

# SAFETY RECALL

NORTH AMERICA

## Rearview Image Not Displayed While Backing



Reference: 57C / NHTSA 25V-471

FCA US LLC



Remedy available for

2024-2025 model year (RU) Chrysler  
Pacifica

Template Version 1.0

Revision	Edition	Detail
0	July 2025	Initial Version.

### SYMPTOM DESCRIPTION

Some of the above vehicles may have been built with an incorrectly specified radio which may prevent the rearview camera image from displaying. A rearview image that does not display reduces the driver's view of what is behind the vehicle. A blank screen will appear in place of the rearview image. If the driver does not heed the blank screen warning and fails to otherwise make sure it is safe to operate the vehicle in reverse, a vehicle crash can occur.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 which requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Suspect vehicles may not display the rearview image during a backing event.

### SCOPE

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

### REPAIR TO BE PERFORMED

All vehicles in this recall have been remedied. There is no action required.

### OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified by first class mail.

### ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC.