

February 6, 2025

Version 1

Safety Recall: 2025 Pilot 3rd Row Seat Belt Routing Inspection

APPLIES TO

Year	Model	Trim Level	VIN Range
2025	Pilot	ALL	Check the iN VIN status for eligibility.

BACKGROUND

The passenger side 3rd row seat belt may have been improperly routed, trapping and hiding the seat belt latch plate and seat belt webbing behind the rear side liner panel.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign. Do an iN VIN status inquiry to make sure the vehicle is shown as eligible. Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. Before selling a vehicle in inventory, always check if it is affected by a safety recall by conducting a VIN status inquiry.

CORRECTIVE ACTION

- Inspect the location of 3rd row right passenger seat belt latch plate and seat belt webbing, and ensure proper seat belt functionality
- Reroute the 3rd row right passenger seat belt latch plate and seat belt webbing, if necessary

WARRANTY CLAIM INFORMATION

Take clear photos of the VIN sticker and routing of the 3rd row seat belt latch plate. The claim may be subject to debit if poor quality images are submitted.

Refer to Image Upload Procedure.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
8665A0	Inspect 3 rd row seat belt, belt not trapped (includes photos)	0.2hr	6RJ00	ZL400	A25018A	04824-T90-A00ZA
8660A0	Inspect seat belt, remove panel and release the seat belt (includes photos)	0.6hr	6RJ00	ZL400	A25018B	04824-T90-A00ZA

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

NONE

REQUIRED MATERIALS

NONE

TOOL INFORMATION

NONE

INSPECTION PROCEDURE

- 1. Inspect the 3rd row right passenger seat belt, see if the latch plate and seat belt webbing are visible and not trapped behind the rear side liner panel.
 - If the latch plate and seat belt webbing are visible, no further action is needed. Ensure proper seat belt functionality.
 - If the latch plate and seat belt webbing are **not** visible, proceed to the REPAIR PROCEDURE.

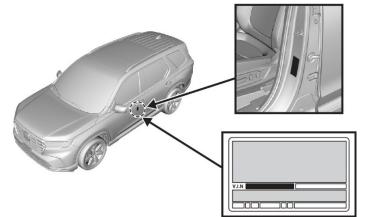


INCORRECT



REPAIR PROCEDURE

 Prior to starting the repair procedure, take a photo of the door VIN sticker. NOTE: A photo of the VIN sticker will be needed for warranty submission.



2. Take a photo of the 3^{rd} row right passenger latch plate and seat belt webbing routing.



3. Remove the cargo lid.



4. Remove the two cargo dividers.

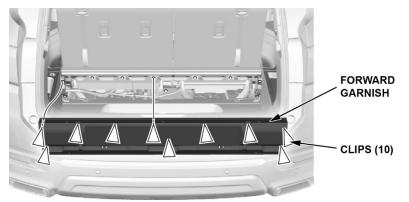


CARGO DIVIDERS

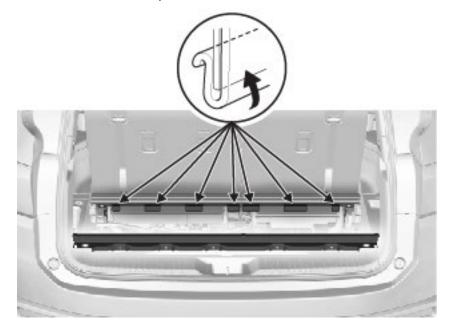
5. Release the six clips to remove the lower tailgate step garnish.



6. Pull on the forward garnish to release the clips and tabs, then remove the forward garnish.



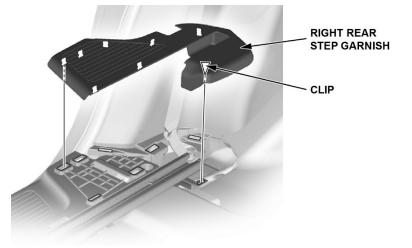
7. Unhook the seatback clips from the seat bar.



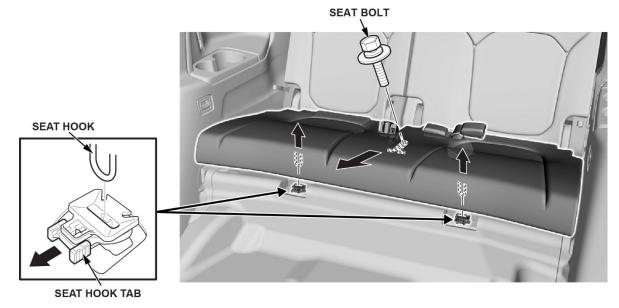
8. Remove the two bolts and seat bar.



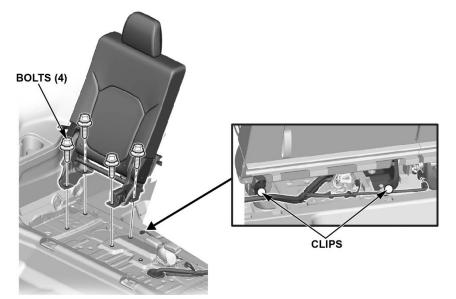
- BOLTS
- 9. Remove the right rear step garnish.



