

# Keystone RV Company

5/8/25

## SAFETY ADVISORY 25-465

### Kodiak Patio Lift

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have patios installed with inadequately rated struts. Under certain conditions during operation, the patio may be too heavy for one operator leading to an increased risk of personal injury.

**Models Included:** 2025 Kodiak 2900FKSP, 308BHSL Travel Trailers

**Serial Number Range:** SJ970381- SJ970765

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**Parts Required:**

- 3 - KRV # 101098 Bolt - #16 - 3/8" x 1" - Hex - Grade 5 - Zinc
- 3 - KRV # 105982 Nut - #16 - 3/8" - Lock Nut - Nylon Insert - Zinc
- 6 - KRV # 109140 Washer - Flat - 3/8" - USS – Zinc (Purchase locally as no Canada sales allowed for KRV # 109140)
- 2 - KRV # 764925 - Label - Warning - 10" x 4" - Kodiak Rear Deck
- 2 - KRV # 753366 - Strut - Gas - 28" - 300# - 12mm Rod

**Tools Required:** 2 - 9/16 Wrenches - Drill - 3/8 Metal Drill Bit - Small Flat Head Screwdriver

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy: Replace current struts with new 300# struts. Add (3) bolts to the bottom hinge of patio. Add (2) warning labels, 1 to each side of unit.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Disconnect 12V and 120V power from unit.

**Step 3**

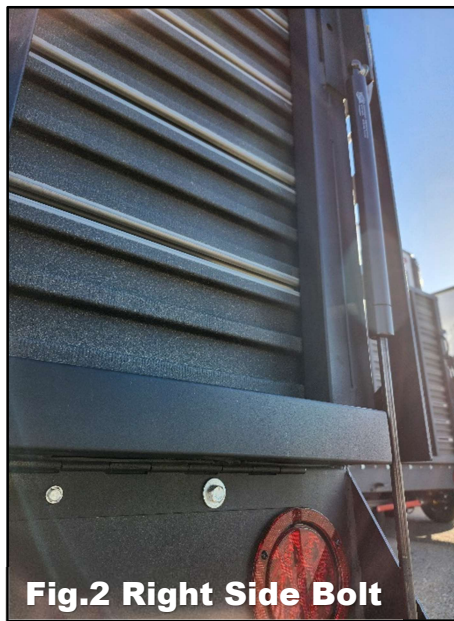
Remove the (2) current struts from unit using a small flat head screwdriver and discard. Install (2) new 300# struts. **Figure 1** shows new struts installed.



**Fig.1**

**Step 4**

Remove (3) of the self-tapping screws currently in hinge. Far right screw – Far left screw & a middle screw (above license plate area). Drill (3) holes using a 3/8 drill bit. Install washers, bolts, and lock nuts. **Figures 2, 3, and 4** show approximate locations of new bolts installed.



**Fig.2 Right Side Bolt**



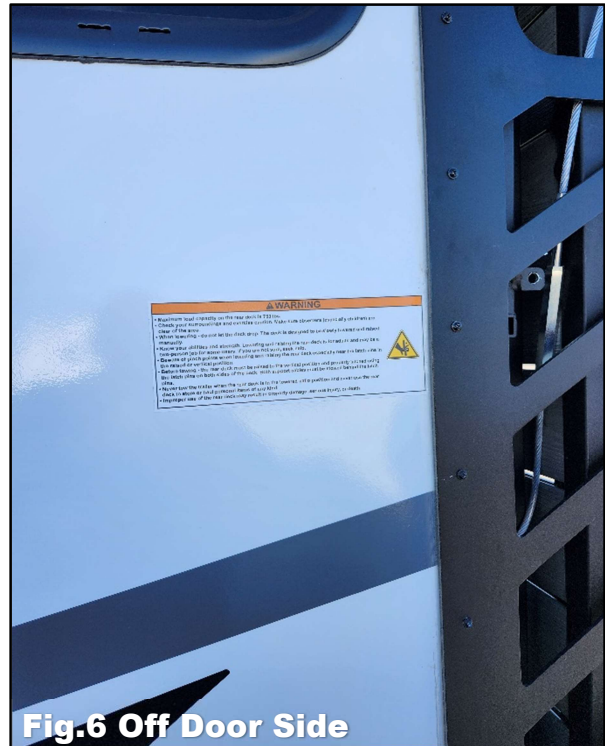
**Fig.3 Middle Bolt**



**Fig.4 Left Side Bolt**

**Step 5**

Add a warning label to both sides of unit. Placement should be roughly the same height as patio latches. (Do not apply over any unit decals) **Figure 5 and 6** shows warning labels applied.



## **WARRANTY REIMBURSEMENT REPAIR**

Submit a claim on Key Express using **Flat Rate Code # 7146542A**

In the Complaint section note: Safety Advisory # 25-465

In the Cause section note: Inadequate patio support.

In the Correction section note: Replaced struts, added bolts, applied warning labels.

The amount of time authorized for this repair is **1.0 hour**.

## **PARTS DISPOSITION**

Return of parts not required.

Please call Keystone RV Customer Service at **(855) 382-4100** if you have any questions.