


Recall Bulletin 250618REV



RECALL BULLETIN: 250618REV	<p>The purpose of this Recall Service Bulletin is to inform REV Recreation Group dealers of the need to install latch covers, a mudflap, wire grommet and seal certain 2025-2026 Fleetwood Altitude and Holiday Rambler Incline Class C motorhomes. A list of affected motorhome serial numbers appears at the end of this Recall Bulletin.</p> <p><u>CONDITION:</u> On motorhomes affected by this recall campaign the compartment below the house entry steps contains electrical components that may become inoperable due to water intrusion.</p> <p><u>DEALER CORRECTIVE ACTION:</u> Follow the attached repair bulletin to installing latch covers on the underside entry step compartment, installation of a mudflap and sealing all the compartment seams and openings to prevent water intrusion.</p> <p>Note: This REV RV repair is to be performed by a REV RV dealership technician.</p> <p>ATTENTION SERVICE, WARRANTY AND PARTS MANAGERS: All prior Authorization Approvals must go through REV RV Dealer Technical Support (800) 816-9825</p>
YEAR(S) AFFECTED: 2025-2026	
PRODUCT(S) AFFECTED: <u>FLEETWOOD ALTITUDE</u> <u>HOLIDAY RAMBLER INCLINE</u>	
MONTHS OF MANUFACTURE: MARCH 26, 2024 - MAY 27, 2025	
MODEL(S) AFFECTED: ALL	<p><u>WARRANTY LABOR ALLOWANCE:</u></p> <p> Recall 250618REV Entry Step Compartment (Prior Authorization Required)</p> <p>Use Flat Rate Codes: 6321 11 Inspected/Non-Defective Time Allowed: .2 hr.</p> <p>Use Flat Rate Codes: 6321 12 Inspected/Defective/Repaired Time Allowed: 1 hr.</p>
SUBJECT: ENTRY STEP COMPARTMENT	<p><u>RECALL PARTS KIT:</u></p> <ul style="list-style-type: none"> • Entry Step Compartment Parts Kit can be ordered from revrvparts.com OR CALL REV Parts (800) 509-3417 <u>REV Parts Kit # 10911215</u>
ISSUED: AUGUST 2025	<p>**READ THE FOLLOWING BULLETIN CAREFULLY**</p>
2025 REV Recreation Group, Inc.	

This bulletin is supplied for technical information only and is not an authorization for repair.

Federal law (section 154 of the national traffic and motor vehicle safety act of 1966) requires that: If you have received a notice of recall or failure to comply from REV Recreation Group or any component Manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

CAUTION

- USE JACK STANDS TO SUPPORT THE MOTOR HOME PRIOR TO WORKING UNDER A MOTORHOME.
- KEEP CLEAR OF ALL PINCH POINTS WHEN WORKING UNDER A MOTORHOME.
- USE IDUSTRY SAFETY PRECAUTIONS AND USE APPROPRIATE PERSONAL PROTECTIVE EQUIPMENT TO AVOID INJURY WHILE PERFORMING THIS RECALL

PRE-REPAIR INSPECTION:

- Park the motorhome on a dry, level paved surface where it can stay until all repairs are completed. Place the transmission into park and engage the parking brake. Chock the wheels to prevent movement. Secure the keys while working.
- Part of this repair procedure will require the tech to be under it. Make sure to have jack stands to support the motor home and proper head, face and hand protection (personal protection equipment (PPE).

Have a Parts Kit on hand to expedite the repair of this procedure. Do not order/replace electrical components without performing proper inspection.

1. Open the entry door and remove the step treads (2 latches per tread) to perform an inspection of the area. **See Picture Below**



2. Look carefully at the electrical area. Observe the metal compartment with a flashlight to see if there are any signs of water or moisture sitting on the metal surfaces.



3. Next look carefully at the electrical connections and circuit boards to see if there are any signs of water damage or corrosion.



4. Check all fuses to ensure all are good. Note and replace any fuses that are blown.
5. Locate the CO/LP detector inside the motor home and make sure that it is functional and the operation lights are illuminated and test button functions as designed. Refer to the operations manual in the unit packet.



