

# Recall Campaign Bulletin



Mercedes-Benz

June 2025

TO: ALL MERCEDES-BENZ CENTERS

CAMPAIGN NO.	2025060001
CAMPAIGN DESC.	25P6790008
NHTSA ID	25V365
SUBJECT	Replace Windshield and Re-Install Multi-Purpose Camera and/or Interior Mirror
MODEL(S)	GLE and GLS (167 platform)
MODEL YEAR(S)	2024 – 2025
CAMPAIGN POPULATION	26

## Campaign Technical Instructions

### Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2025060001

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Model(s): 167

**Primary Parts Information**

Qty.	Part Name	Part Number
1	Windshield	*
1	1-Component Adhesive**	A 000 989 49 05 11

\* The windshield part number must be determined according to the equipment variant for the VIN via XENTRY Parts Information!

\*\* **Parts Kit Includes:** Adhesive (A 000 989 41 00 11), Primer (A 005 989 18 71 09) and Cleaning Cloth (A 012 989 79 71 11)

**NOTE:** Sublet repairs **MUST** use 1-Component Adhesive A 000 989 49 05 11

Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**Work Procedure**

1. Replace windshield.

**i** For basic information, see **AR67.10-P-1700ME**.

**i** Allow a **minimum of 2-hour curing time before driving**. Full curing time must be observed for at least 24 hours, do not run the vehicle through the car wash before this time has elapsed!

**i** The vehicle can be returned to the customer after the 24-hour full curing time has elapsed.

**Warranty Information**

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Damage Code	Operation Number	Description	Labor Time (hrs.)
67 900 08	11-1500	Replace windshield <b>Includes:</b> Additional operations for multifunction camera without AIRMATIC, augmented reality camera.	2.9
	11-1501	Extra work for: Replace windshield on vehicle with AIRMATIC (code 489)	0.1
	11-1502	Extra work for: Replace windshield on vehicle with AQUABLADE (code 874)	0.1
	11-1505	Extra work for: Replace windshield on vehicle with Head-Up Display (code 463)	0.1
	11-1508	Perform calibration drive (After windshield replacement)	ZM

• **Per Warranty Policy 7.4.0 Sublet Repairs – It is the dealership’s responsibility to ensure that any sublet repairs which they commission are performed up to Mercedes-Benz standards and follow all Mercedes-Benz procedures and work instructions (including making available all MB products required for the repair). When submitting a warranty claim for a sublet repair where the parts are being supplied by the dealer to the third-party performing the repair, the dealer RO must reflect these parts listed separately on the claim. This not only pertains to the windshield, but also any additional MB products required for installation. The sublet line should only include the labor and those materials (if applicable) not supplied by the dealer and not available from MBUSA.**

• **By submitting a claim for reimbursement for work completed by a third party, the dealer agrees to indemnify MBUSA for any issues that may arise from such third-party work that was not performed according to the WIS instructions with the required replacement windshield and adhesive, cleaner and primer.**

**i** **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*