



SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR



YV9AC9HL9K9999999 R1033302192026 600277-01-EN_1

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789



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IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
with Federal Law



NHTSA RECALL 25V-908

March 2, 2026

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV9AC9HL9K9999999

Dear Volvo Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC, on behalf of Volvo Car Group, has decided that certain Volvo vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 111, "Rear Visibility." Models and model years:

Model Years	Models Included
2021-2022	XC40 BEV
2022-2025	XC40, XC60, C40, V90, V90CC, S90
2023-2025	S60, V60, V60CC, XC90
2025.5	XC90

The reason for Recall R10333:

Volvo has identified that the rearview camera display may have visualization issues during a backing event. In case the camera image is not accessible during a backing event, the center display may show "Camera is temporarily not available". As a result, failure to display the rearview image will reduce the driver's visibility, increasing the risk of a crash.

This recall now replaces previous NHTSA recall 25V282 (R10320). Vehicles previously repaired under recall R10320 will need to have the new remedy performed.

Recall action R10333:

When available, owners who have accepted the over-the-air (OTA) update will not have to bring their vehicle into an authorized Volvo retailer. The corrective software version is **5.0.5**. You can verify your vehicle's software version by following the steps below:

1. Tap on the "setting gear" in the bottom right corner on the center display.
2. Tap on "system".
3. Tap on "software update".
4. Verify that your software version is **5.0.5**. If yes, no further action is required, you have the latest software or later in your vehicle, the recall has been satisfied.

OTA availability is planned for the following:

Model Years	OTA Availability
2025-2025.5	Beginning March 9, 2026
2024-2023	Beginning March 16, 2026 and March 23, 2026
2022-2021	Beginning March 30, 2026

If you choose not to accept the OTA update, you can still have this software upgrade performed at your authorized Volvo retailer at **no cost**. Please contact your authorized Volvo retailer to schedule an appointment for the recall repair to be completed. This procedure can take up to one hour to complete, however due to service scheduling your Volvo retailer may require your vehicle for a longer period.

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, please refer to Volvo Customer Care Center contact information in this letter.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information. Please refer to our contact information in this letter.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center:

1800 Volvo Place
Mahwah, NJ 07430

Or by phone at 1-800-458-1552, during the hours of 6:00 AM to 9:00 PM, 7 days a week. You may also contact us by going to <https://volvo.custhelp.com/app/homeV3>

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time, you may contact the NHTSA Administrator at:

National Highway Traffic Safety Administration 1200 New
Jersey Avenue, SE.
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

To learn more about Volvo safety recalls, scan the QR Code below or visit us at:
<https://www.volvocars.com/us/v/own/recall>



Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause, and we are working to have this important Service completed as quickly as possible.

Sincerely,

A handwritten signature in blue ink, appearing to read "Vincent D'Auria". The signature is written in a cursive style and is positioned above the printed name.

Vincent D'Auria
Senior Manager Product, Safety and Compliance - Regulatory & Compliance 1-800-458-1552