



Certification and Tire and Loading Information Labels

Bulletin Type:	Recall	Publication Date:	May 2025
Bulletin #(s):	25V-265	Make(s):	Highland Ridge
Job Code(s):	9904628		
Flat Rate(s):	9904628 - 0.3 Hr. Labor - Replace Certification Label and Tire and Loading Information Label	Model(s):	Go Play
		Model Year(s):	2025

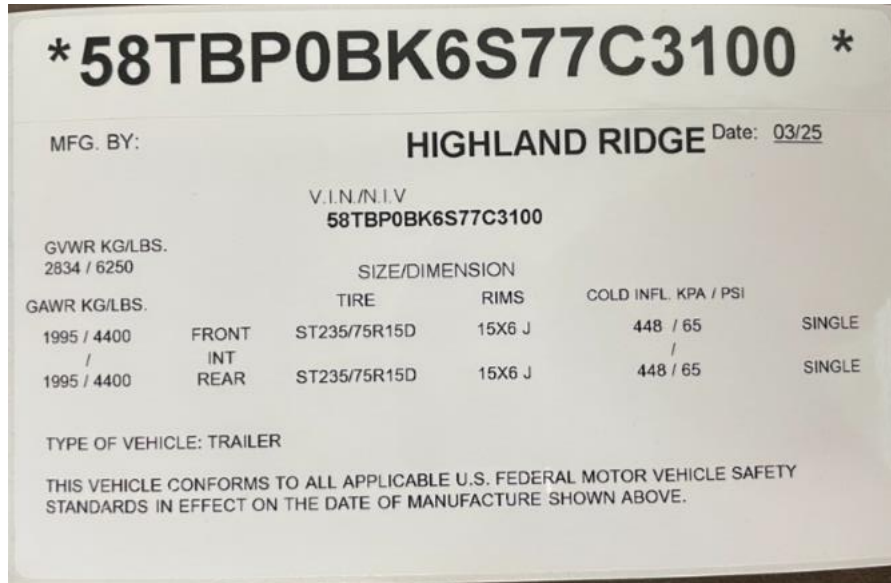
Incident:	Certification Labels and the Tire and Loading information labels have the incorrect GAWR, Tire size, and rim size listed on the Labels.
Affected Units:	2025 Highland Ridge Go Play
Part:	Part: Certification Label/Tire and Loading Information enclosed in owner/dealer notification letter
Misc. Tools & Supplies:	Isopropyl alcohol Shop rag
Parts Return Information:	N/A

REPLACE CERTIFICATION AND TIRE AND LOADING INFORMATION LABELS

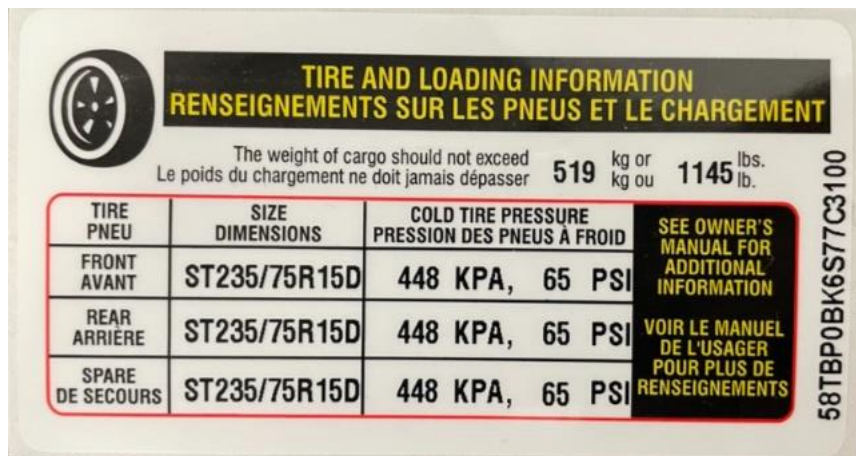
Remove existing labels

1. The location of the Certification and Tire and Loading Information labels will be on the front off door side of the travel trailer.
2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
 - a. Allow the area to dry for at least 30 seconds.

The certification label and Tire and Loading Information labels below are only an example of the labels you are to replace.



Certification Label



Tire and Loading Information label

Apply new labels

1. Remove the protective back from the new label. Align the new label in the same location of the original label and apply it to the surface. Remove any air bubbles from the label.
 - a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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