

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



TICO

TERMINAL INVESTMENT CORPORATION

Est. 1946

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

This is the second notice and THE REMEDY IS NOW AVAILABLE.

Please refer to the affected unit listing by Chassis ID shown further in this document

NHTSA Recall No. 25V904

11 May 2026

Dear Dealer Network, Customers, and
Fleet Customers.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

TICO Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in certain vehicles built between February 2018 through September 2025, TICO Pro-Spotter Tandem vehicles.

WHY DOES MY VEHICLE NEED REPAIR?

Terminal Investment Corporation (TICO) is recalling certain 2018-2026MY Pro Spotter Tandem tractors. The track rod mounting bracket for the forward rear axle, of the tandem axles set, may crack, which can result in track rod detachment. Consequence: Track rod detachment can cause a loss of vehicle steering control and increase the risk of a crash.

WHAT WILL YOUR DEALER DO?

TICO Dealers will inspect and replace the track rod mounting bracket, free of charge on the affected units based on the chassis ID list shown below regardless of vehicle functionality.

The inspection and replacement should take approximately 8.0 Hours. (480 minutes)

Upon completion of inspection, your dealer will replace the track rod mounting bracket for the forward rear axle of the tandem axle set and submit a case via TICO EDGE notifying TICO

Uptime Center of completion.

TICO will cover the inspection as well as repair and will also cover your dealers' travel expenses.

Your dealer will replace / repair the track rod mounting bracket for the forward rear axle at no cost to you.

WHAT SHOULD YOU DO?

Please contact your local authorized TICO dealer and schedule an appointment for your free inspection and repair as soon as possible. Your dealer will provide you with a more accurate inspection and repair completion date for your free of charge repair once timing for the replacement parts is confirmed.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have any questions or concerns about this recall, please contact the TICO Uptime Center at Phone: 833.UPTIME.2 or e-mail us at: warranty@ticotracors.com.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to: <http://www.safercar.com>.

WHAT IF YOU ARE A LESSOR?

Feder law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive reimbursement for the cost of repairs made prior to this recall notification. You may submit your receipts detailing the replacement costs along with your reimbursement request by e-mailing us at: warranty@ticotracors.com.

