



Recall 25V-061/2025-077

Claim Preparation & Repair Instructions

Please complete a warranty claim pre-authorization request using the following codes & labor times:

LABOR:

Operation Code:	910048
Fault Code:	Recall
Labor Time:	.2 per step
Administrative Allowance:	.1 hrs.

PARTS:

P/N 693414, Step tread angle bracket 16 ga galvanized black. **1 per step.**

P/N 961989, Screw #8 x 3/4" round washer quad type black. **9 per step.**

Tools needed:

A screw gun

A #2 square bit

Optional 90 degree bit adaptor.

PRE-AUTH REQUIREMENT: Requires photo(s) of installed brackets for approval.

Promptly submit all pre-authorizations/claims through our Dealer Portal. If you have any questions or need assistance, please call our Technical Service Team at 888-825-2820 or email recall@granddesignrv.com.



Repair Guide

11333 County Road 2, Middlebury, IN 46540
Phone: 574-825-8000, Fax: 574-825-9700
granddesignrv.com

Step 1: You will center the step tread bracket, p/n 693414, under the lip of the top tread with the wide side horizontal. Shown below.



Step 2: While holding the step tread bracket firmly against the riser and underside of the step tread, secure it with 9 screws (5 screws on the topside and 4 below), p/n 961989. (See photo below)



Note: It is advised to pre-drill for the screws, in order to prevent cracking the step material.

Step 3: Repeat steps 1 and 2 for all other steps.

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