



IMPORTANT SAFETY RECALL NHTSA Recall 25V-848

Date: January xx, 2026

<Customer>

<Street>

<City>

Attn: <Name>

This notice applies to your vehicle, VIN's: See Attached

Re: Hiab USA Inc, Waltco Pivot Pin Recall 25E-025

Dear <Name>:

This notice is sent to you in accordance with the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that a defect which relates to motor vehicle safety, exists in certain model year 2024, and 2025 Great Dane Champion semi-trailers manufactured in our Brazil Indiana facility, where lift gates covered under recall 25E-025 were then installed by JBH Inc.

Hiab USA Inc. ("Hiab") liftgates, branded and sold as Waltco ZS series slide liftgates, and imported from Z Lyften Produktion AB may contain a safety related defect involving the cylinder-pivot pin. The affected liftgates are heavy-duty slide lifts with a single-folding platform designed for installation on trailers and semi-trailers.

On affected liftgates, the cylinder pivot pin may not have had adequate lubricant penetration during manufacturing. Cylinder-pivot pins with limited lubrication can in some circumstances result in the pin seizing in the bore, potentially causing the liftgate to malfunction or to fail under a load, which increases the risk of injury to the operator.

Hiab has released a redesigned lift cylinder pin with integrated grease ports. The original lift cylinder pins must be replaced by the redesigned pins with grease zerk and channels for the liftgates identified in the Safety and Repair Instructions file provided by Hiab. These repairs will be performed by Hiab-Waltco Authorized warranty repair facilities. Normal warranty procedures apply in this matter. Hiab-Waltco is administering this recall directly. Claims should be submitted to Warranty Claims online at www.waltcoliftgates.com. All warranty claims related to this campaign must be submitted to Hiab-Waltco warranty department within six months of the date of the repair. The replacement of the two lift cylinder pins is expected to take 1.5, to 2, working hours per liftgate.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Waltco at



waltco.support@hiabtechline.zendesk.com or Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 877-275-9171) or go to <http://www.safercar.gov>)

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,


James M Brown
Senior Manager, Customer Service/Warranty

