



SIB 51 06 25

2025-04-18

RECALL 25V-106: REPLACE DOOR LATCH ON BOTH REAR DOORS

This Service Information Bulletin (Revision 2) replaces SI B51 06 25 **dated February 2025**.

What’s New:

- SIB title updated
- Situation updated
- Cause added
- Correction added
- Procedure added
- Parts Information added
- Claim Information added

X	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

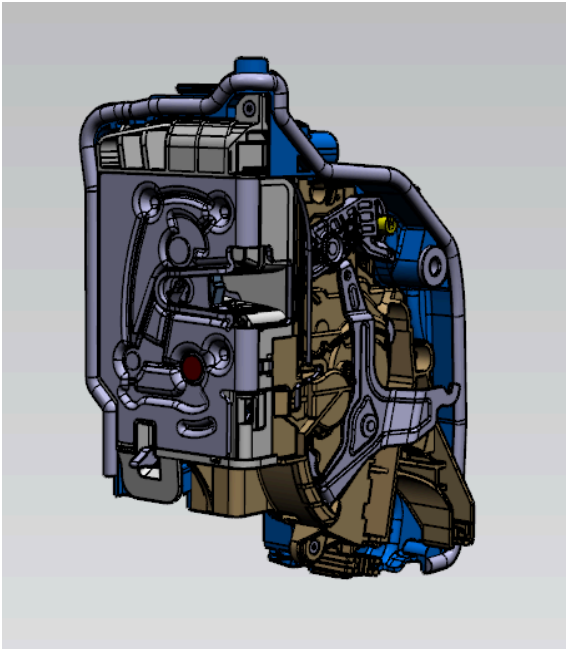
MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	August 11, 2024 – August 27, 2024

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.
- For centers that qualify, this recall repair is eligible to be performed via Mobile Assistance.

SITUATION



BMW AG has issued a Delivery Stop (effective February 13, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between August 11, 2021, and August 27, 2024.

As of February 19, 2025, this Delivery Stop has been upgraded to a Non-Compliance Recall.

The rear door latch (illustration) systems on both rear doors may not meet a federal requirement. Specifically, instead of two actions to unlock and unlatch the door, only one action may be needed.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

CAUSE

The current rear door latches on both doors do not comply with legal regulations.

CORRECTION

Replace both (left and right) rear door latches.

PROCEDURE

1. Replace both (left and right) rear door latches following the repair instructions listed in ISTA/AIR 51 22 090.

PARTS INFORMATION

Only use and invoice the part numbers listed below.

Part Number	Description	Quantity
51 22 5 B7C 387	System latch, left	1
51 22 5 B7C 391	System latch, right	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above.

Repair Code:	0051210600	---
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 534	Renew both rear door locks	As applicable

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 030	Renew both rear door locks	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

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Only reference the SIB number and the work package (Pkg) number performed in the technician’s RO notes and in the claim comments (For example: B51 06 25 WP 1), unless otherwise required by State law.

BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the “Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

- [picture_as_pdf B510625_ Recall Notice.pdf](#)
- [picture_as_pdf B510625_ 25V-xyz-DoorLocks-FAQ-\(19Feb2025\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 25V-xxx: Rear Door Locks – B51 06 25

BMW AG has issued a Delivery Stop (effective February 13, 2025) on certain Model Year 2022 - 2024 BMW vehicles that were produced between August 11, 2021, and August 27, 2024.

As of February 19, 2025, this Delivery Stop has been upgraded to a Non-Compliance Recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
25V-xyz
Rear Seat Side Door
(Lock and Latch System)
Model Year 2022-2024
BMW X3 SAV
Issue Date: 02/19/2025

Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?

Certain Model Year 2022-2024 BMW X3 SAV models, in the US are potentially affected.

Q2. What is the specific issue?

The rear seat side door lock and latch systems may not meet a Federal requirement. Specifically, instead of two actions to unlock and unlatch the door, only one action may be needed.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Other models were manufactured with a system that meets the Federal requirement.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Non-Compliance Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Non-Compliance Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Non-Compliance Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the rear seat side door lock and latch systems replaced for free which should take a few hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall.