



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Safety Recall: NHTSA # 25V-847
December 2025

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain Model Year 2026 Entegra Coach Qwest, 2025-2026 Jayco Melbourne and Melbourne Prestige Class C motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 120, "Wheels and Rims-Other Than Passenger Cars" and 49 CFR Part 567, "Certification."

Reason for this recall

The Certification and Occupant and Cargo Carrying Capacity (OCCC) labels may list the incorrect Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and Gross Combination Weight Rating (GCWR). Incorrect weight information may lead to unintentionally overloading the vehicle, increasing the risk of a crash.

Recall Remedy

Remove the incorrect Certification and Occupant and Cargo Carrying Capacity (OCCC) labels and attach the new correct labels. The remedy will take approximately 30 minutes to complete. The recall remedy is free of charge.

What we need you to do

You can install the correct labels on your motorhome or you can contact an authorized Jayco Inc. dealer and schedule an appointment to have them install the labels for you. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call 800-283-8267. The correct labels and installation instructions are enclosed in this letter.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Motorized Division



IMPORTANT SAFETY RECALL CAMPAIGN

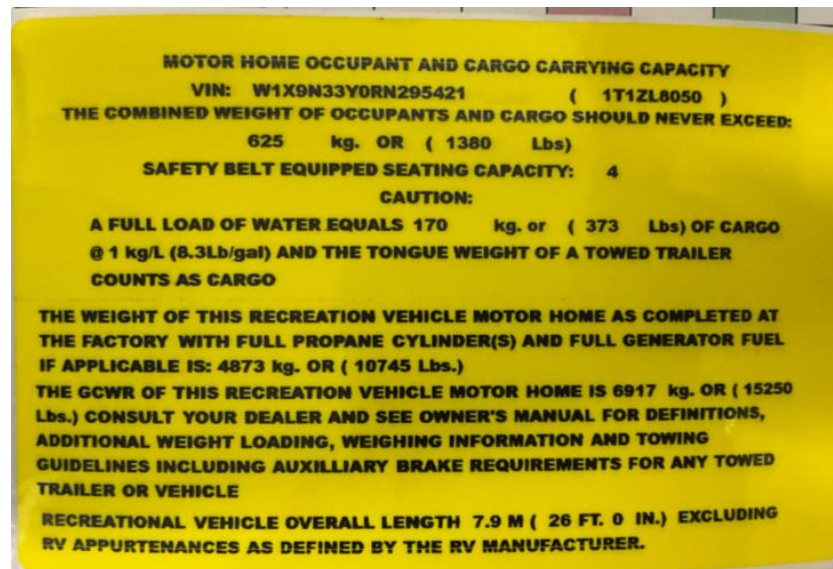
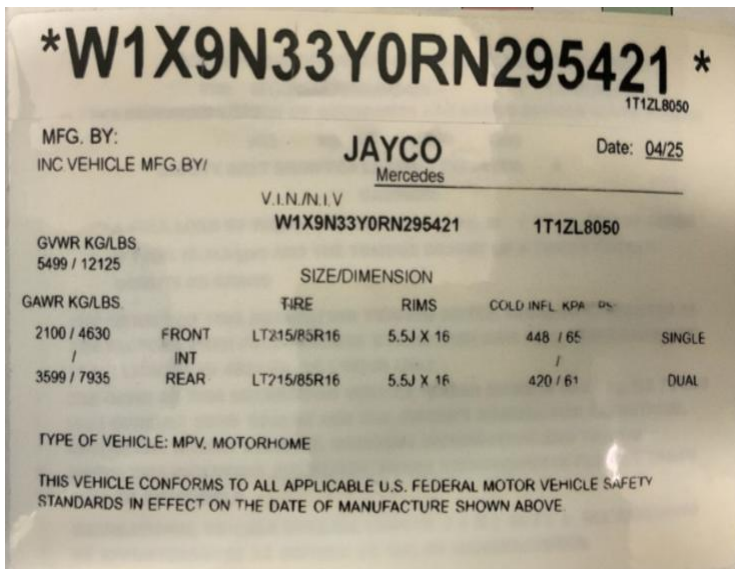
REPLACE CERTIFICATION AND OCCC LABELS

Remove existing label

1. The location of the certification label is on the B'pillar. The location of the Cargo Carrying Capacity Label will be on the B'pillar and the entry door.
2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
 - a. Allow the area to dry for at least 30 seconds.

The certification label below is only an example of the label you are to replace.

The Occupant and Cargo Carrying Capacity label below is only an example of the label you are to replace.



Apply new label

1. Remove the protective back from the new label. Align the new label in the same location of the original label and apply it to the surface. Remove any air bubbles from the label.
 - a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.