	GROUP	MODEL
	Safety Recall Campaign	2020-2022MY Niro EV (DE EV) w/AVN 5.0 Wide
	NUMBER	DATE
	SC342	November 2025

SAFETY RECALL CAMPAIGN

SUBJECT: REARVIEW CAMERA ASSEMBLY REPLACEMENT (SC342)

This bulletin provides information to replace the rearview camera assembly on certain 2020-2022MY Niro EV (DE EV) vehicles produced from January 15, 2020 through March 29, 2022 equipped with an AVN 5.0 Wide Navigation 10.25-inch touchscreen display. Due to damage from voltage surges in the rearview camera power circuit, the rearview camera in the subject vehicles may become inoperative and fail to display a rearview image while in reverse. As a result, the subject vehicle fails to comply with the rear visibility requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 111 "Rear Visibility", thereby increasing the risk of a crash. Follow the procedure outlined in this publication to replace the rearview camera assembly with an improved part with increased voltage surge protection on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

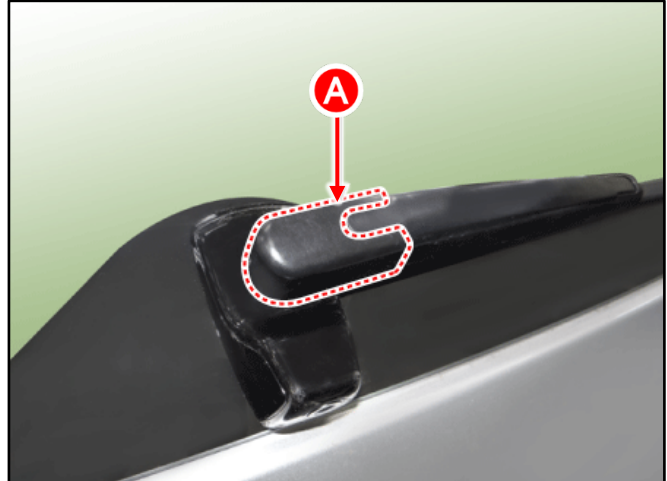
There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Repair Procedure:

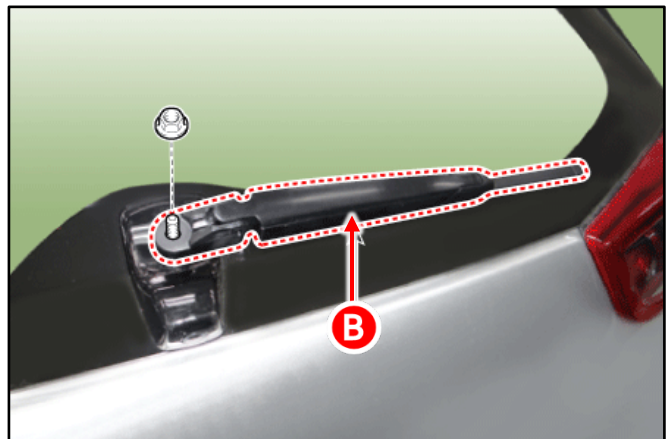
1. Remove the rear wiper cap (A) by using a plastic trim remover.



2. Remove the rear wiper arm (B) after loosening the mounting nut.



Tightening torque for nut:
2.9 - 5.1 lb.ft (3.9 - 6.9 N.m)



3. Disconnect the 12V battery (-) terminal by loosening the nut (C).

ⓘ IMPORTANT

Open the tailgate before disconnecting the 12V battery negative (-) terminal.



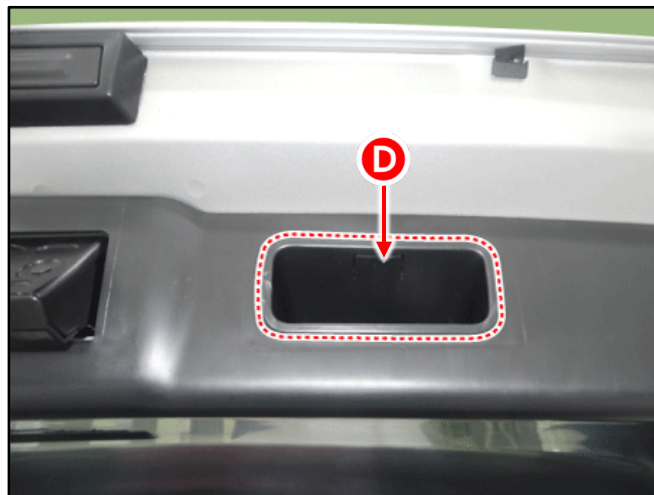
Tightening torque for nut:
5.8 - 7.2 lb.ft (7.8 - 9.8 N.m)



