

Keystone RV Company

3/18/25

SAFETY ADVISORY 25-463

7-Way Cord and 12V Distribution Box Wiring

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided the 7-way cord and 12V distribution box wiring may have been hooked up incorrectly. Under certain conditions during travel, the charge line may not be properly protected leading to an increased risk of fire. The following procedure describes how to identify and repair wiring.

Models Included:

Year	Model	Serial Number Ranges
2025	Kodiak	SJ970554 - SJ970753
2025	Colorado 260RBC, 270BHC, 280BHC	SJ950521 - SJ950623
2025	Sunset	SJ350216 - SJ350382

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

Parts Required: - No parts required

Tools Required: - Screw gun with #2 square bit - 3/8 nut driver

This Safety Advisory requires a Pre-Authorization

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to relocate 7-way 12V distribution box wires to correct location as outlined below:

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Disconnect all power to the RV 120V AC and 12V DC



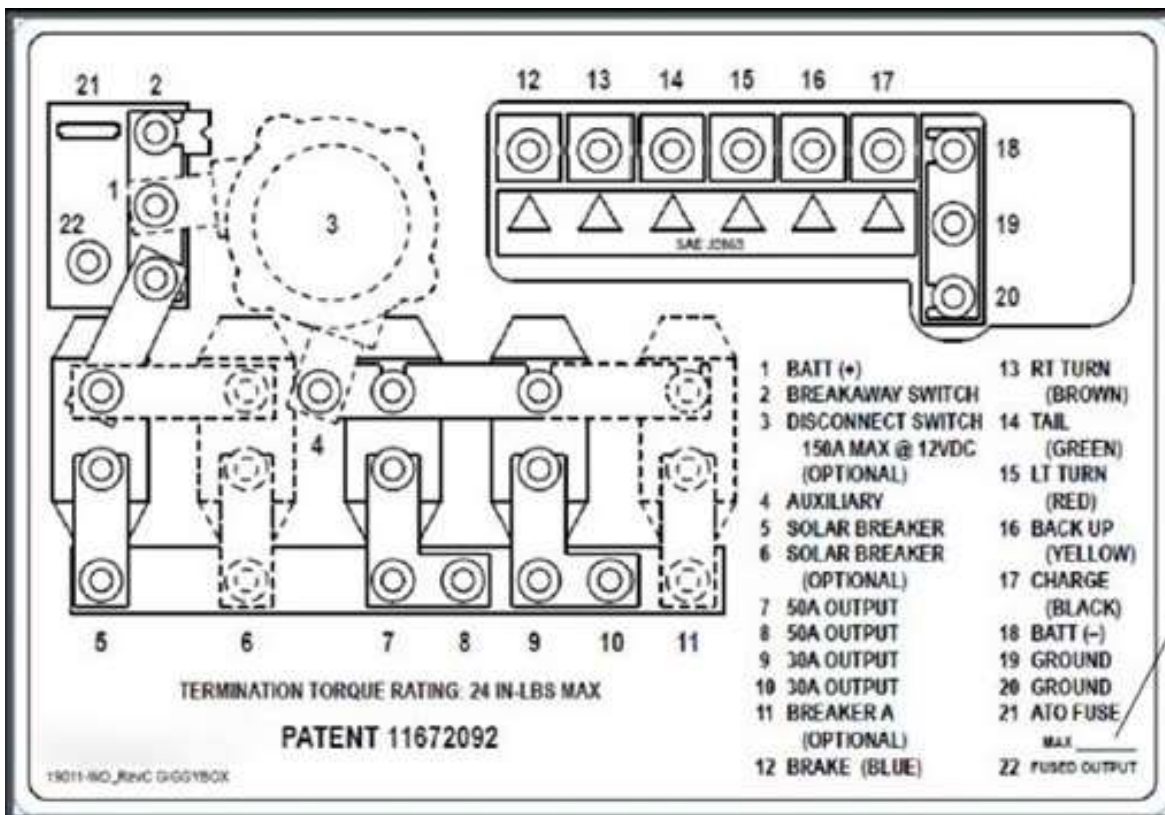
Fig. 1 Incorrect Wiring



Fig. 2 Correct Wiring

Step 3

Inspect wiring at 12V Distribution box. See **Figure 1** incorrect location of wiring. If correct according to **Figure 2** correct location of wiring, proceed to claim inspection. No further action is required. If incorrect proceed to **Step 4**.



Step 4

Repair wiring according to **Figure 2**.

- Starting by moving wire from slot 22 to slot 1, which is the battery terminal.
- Ensure that slot 5 is connected to the red wire.
- Ensure that slot 6 is empty.
- Ensure slot 7 has the red wire.
- Ensure slot 9 has the purple wire as well as black wire.
- Next ensure slot 10 is the brown wire and brown/ white wire, one side of the red jumper.
- Slot 17 is the other end of the red jumper wire.

WARRANTY REIMBURSEMENT

INSPECTION ONLY

Submit a Pre-Authorization request then claim on Key Express using **Flat Rate Code # 7146342L**

In the Complaint section note: Safety Advisory # 25-463

In the Cause section note: Inspect wiring for Safety Advisory # 25-463

In the Correction section note: Box wiring is correct

The amount of time authorized for this repair is **0.3 hour**.

REPAIR

Submit a Pre-Authorization request then claim on Key Express using **Flat Rate Code # 7146342A**

In the Complaint section note: Safety Advisory # 25-463

In the Cause section note: Safety Advisory # 25-463

In the Correction section note: Relocate wires to correct position as outlined in diagram.

The amount of time authorized for this repair is **0.8 hour**.

PARTS DISPOSITION

Return: No parts required for this repair.

Please call Keystone RV Customer Service if you have any questions.

Team Dutchmen DM 1-855-382-4100

Team CrossRoads CR 1-844-361-8455