

IMPORTANT SAFETY RECALL

Audi of America, Inc.



1**1**1*****SINGLE-PIECE 48233
XXXXXXXXXXXXXXXXXXXXX xxxx
JOHN DOE
12345 YOUR STREET
HOMETOWN, MI 98765-4321

(barcode)

<MONTH YEAR>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 25V899

Subject: Compliance Recall 69D8 - Rear Outboard Seat Belts

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 800 253 2834
www.audiusa.com

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that certain 2025-2026 model year Audi vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 208, *Occupant Crash Protection*, and Federal Motor Vehicle Safety Standard (FMVSS) No. 209, *Seat Belt Assemblies*. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

Certain seat belt assemblies may not comply with regulatory requirements, as the automatic locking retractor (ALR) may fail to prevent the seat belt webbing from being extended more than the allowable length after locking when a seat belt is used to secure a child restraint seat. If the seat belt webbing is extended more than the allowable length when a seat belt is used to secure a child restraint seat, there is an increased risk of injury to the occupant of the seat.

What will we do?

To correct this noncompliance, your authorized Audi dealer will inspect the right and/or left-side rear seat belt retractors. This work will take less than an hour to complete and will be performed for you free of charge. If one or both seat belts require replacement, your dealer will order the necessary parts. Replacement, if needed, will take about three hours to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

Precautions you should take:

A vehicle owner who uses a seat belt instead of the LATCH system to secure a child restraint seat will notice the seat belt may not stop before the seat belt webbing is fully retracted. Should this occur, owners are advised to contact an authorized Audi dealer without delay to have the vehicle issue diagnosed.

As a reminder, your vehicle owner's manual contains important information about securing a child restraint in your vehicle. We encourage you and anyone who drives your vehicle to review the owner's manual to become familiar with this important information.

Additional Information

- If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.
- If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this

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letter, or if you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

- If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to <http://www.safercar.gov>.
- To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection