

SAFETY ADVISORY 25-464

25-464 Patio Latch Bracket

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a patio latch that may come detached. Under certain conditions during travel, the travel latch can become detached leading to an increased risk of personal injury. The following procedure describes how to repair the installation.

Models Included: 2025 Kodiak Travel Trailers: Models 2900FKSP, 308BHSL

Serial Number Range: SJ970381 - SJ970765

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

Parts Required: 4 – KRV # 299553 - Bolt - 3/8" x 3 1/2" - Elevator - Zinc (*This part may be ordered in bulk without a VIN*) (This part can be obtained locally)
4 – KRV # 105982 - Nut - #16 - 3/8" - Lock Nut - Nylon Insert - Zinc (*This part may be ordered in bulk without a VIN*) (This part can be obtained locally)

Tools Required: - Screw gun with 3/8 hex bit - 3/8 inch drill bit and drill - 9/16 inch socket bit or 9/16 inch socket and ratchet - Adjustable pliers

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to remove the 4 self-tapping screws from the latch bracket and replace with 4 elevator bolts and nylon lock nuts.

REPAIR INSTRUCTIONS



Step 1
Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2
Remove the 2 self-tapping screws from each of the latch brackets, see Figures 1 & 2.

Step 3

Drill 4 3/8 inch holes where screws were removed. Install 4 elevator bolts and nylon lock-nuts in the holes you just drilled, see Figure 3. Tighten bolts to secure brackets to patio using a pair of pliers to hold the back of the bolt.

**WARRANTY REIMBURSEMENT****REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7146442A**

In the Complaint section note: Safety Advisory 25-464

In the Cause section note: Perform Safety Advisory 25-464

In the Correction section note: Replace self-tapping screws with elevator bolts and locking nuts.

The amount of time authorized for this repair is **0.5 hours**.

PARTS DISPOSITION

Return: Return parts not required

Please call Keystone RV Customer Service at **(855) 382-4100** if you have any questions.