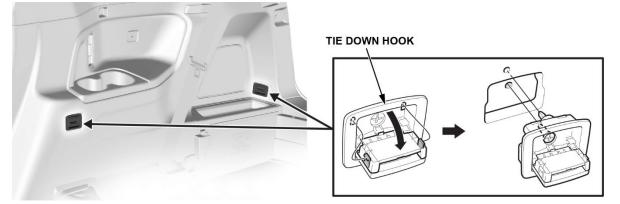
10. Push down on the 3rd row seat cushion while pulling on the seat hook tab to release the seat hook. Remove the center seat bolt, then slide the seat cushion forward to remove.



11. Remove the harness clips and disconnect the harness connector, then remove the four mounting bolts from the 3rd row right passenger seat only and remove the seat.



12. Remove the two right tie down hooks.

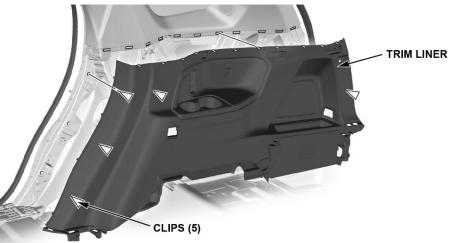


13. Remove the cargo hook knob.



14. Remove the right rear trim liner coupler and clips.

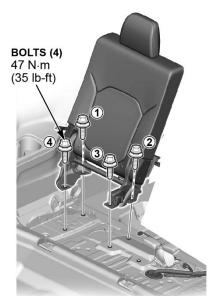
NOTE: Disconnect the connector to the USB port if equipped.



15. Reroute the trapped latch plate and seat belt webbing from behind the rear side liner panel.



- 16. Reinstall all removed parts in the reverse order of removal.
- 17. Install the 3rd row right passenger seat mounting bolts, tighten the bolts by hand first. Torque the bolts to the specified torque **47** N·m (**35 Ib-ft**) in the numbered sequence shown.



18. Ensure that the latch plate is visible and functions properly with the seatbelt assembly.



19. Perform the <u>Seat Belt Inspection</u>.

Image Upload Procedure (For Warranty Claim Submission)

1. The **PHOTO ATTACHMENTS** area automatically appears on a warranty claim form whenever PH is indicated on the sublet code, as shown below.

		Sublet Infor	rmation		
Sublet	Code	Work Description	Invoice No.	Rental Days	Sublet Amount
PH	*	PHOTO ATTACHMENT	PHOTO		0.00
<< SELECT	>> v				
Upload t	files	File Attach	ments		

2. To attach photos to the claim, click the Upload Images link.

		Sublet Information		
Sublet Code	Invoice No.	Work Description	Sublet Amount	Rental Days
P1 SELECT >	1234567899	PAINT	500.00	
Upload Im	lages	Photo Attachments	View Image	1
÷				

3. The Claim File Attachment screen appears. Then, select Choose File.

Claim File Attachment

d JPG/PDF File	es 0 (Maximum 12)		
hoose File	NO FILE CHOSEN	Preview	Upload

4. Click to highlight an image file to be uploaded, then click **Open** to select the file.

Choose File to Up	oload				<u>? ×</u>
Look in:	🔁 Warranty Ph	otos	•	G 🖸 🖻 🖽•	
My Recent Documents Desktop My Computer	 DSCN3412.jp DSCN3413.jp dscn3413_hl.jp DSCN3414.jp DSCN3414.jp DSCN3415.jp 	pg g			
My Network Places					
	File name:	DSCN3413.jpg		•	Open
	Files of type:	All Files (*.*)		-	Cancel

5. Click **Preview** if you would like to view the image before uploading.

NOTE: *Fit Window* is selected by default as the size at which the preview images are displayed. Select *Full Size* to enlarge the image.

-		Claim File	Attachment		
Uploaded JPG/PDF F	Files 0 (Maximum 12)			Fit To Preview	Window O Full Siz
Name	Media Type	File Size	Image Size	Status	Action
IMG_0196.jpg	image/jpeg	3.49 MB	4032 x 3024	Not Uploade	d <u>Delete</u>
	NFD. N. CANADA A DIVISION OF GIVINE ZT45KG GAWR F W75KG THIS VEHICLE FOR ALL MOT THIS VEHICLE FOR THE THIS ON THE DATE VIN	(3105LBS) P245/60R1 (3245LBS) P245/60R1	INC. 03/08 ZE RIM SIZE 8 194T 18X7.5J		

6. Click **Upload** to attach the image to the warranty claim.

		Claim File /	Attachment		
Uploaded JPG/PDF I	Files 0 (Maximum 12)			Fit To Wit	ndow O Full Siz
Choose File				Preview	Upload
Name	Media Type	File Size	Image Size	Status	Action
IMG_0196.jpg	image/jpeg	3.49 MB	4032 x 3024	Not Uploaded	Delete

The Uploaded Images count increases each time a photograph is uploaded.
 NOTE: Make sure that all required photographs are uploaded before warranty claim submission.

		Claim File Attachment
ploaded JPG/PDF Fi	and (Maximum 42)	

8. Click **Choose File** again and follow the same steps to continue attaching the remaining images to the claim until finished.