



## SAFETY RECALL REMEDY & REIMBURSEMENT PLAN

NHTSA Recall # 25V-677

Braun Recall Notice: 2025-01

### RECALL REMEDY:

Braun will remedy the affected units free of charge when the brake switch is replaced through an authorized Ford Dealer/Service Provider. Braun will reimburse up to \$300 for the switch and labor to replace. The estimated time to replace the switch and verify correct functionality is one hour.

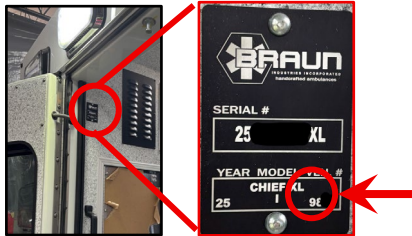
Please take the recall letter, remedy and reimbursement plan, and the following information to the authorized Ford Dealer/Service center to have the replacement charges billed directly to Braun:

- 1) NHTSA recall number
- 2) Braun ambulance number
- 3) Customer, contact name, address, and phone number

### REIMBURSEMENT PLAN:

Authorized Ford Dealer/Service Centers need to provide the following information on the invoice:

- 1) PO number – use the following number: 25V-677 – Braun Ambulance Number
  - a. The Braun ambulance number is located on the left rear interior wall placard. It will be a 4- or 5-digit number.



- 2) Customer name, contact name, address, and phone number.

Submit invoices in one of the following ways:

**Email:** [braun\\_ap@braunambulances.com](mailto:braun_ap@braunambulances.com)

Or

**Mail to:** Braun Ambulances  
Attn: Accounts Payable  
1170 Production Drive  
Van Wert, Ohio 45891

Please direct any questions to Braun Customer Care:

Phone: 877-344-9990 6:00 a.m. – 4:30 p.m. EDT, Email: [braunservice@braunambulances.com](mailto:braunservice@braunambulances.com)