

V O L V O

Volvo Car USA LLC

Parts Bulletin

Bulletin Title	Group	CAT/NO
Recall R10320 WAM Upgrade, Model Year 2021-2025 S60, V60, V60CC, S90, V90, V90CC, XC60, XC90, XC40, EX40, C40 and EC40 vehicles	38	R10320
Car Market	Issue Date	Status Date
United States and Canada	5/1/25	5/1/25
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Reference document QB 38-R10320

Volvo Cars USA LLC and Volvo Cars Canada LTD on behalf of the Volvo Car Corporation has decided to launch Recall R10320: WAM Upgrade on model year 2021 – 2025 S60, V60, V60CC, S90, V90, V90CC, XC60, XC90, XC40, EX40, C40 and EC40 vehicles.

Volvo Car Investigations have determined that the rear-view camera image may not show during the start of each backing event (Camera Temporarily Not Available).

As a result, limited access to the rear-view camera increases the risk of a crash.

To remedy affected vehicles, Volvo Cars will perform a software upgrade.

Important Note: The corrective software is currently available in VIDA. Please check the current software version in [Settings>System>Software update](#). If the vehicle has **3.4.5 or older**, your vehicle is affected by this recall and must be updated. The corrective software version is 3.5.14.

Volvo Cars centrally has not received any reports of incidents occurring while driving or any reports alleging injuries, fatalities, or crashes related to this condition.

A total of 413,151 U.S. and 40,673 Canadian vehicles are affected by this recall.

Parts Required:

Part Number	Qty	Failing Part	Description
31676056	1	F	Total Upgrade XC40/EC40
31472405	1	F	Total Upgrade S90L
31493704	1	F	Total Upgrade S60/V60/V60CC
31654144	1	F	Total Upgrade S90, V90, V90CC
31483292	1	F	Total Upgrade XC90, XC60