

SIB 34 05 25

2025-05-02

RECALL 25V-247: FRONT BRAKE DISCS

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop if the campaigns have a status of remedy available. Otherwise, please release the vehicle.

This Service Information Bulletin (Revision 2) replaces SI B34 05 25 dated April 2025.

What's New:

- · Campaign number added to title
- Recall statement added
- Cause added
- Correction added
- Procedure added
- Parts Information added
- Claim Information added
- Recall Notice and FAQ added

\boxtimes	THIS REPAIR IS MOBILE FRIENDLY
	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	February 19, 2025

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of April 9, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective April 8, 2025) on a small number of Model Year 2025 BMW vehicles that were produced on February 19, 2025.

As of April 15, 2025, this Delivery Stop has been upgraded to a Safety Recall.

The front brake discs may have been damaged during supplier logistics. During hard braking, a damaged brake disc could affect front brake performance, which could increase the risk of a crash.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

The front brake discs may have been damaged during supplier logistics.

CORRECTION

Replace both front brake discs.

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PROCEDURE

Replace the front brake discs as per REP 34 11 220.

Note: The correct version REP is 34 11 220 | REP-REP-P-3411220-G45 01 - V.2.

PARTS INFORMATION

Use and invoice the parts numbers below.

Part Number	Description	Quantity
34 10 8831512	Brake disc ventilated/perforated	2
34 10 8852291	Repair kit, brake pads asbestos-free	1
34 21 1161806	Inner hex bolt	2
34 10 6864424	Torx screw with washer (M12X1.5X43 ZNS3)	4
34 21 6860562	Hex bolt (M8x1)	4

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately and/or for the full or proportional bulk quantity used in sublet under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above.

Repair Code:	0034190300	G45 Replacing front brake disk

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 639	Renew front brake discs	12 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 114	Renew front brake discs	13 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: B34 05 25 Frt Brake Discs Rplmt WP 1), unless otherwise required by State law.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply materials (Do not use the DMM) next sumbers for claim submission) Copyright ©2025 RMW of North America Inc.	Up to \$5.00

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Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the full or proportional quantities used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

• Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

picture_as_pdf B340525 Recall Notice.pdf picture_as_pdf B340525 25V-247-FrontBrakeDiscs-FAQ-(09Apr2025).pdf Attachment to B34 05 25 April 2025

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-247: Front Brake Discs - B34 05 25

BMW AG has issued a Delivery Stop (effective April 8, 2025) on a small number of Model Year 2025 BMW vehicles that were produced on February 19, 2025.

As of April 15, 2025, this Delivery Stop has been upgraded to a Safety Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B34 05 25 April 2025

Safety Recall 25V-247 Front Brake Discs Model Year 2025 BMW X3 SAV Issue Date: 04/09/2025

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 BMW X3 SAV models in the US are potentially affected.

Q2. What is the specific issue?

The front brake discs may have been damaged during supplier logistics. During hard braking, a damaged brake disc could affect front brake performance, which could increase the risk of a crash.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models were manufactured with front brake discs that are not damaged.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "Manage recall notices and contact information".

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the front brake discs replaced for <u>free</u> which could take up to several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.