Caution: Before proceeding any further make sure to disable power to the motor home (turn chassis engine off and secure the keys, turn the generator off, unplug the shore cord and disconnect the house and chassis battery connections).

Important: There are some fitment and adjustment requirements at the end of this procedure. Make sure to read this procedure to the end.

If water is determined to be in the electrical compartment under the step, use a shop vac, fans or rags to dry the area.

If the electrical connections or components in the entry step are corroded or there are signs of water damage, then replacement will be required.

Replace any fuses that are blown. Test circuits to ensure there is not another issue.

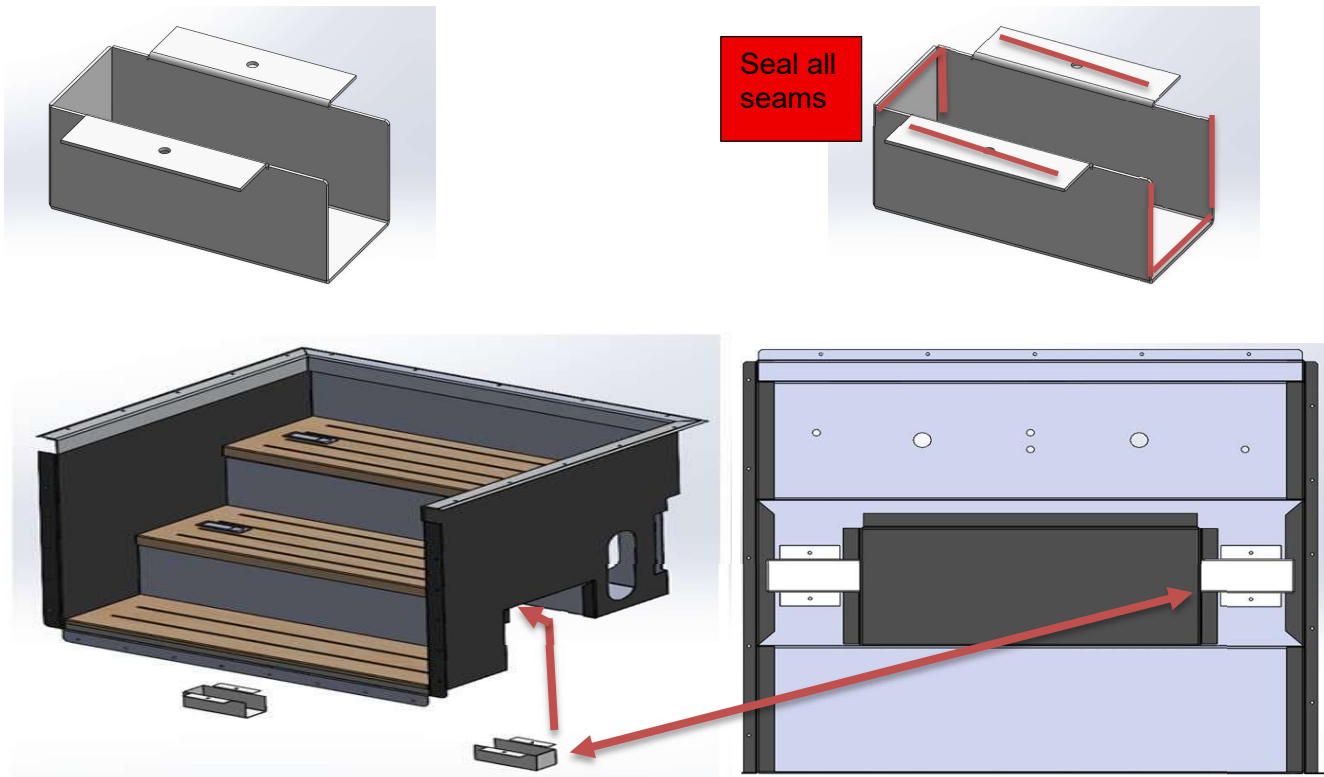
If the CO - LP detectors are not working or if there are signs of unusual operation, the component should be replaced, and further diagnostics should be performed to ensure proper operation including checking the fuses. Call REV RV Dealer Technical Support with any questions or if you need guidance.

