



**PREVOST**

**SAFETY  
RECALL**

**SR25-22**

DATE :	October 2025	SECTION :	18 BODY
SUBJECT:	ENTRANCE DOOR LOWER WINDOWS REPLACEMENT		

First Release

10-10-2025

**APPLICATION**

**NOTICE TO SERVICE CENTERS**

*Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of PrevoSt website.*

Model	VIN
X3-45 Commuter Model Year: 2018	
X3-45 Commuter Model Year: 2019	
X3-45 Commuter Model Year: 2019	
X3-45 coaches Model Year: 2019	



**This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.**

**DESCRIPTION**

On vehicles affected by this recall, replace the entrance door lower windows which do not meet the Federal Motor Vehicle Safety Standard requirement 205 and Canadian Motor Vehicle Safety Standards requirement 205.

**MATERIAL**

Order kit **SR25-22** which contains the following parts:



Part No	Description	Qty
2801505	WINDOW, CENTRAL 	2
2801506	WINDOW, LOWER 	2

Other parts that may be required: **Note that these parts are not covered by this bulletin**

Part No.	Description	Qty
680879	LUBRIFIANT P-80 GRIP-IT	AR

**TOOLS**

Tools that may be required: **Note that these tools are not covered by this bulletin**

Part No	Description	Qty
685144	HANDLE 	3
G33867	PIN 	2

**NOTE**

*Material can be obtained through regular channels.*

## SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



# Safety First!



## PROCEDURE



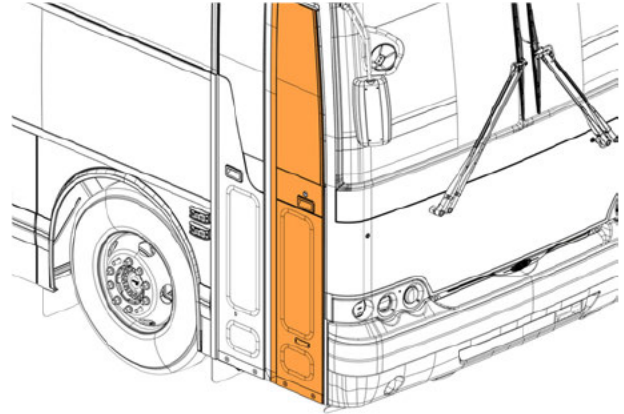
### DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

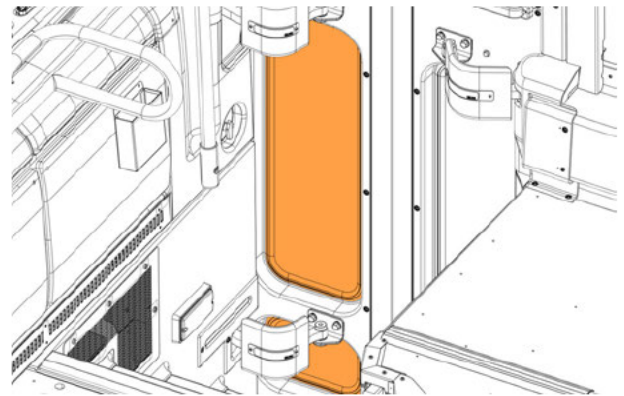
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

**FRONT SECTION DOOR WINDOWS REPLACEMENT**

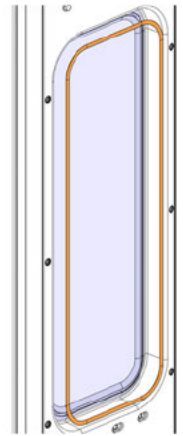
1. Locate the front section of the entrance door.



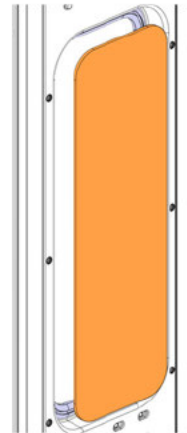
2. Locate the central and lower windows to replace.



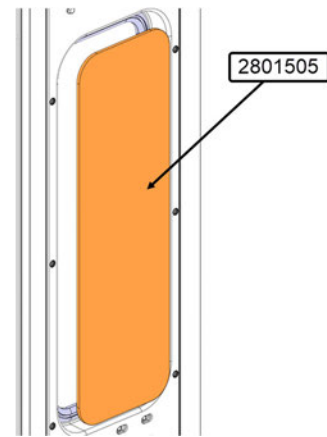
3. Remove the locking strip of the central window. Keep the locking strip to reuse it.



