



## IMPORTANT SAFETY RECALL

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Subject: Motor Vehicle Safety Recall 25V898  
Antilock Braking (ABS) and Electronic Stability Control (ESC) noncompliance**

To whom it may concern:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

New Flyer of America Inc. (New Flyer) has decided that certain XD35, XD40, XD60, XDE35, XDE40, XDE60, XE35, XE40, XE60, XHE40, XHE60, XN35, XN40, XN60, XT40, and XT60 transit buses fail to conform to Federal Motor Vehicle Safety Standard No. 121, *Air brake systems*. A small number of these which were also equipped with ESC fail to conform to Federal Motor Vehicle Safety Standard No. 136, *Electronic Stability Control Systems on Heavy Vehicles*.

New Flyer has determined that the following vehicles owned/operated by you are affected by this recall action:

**Make: New Flyer**

VIN-Model-MY
5FYD8FV01MC [REDACTED]-XD40-2021, 5FYD8FV03SC [REDACTED]-XD40-2025

On affected buses, the antilock braking (ABS) and (on buses equipped with) electronic stability control (ESC) module could lose communication and fail without illuminating the dash warning lamps.

**An ABS or ESC dash warning lamp that fails to illuminate will not alert the driver to the loss of ABS or ESC, increasing the risk of a crash.**



**NEW FLYER OF AMERICA**

**What New Flyer will do:**

New Flyer will provide a program to update the involved system, free of charge, and will reimburse owners up to 15 minutes per bus through our normal warranty process. If owners prefer to request New Flyer perform the program update, please contact your Regional Product Support Manager (RPSM) or Customer Program Manager (CPM) to assist in making arrangements.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have any questions about this recall, please feel free to contact your RPSM, CPM, Regional Sales Manager (RSM), Customer Service at 1-800-241-2947, or the undersigned. If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,  
National Highway Traffic Safety Administration,  
1200 New Jersey Ave. SE,  
Washington, DC, 20590,  
Or call 1-888-327-4236 (TTY: 1-888-275-9171);  
or go to <http://www.safercar.gov>.**

We regret any inconvenience this action may have caused. However, this action will ensure the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,

**NEW FLYER OF AMERICA INC.**

By: Jim Johnson  
Vehicle Safety & Regulatory Compliance Manager