6. Locate and properly place the jack stands before going under the motor home. (lifting the motor home should not be necessary).
7. Once under the motor home, position yourself next to the step area. While using gloves and a rag, clean the seams of the electrical compartment on all sides.

Note: If the seams appear to have been sealed previously, continue cleaning the area in preparation for later steps.

8. You should see the step tread latch openings to the electrical control center area from the underside of the motor home. There are one on each side.

In the **Parts Kit** locate the latch covers and test fit them as shown in the diagram while under the motor home. These are only installed with the latches to the electrical control center area, **not** the battery compartment.



9. Mark with a grease pencil the mounting holes with the cover aligned. NOTE: **DO NOT** screw covers on from the underside. Do not drill out the covers. Repeat on both sides.

Drill out holes with an ¼ inch drill bit. Warning: wear proper PPE including eye protection and face shield. Repeat on both sides.



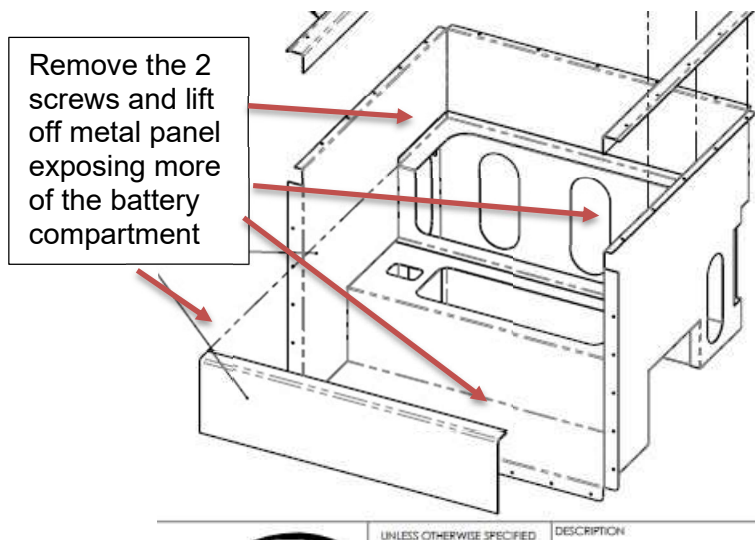
10. Next kneel in front of the step. Apply a bead of sealant to one of the latch covers. See photos included with step 8 showing sealing all seams. Reach under the unit and align the cover with the previously drilled holes.

11. While aligned use #12 Phillips Sheetmetal screws and attach the latch cover snugly into place. Do not overtighten. Once the sealant is cured the covers will be held securely in place.



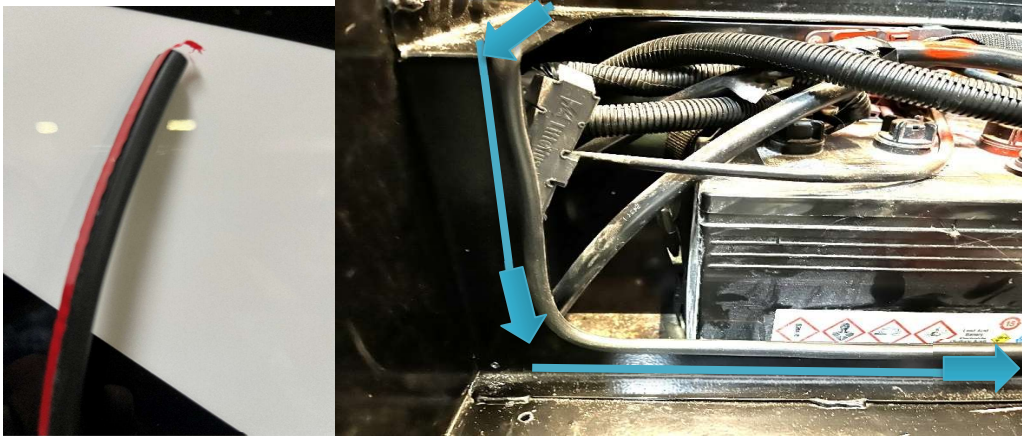
Note: Repeat steps 10 and 11 to the other side latch cover.

Remove the 2 screws in the vertical battery access cover and remove the cover.

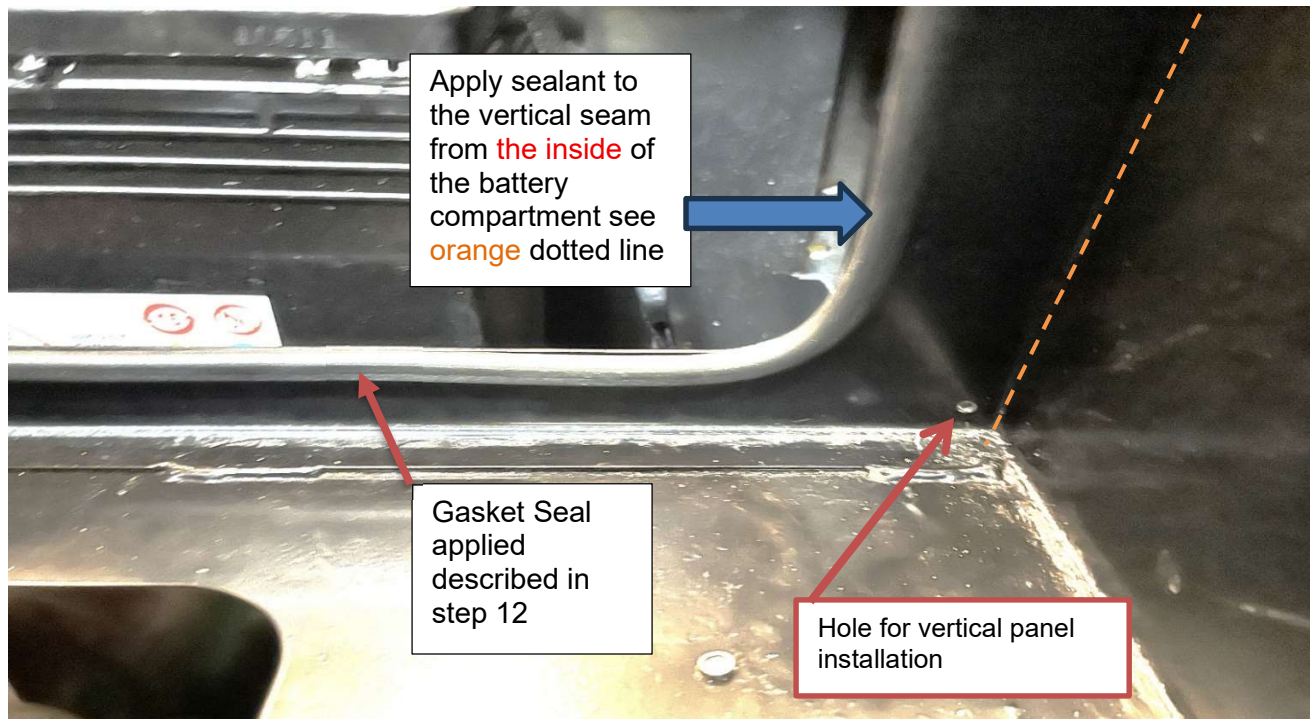


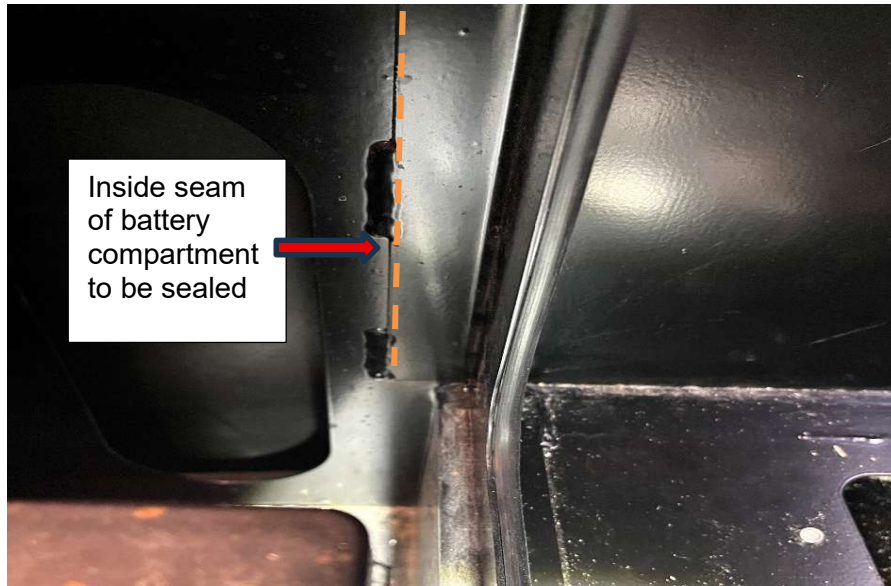
12. See the photos following this step and use an adhesive promotor, PRO Bond, and clean the perimeter of the opening where the battery access cover was located.