4. Remove the central window and discard.

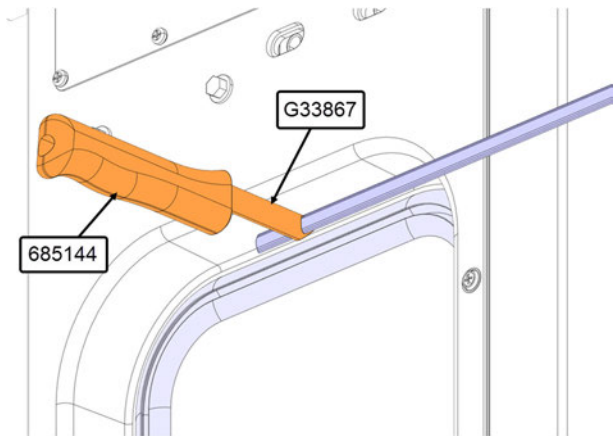


5. Install the new central window 2801505.

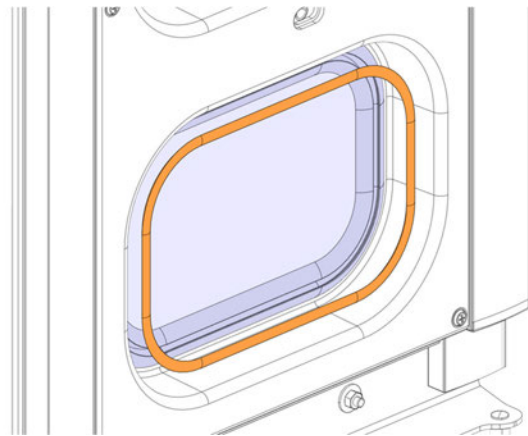


6. Reinstall the locking strip with lubricant for rubber 680879, starting at the top center.

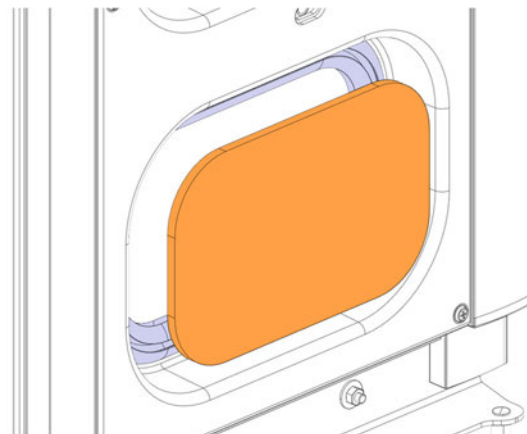
**Note: To facilitate installation, use the special tool G33867 with the handle 685144.**



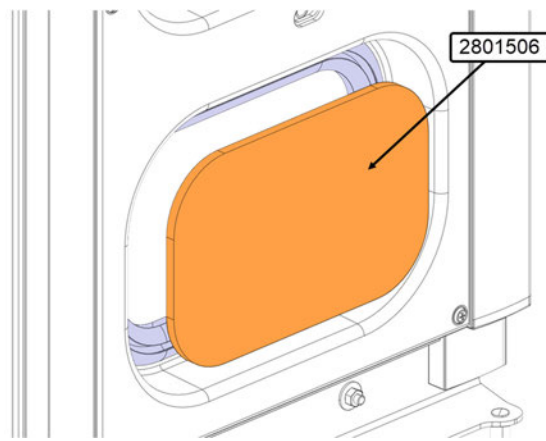
7. Remove the locking strip of the lower window. Keep the locking strip to reuse it.



8. Remove the lower window and discard.

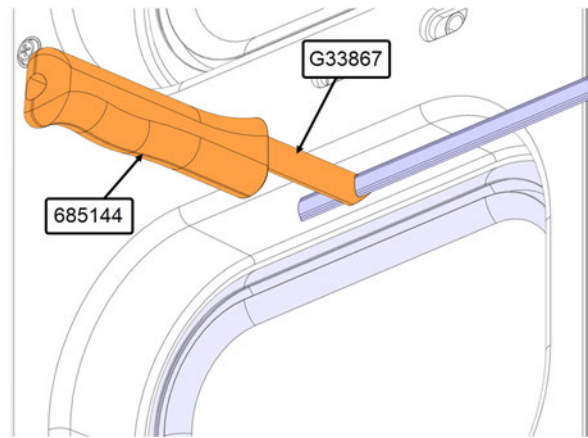


9. Install the new lower window 2801506.



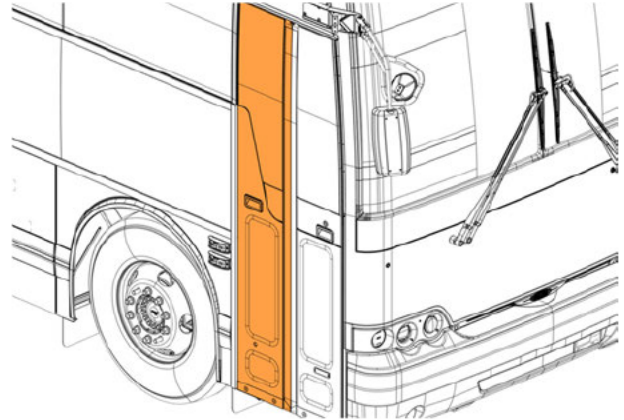
10. Reinstall the locking strip with lubricant for rubber 680879, starting at the top center.

**Note: To facilitate installation, use the special tool G33867 with the handle 685144.**

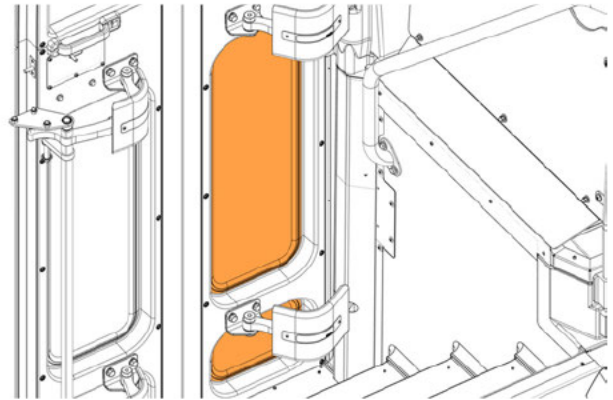


**REAR SECTION DOOR WINDOWS REPLACEMENT**

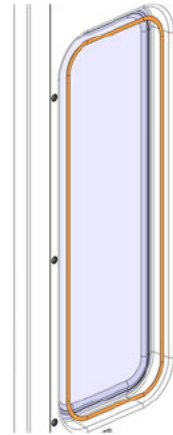
1. Locate the rear section of the entrance door.



2. Locate the central and lower windows to replace.



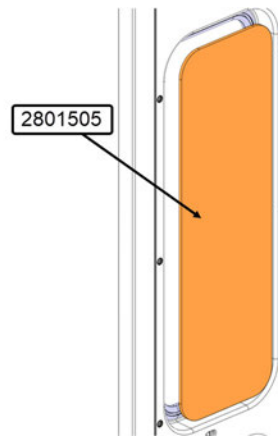
3. Remove the locking strip of the central window. Keep the locking strip to reuse it.



