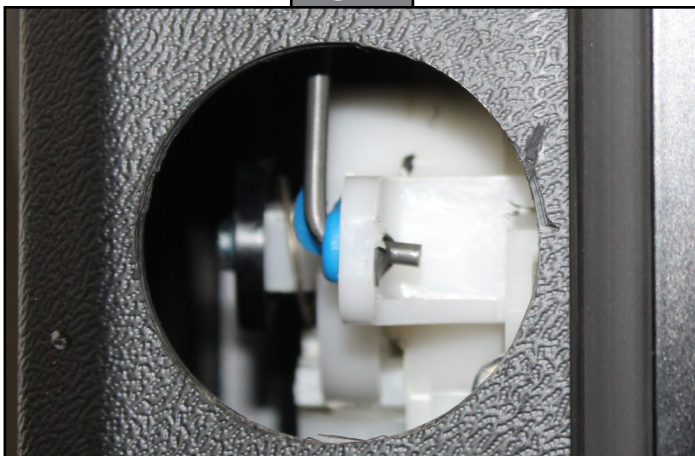


Fig. 19



Fig. 18



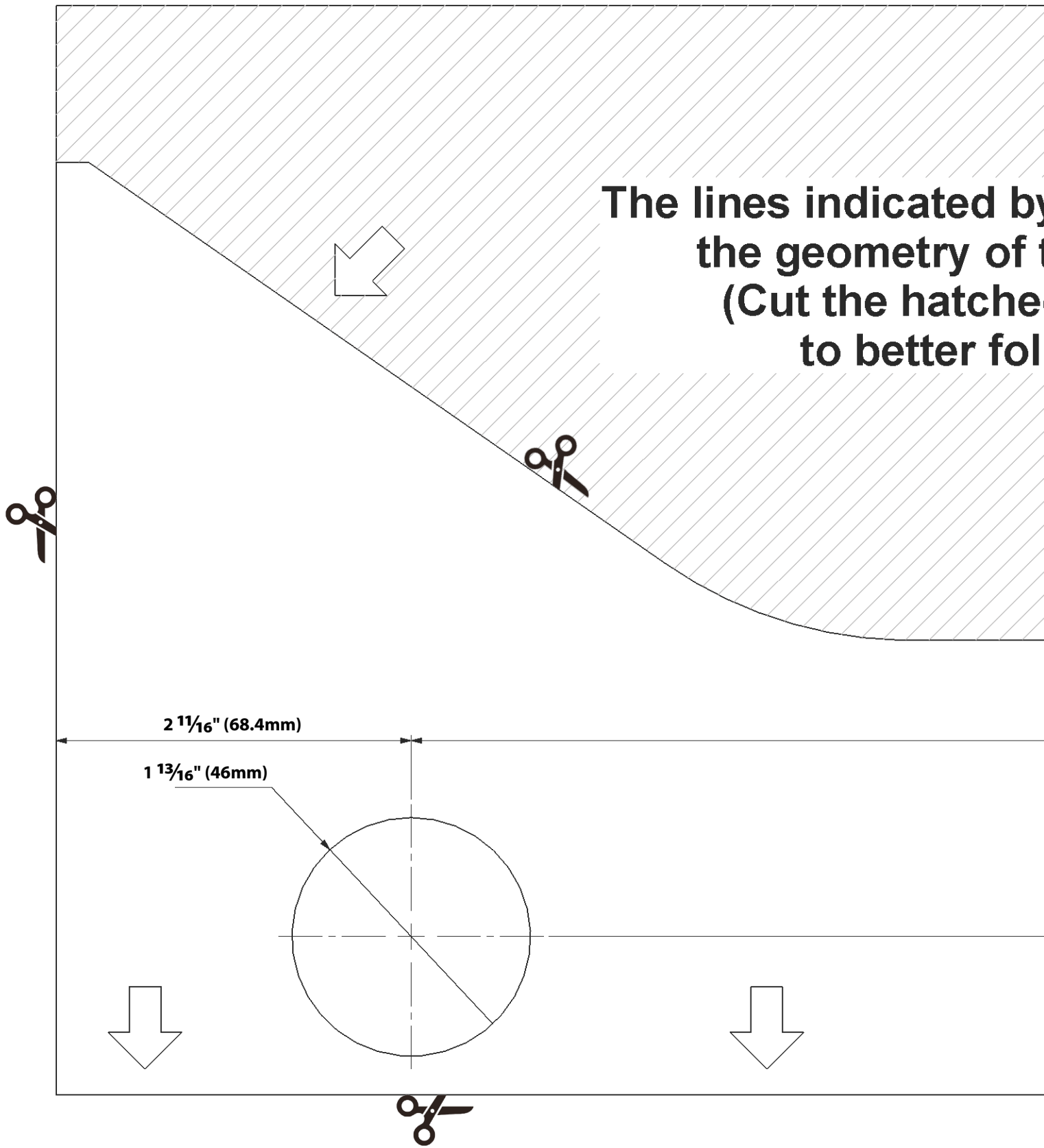


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TEMPLATE (L)



The lines indicated by the geometry of the template (Cut the hatched area to better follow the curve)

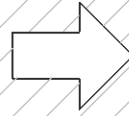


After printing the template, check that the black area to the left is 1"



TEMPLATE (R)

By the arrows must replicate the thermoformed part. (The area of the drawing below the geometry)



10 ¹³/₁₆" (273.8mm)

1 ³/₁₆" (30.5mm)