Apply the 3/8" bulb seal from the **Parts Kit** to the perimeter of the opening (see blue lines) while keeping the alignment flush with the edge/opening. NOTE: DO NOT APPLY SEALANT - only bulb seal.

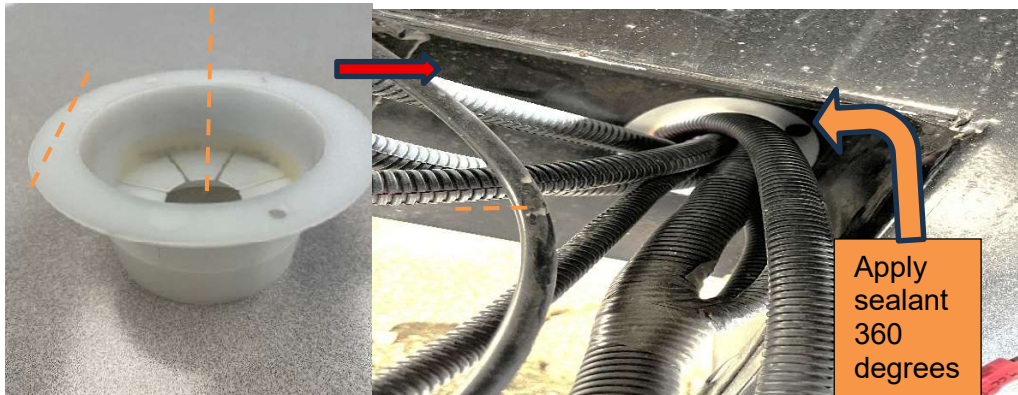


13. Before reinstalling the battery access cover, locate the 3M 540 sealant in the **Parts Kit**. Apply sealant to a putty knife and seal the inside of the BATTERY compartment in the areas outlined. Using a protective glove, you may need to spread across or work into the seams to ensure complete coverage.



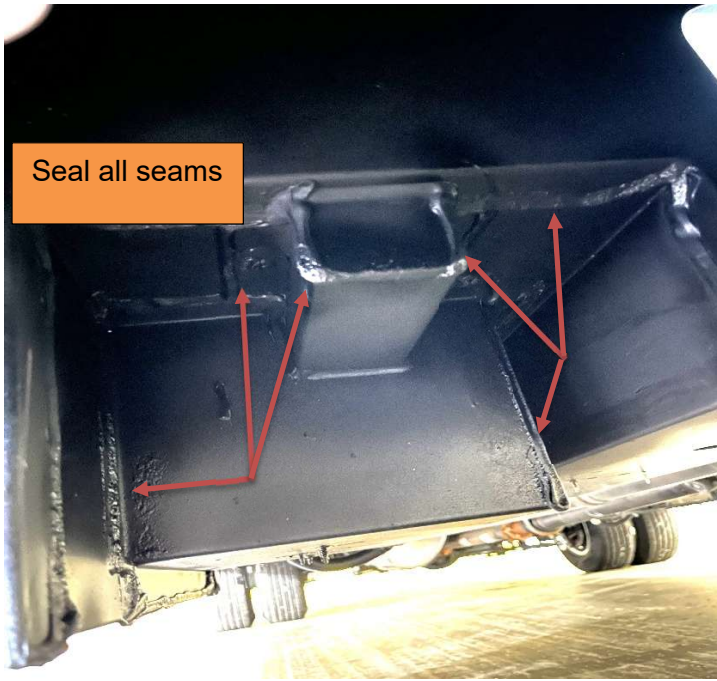


14. Use a flashlight from the inside of the compartment to test that the seam is sealed. Double check the lower corners as well.
15. Go to the Electrical Compartment and remove the grommet from the rear panel of the compartment where the wires exit and reinstall a new one located in the **Parts Kit** with the designated screws. Carefully slice through the grommet for easier positioning and navigating the existing harness. While underneath, screw into place from the outside out making sure not to damage any wiring.



