

IMPORTANT SAFETY RECALL

NHTSA Recall No. 25V902

This notice applies to your vehicle(s) appearing on the attached list

February 2026

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain 2018, 2019 and 2024-2026 G5 transit electric buses equipped with a Shanghai OE power steering pump.

So that we can notify you of recalls affecting your vehicle(s), it is important that you inform us of any change or error in your mailing address, vehicle ownership or status. Please send the completed form at the bottom of this letter to recall@microbird.com using Address/Ownership Change in the Subject area.

In the recalled vehicles, the power steering pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation. If the power steering pump stops working, the power steering assist system of the vehicle becomes inactive, rendering the steering harder and increasing the risks of a crash

To complete this recall,

Locate the unit(s) in your fleet that appears on the attached List of Recalled Vehicles and contact a **Micro Bird dealer** to make an appointment to have your vehicle(s) corrected. The correction consists in updating the firmware that controls the power steering pump. Visit <https://www.microbird.com/dealers> to locate a Micro Bird dealer near you.

Please note that it is not possible to have your vehicle(s) corrected by a third party, only Micro Bird dealers will have the equipment necessary to correct your vehicle(s).

Micro Bird Corporation will reimburse labor to mitigate this recall, but it will be your responsibility as owner to contact a Micro Bird dealer to have the defect corrected. **The time required to correct your vehicle(s) may vary, the dealer will be able to confirm this information when you make the appointment.**

What if you have already paid for this repair?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts by email to recall@microbird.com using **25-119-PUC Reimbursement Request** in the Subject area.

Please send any question or concern regarding this recall campaign to recall@microbird.com, using 25-119-PUC or 25V902 in the Subject area.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-888-275-9171); or go to

<http://www.safercar.gov>

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please fill in the following form, and send it to Micro Bird Corp. by email at recall@microbird.com, using **25-119-PUC** or **25V902** in the Subject area. The information you provide will be used to update our files and, if needed, notify the new owner about this recall.

Recall 25-119-PUC /NHTSA Recall # 25V902

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved, or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):
- I no longer own the vehicle (indicate the name/address and phone number of new owner).

Complete the following section **only** if your company has changed its name or moved or to provide the name and address of the new owner

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____