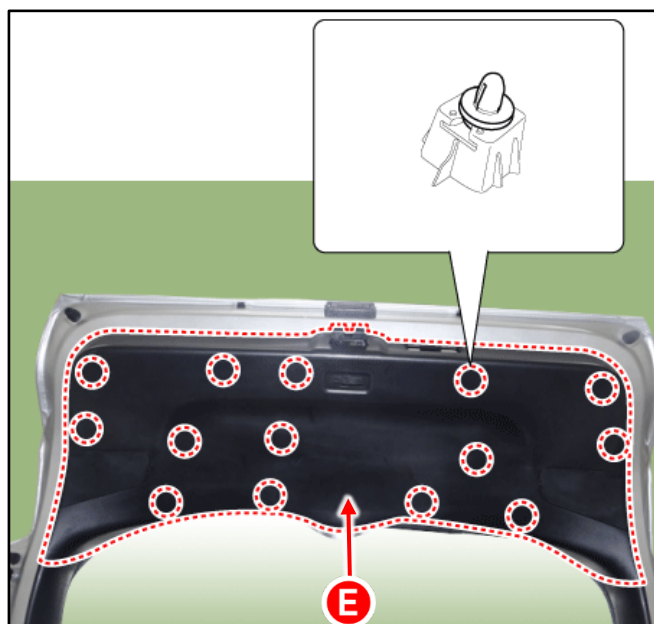
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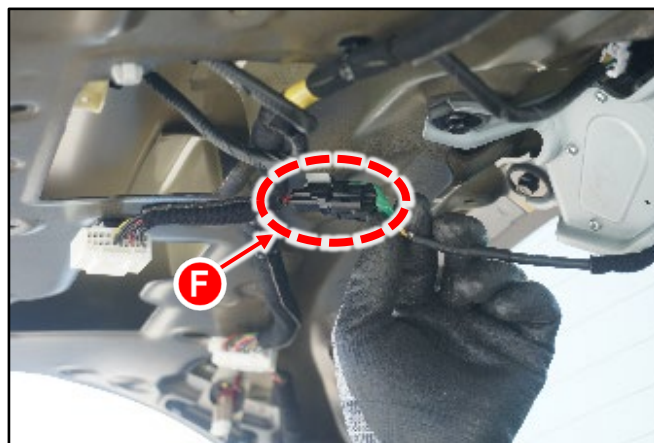
4. Remove the inside tailgate handle cap (D) by using a plastic trim remover.



5. Remove the tailgate trim (E) by using a plastic trim remover.

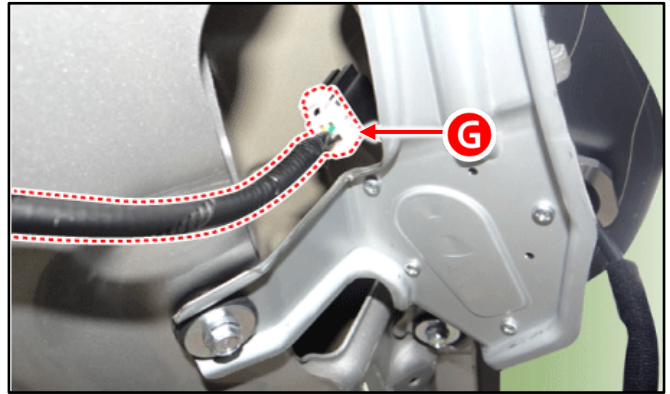


6. Disconnect the rearview camera connector (F).




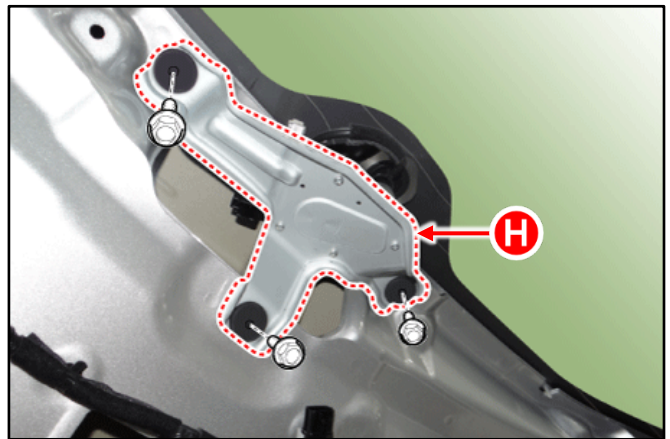
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- 7. Disconnect the rear wiper motor connector (G).

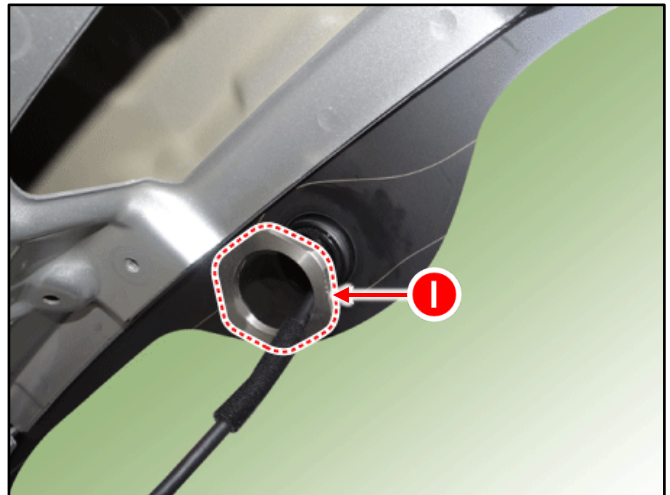


- 8. Remove the rear wiper motor assembly (H) after loosening the three (3) mounting bolts.

 **Tightening torque for bolts:
5.1 - 8 lb.ft (6.9 - 10.8 N.m)**



- 9. Loosen the rearview camera mounting nut (I).



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10. Remove the rearview camera pad (J).



11. Replace the rearview camera assembly (K) with the new part in the reverse order of removal.

CAUTION

Take care not to damage the tailgate glass when removing the camera.



12. Install all removed parts in the reverse order of removal.

13. Confirm normal operation of the rearview camera.




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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Niro EV (DE EV)	January 15, 2020 to March 29, 2022

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
Rearview Camera Assembly	95760 G5000QQK		1

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	95760 G5000	0	(SC342) Rearview Camera Replacement	251120R0	0.4 M/H	95760 G5000QQK	1

Note: Refer to Warranty Bulletin 2025-25 for claim submission procedures. Please confirm rental allowance. Please add: Note: When substitute transportation is provided, manually enter sublet code 'X2' for rental expense reimbursement or one roundtrip rideshare expense. Make sure to submit any substitute transportation claim at the time of the warranty expense.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC342 when accessing the KDealer+ system.