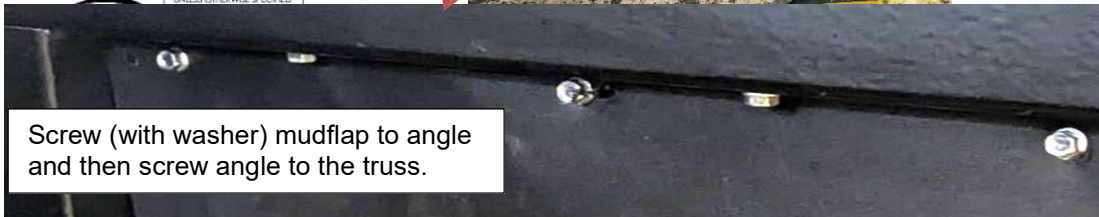
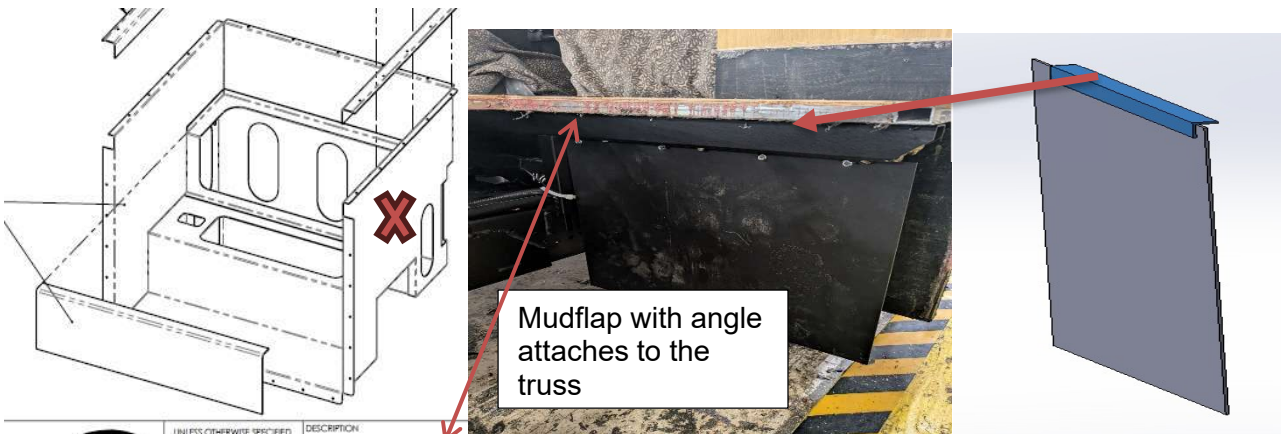
16. Do not reinstall any treads or covers yet!
17. Go back under the unit, position yourself next to the step area.

Seal all the electrical compartment seams as they should have been cleaned in a previous step. Use a putty knife to ensure to work sealant in. NOTE: If the compartment had sealant on it prior to your inspection, make extra sure the NEW sealant being applied is worked into the seams. Seal the latch covers to the bottom and side of the compartment as needed.



