



## IMPORTANT SAFETY RECALL

### \*\* RECALL NOTICE \*\*

**NHTSA Safety Recall 25V-320**

**TO: Winnebago Motorhome Dealers**

**SUBJECT: Campaign # 196 – MorRyde Removal Steps May Detach While In Use**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **Reason For This Recall**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2023 – 2024 Winnebago Commercial Vehicles

These motor homes were manufactured **January 8, 2024**, through **March 28, 2025**.

On certain Winnebago Commercial Vehicles equipped with a MorRyde removable step assembly, there is potential that the receiver may not have been attached properly.

An improperly attached step assembly could result in the receiver detaching from the bracket and cause a person to fall, increasing the risk of injury.

#### **Owner Notification**

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.**



## IMPORTANT SAFETY RECALL

### Dealer Campaign Responsibility

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

### Repair Procedure:

Refer to instructions.

### Parts Information:

Order the corresponding Part Kit from Winnebago Motorhomes using the WinPortal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order. **Recall parts kit must be ordered through Winnebago Motorhomes.**

### Reimbursement:

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

**Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info.**

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Operation Number	Dealer Number	Parts Kit	Time Allowance
24961201	7946	RC7946-25-796	0.5 hours

Thank you for your cooperation.

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Winnebago Motorhomes  
Forest City, Iowa 50436  
Enclosures



# Removable Steps May Detach While in Use (MORryde)

## Classification

Recall

Model	Model Year
Commercial Vehicle	2023 - 2024

**Disclaimer:** Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: [techservice@wgo.net](mailto:techservice@wgo.net). This document is confidential and is intended for dealer use only.

## Condition

MORryde International, Inc. (MORryde) is recalling certain Clip-On brackets, with part numbers STP57-515 and STP57-641. The clip-on bracket mounting bolts for the removable step may come loose, which can cause the steps to detach.

## Correction

Replace the failed clip-on bracket mounting assembly with the new parts kit.

	Part Number	Description	Quantity
<b>Part Required</b>	RC7946-25-796	Recall #196 Moryde Step Brkt J-Shell Com Veh	1

# Part(s) Kit Image Reference

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## Part(s) Required – Recall #196 Moryde Step Brkt J-Shell Com Veh

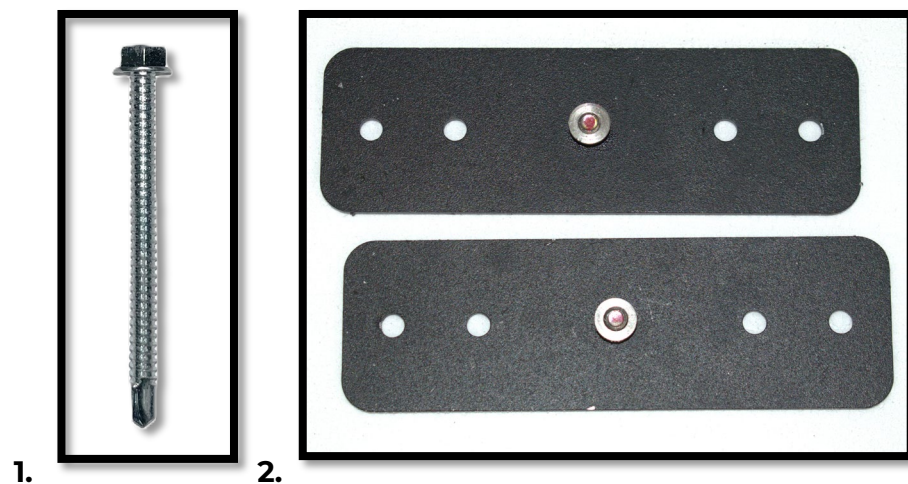
### Kit Contains:

1. Mounting Screws – 000G42-04-48B (8)
2. Mounting Brackets (2)

## Shop Supplies

1. 3/8" Wrench
2. Impact Driver with 3/8" Socket
3. Ratchet
4. Drill with 3/16" Drill Bit
5. Caulk

## Part(s) Required



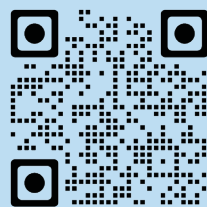
**NOTE : Winnebago recommends caulking all 8 holes before installing all 8 mounting screws.**



# CLIP-ON BRACKET

REPLACEMENT INSTRUCTIONS FOR STP57-515

REPLACEMENT KIT | **STP54-078**



SCAN ME for the  
Installation Video



Above. Beyond. Always.

574.293.1581  
[www.MORryde.com](http://www.MORryde.com)

# CLIP-ON BRACKET

## INSTALLATION INSTRUCTIONS

**Allowable Labor Time: 15 minutes**

### Tools Required:

- 3/8" Wrench
- Ratchet
- Impact Driver
- Drill with 3/16" Drill Bit

### STEP 1

Remove the two mounting screws that secure each of the two STP54-515 mounting brackets. Once removed, discard both original mounting brackets.

**Note:** It is OK to use a drill/impact gun for the removal of each of the brackets.



### STEP 2

Use the replacement kit (STP54-078) to attach the new mounting brackets. To install the new brackets, start by installing two mounting screws into the two innermost holes.

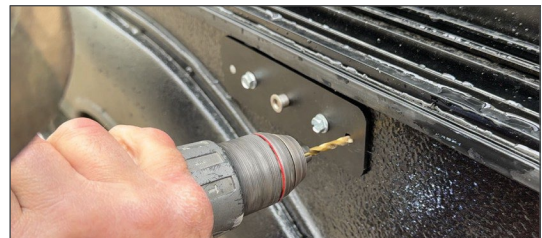
**Note:** The above mentioned innermost holes will line up with the holes from the bracket that was removed.

**Note:** To avoid over-torquing these screws, it is necessary that final tightening be by hand with a 3/8" wrench.



### STEP 3

Use a drill and 3/16" drill bit to pre-drill pilot holes for the outermost holes.



### STEP 4

Use an impact driver and 3/8" sockets to install the outer two mounting screws in each of the two mounting brackets.

**Note:** To avoid over-torquing these screws, it is necessary that final tightening be by hand with a 3/8" wrench.