4. Remove the central window and discard.

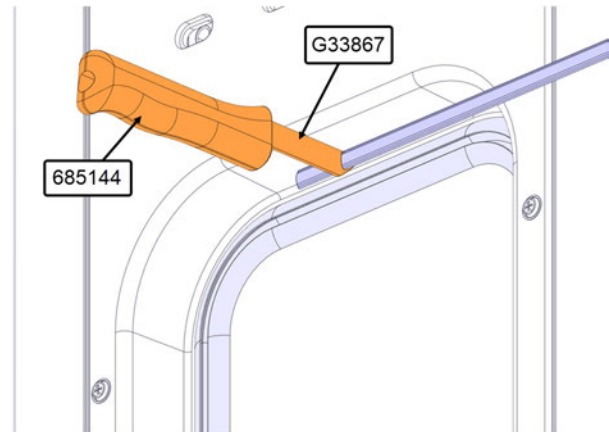


5. Install the new central window 2801505.

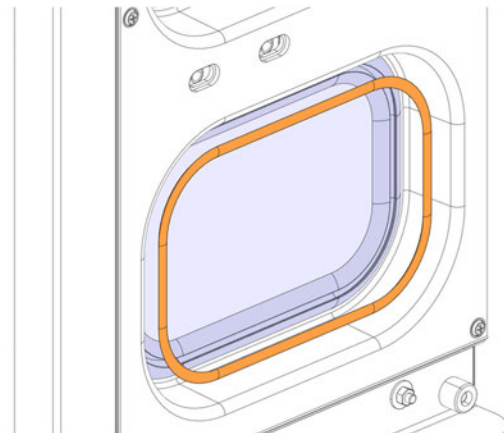


6. Reinstall the locking strip with lubricant for rubber 680879, starting at the top center.

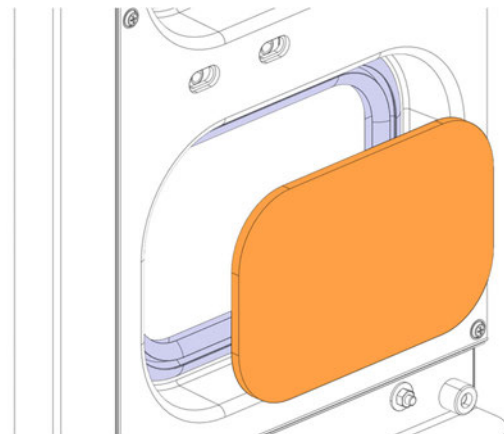
**Note: To facilitate installation, use the special tool G33867 with the handle 685144.**



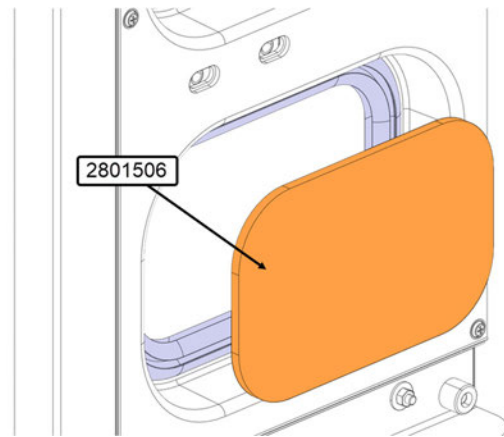
7. Remove the locking strip of the lower window. Keep the locking strip to reuse it.



8. Remove the lower window and discard.

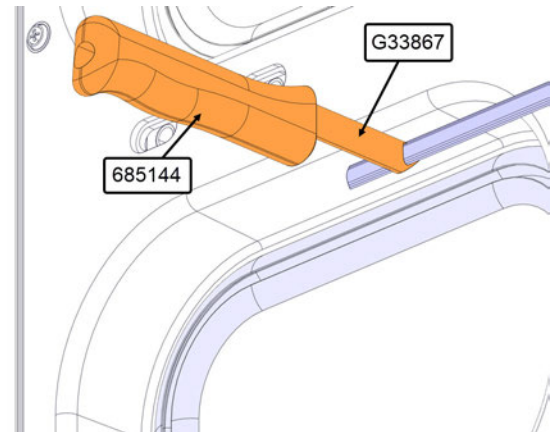


9. Install the new lower window 2801506.



10. Reinstall the locking strip with lubricant for rubber 680879, starting at the top center.

**Note: To facilitate installation, use the special tool G33867 with the handle 685144.**



## PARTS DISPOSITION

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and three hours (3.0) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at [www.prevostcar.com](http://www.prevostcar.com) (under service \ warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR25-22".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at [prevost.warranty@volvo.com](mailto:prevost.warranty@volvo.com) or by fax at 418-831-9301.

## OTHER

VBC Bulletin	N/A
Fail Code	18.01
Defect Code	<b>09</b>
Syst.Cond	R
Causal Part	281211

Access all our Service Bulletins on  
<http://techpub.prevostcar.com/en/>  
or scan the QR-Code with your smart phone.

E-mail us at [prevost.techpub@volvo.com](mailto:prevost.techpub@volvo.com) and type "ADD" in the subject to receive our warranty bulletins by e-mail.