18. From the underside, seal the grommet on the rear of the compartment 360 degrees-fill all voids.

19. Locate the mudflap, HH screws, washers and aluminum angle in the **Parts Kit**.

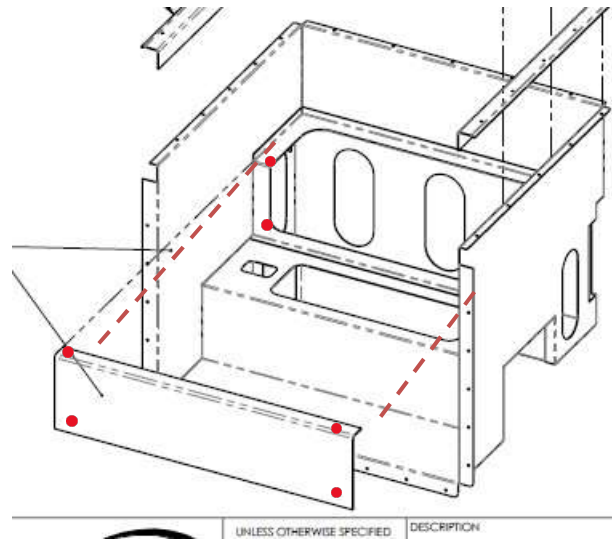


20. While under the motor home, test fit the aluminum angle and mudflap. The angle and the mudflap will be installed near the leading edge of the step/battery compartment as shown in the diagram above. You will have to trim the mudflap to fit.

21. Carefully screw (with a washer) the mudflap to the aluminum angle using 4 HH screws.

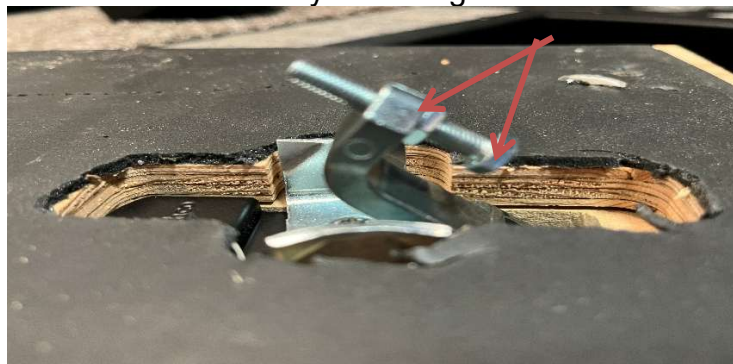
22. Then screw the angle/mudflap to the truss using 4 HH screws.

23. Return to the topside of the electrical compartment. Using a bright light, look for sealant voids. Touch up as necessary.
24. Once all is sealed, locate the Battery Access Cover. Drill one hole into each of the lower corners (mark it 1/2 inch from the side and 1/2 inch from the bottom). Drill 1/8" size holes.
25. Then reinstall the Battery Access Cover with 2 screws in the top angle area. Note: The cover should compress the gasket. Then add 2 new screws into the lower corner holes of this access cover as described in the previous step.

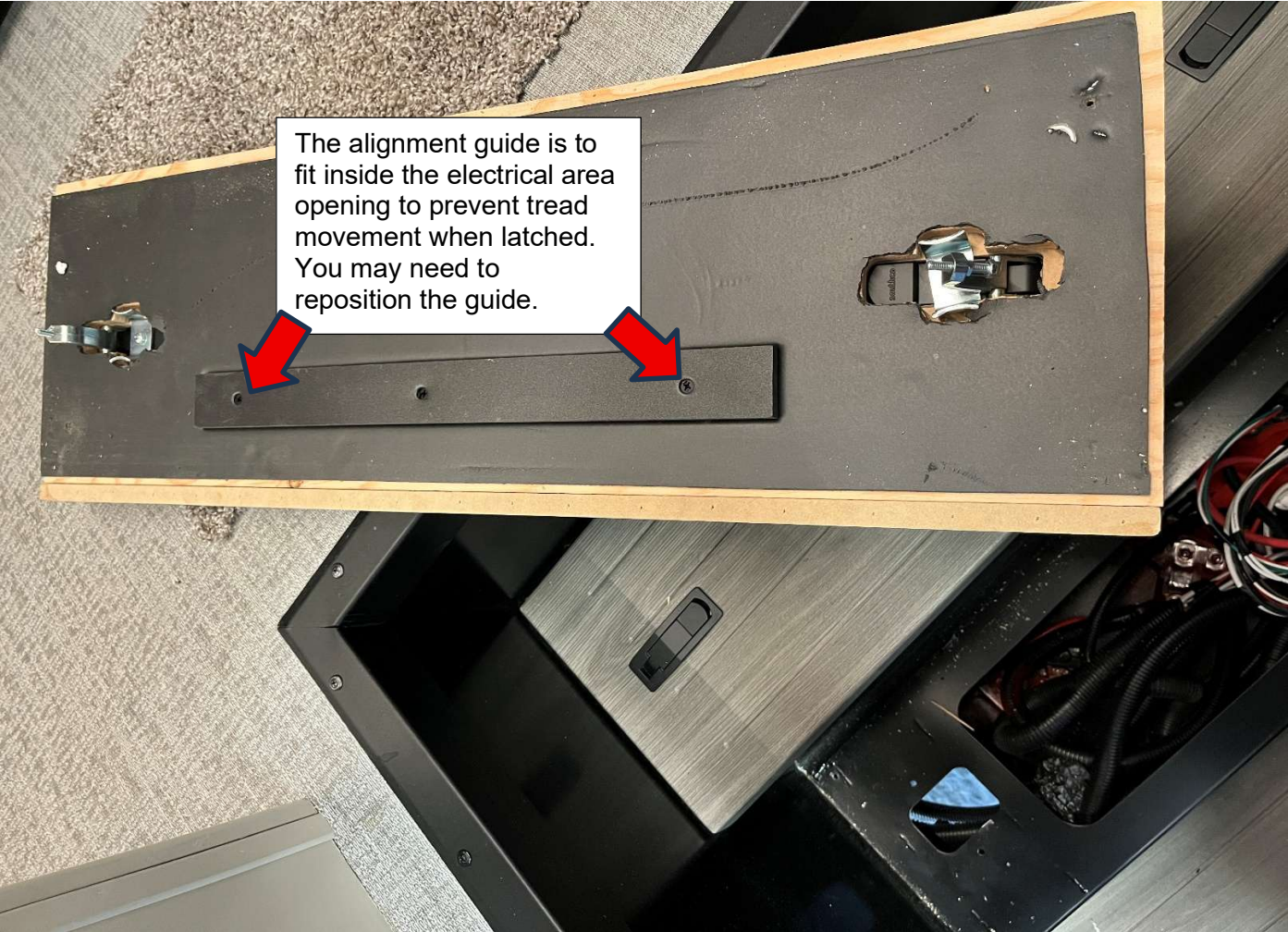


26. Reinstall battery connections. Allow sealant time to cure.
27. **VERY IMPORTANT** - Reinstall the step treads by operating the latches. Grab a hold of the tread to ensure it is tight. Note: The step should be snug once latched. **If the step moves or does not seat itself properly, go to the next step.**
28. **A few adjustments must be made to ensure better fitment.**

Adjust the tension of the latch itself by threading the bolt in or out. Tighten the nuts.



If the step does not seat itself or has play inward and out, remove the tread and flip it over. Reposition the alignment guide by removing and relocating the screws. This alignment guide is intended to keep the step from sliding. If this is unclear, call Dealer Tech for assistance.



WARRANTY LABOR ALLOWANCE:

Recall 250618REV Entry Step Compartment (Prior Authorization Required)

Flat Rate Code: 6321 11 Inspected/Non-Defective only-Time Allowed: .2 hr.

Flat Rate Code: 6321 12 Inspected/Defective/Repaired Time Allowed: 1 hr.

TOOLS AND PPE

Drill and Drill Bits

Driver with Bits

Caulking gun

Flashlight / Bright light

Safety Glasses, Gloves Wheel Chocks, Jack Stands

**PART KIT NEEDED - # 10911215 ordered from revrvparts.com OR Call REV
Parts (800) 509-3417**

Part Kit Contains

2 ea. Step Latch Covers

1 ea. Mudflap

1 tube 3M 540 Black Sealant

6 ft. 3/8 Bulb Seal

1 ea. Grommet

2 ft. Angle Aluminum

8 ea. Screw SHTML #12 X 3/4 PPH PLTD

8 ea. Hex Head Screws

4 ea. Washers

**ALL APPROVALS, and CLAIM PAYMENTS must go through REV RV Technical Support
at (800) 816-9825.**