

**IMPORTANT SAFETY RECALL**



Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

1\*\*1\*\*1\*\*\*\*\*SINGLE-PIECE 48233  
XXXXXXXXXXXXXXXXXXXXX                   xxxx  
JOHN DOE  
12345 YOUR STREET  
HOMETOWN, MI 98765-4321

(barcode)

**URGENT SAFETY RECALL – STOP DRIVE ADVISORY – DO NOT DRIVE YOUR VEHICLE**

<MONTH YEAR>

**This notice applies to your vehicle:** <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

**NHTSA:** 25V835

**Subject: Safety Recall 44BW - Wheel Bolts**

Dear Volkswagen Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2026 model year Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.

**What is the issue?**

Incorrect wheel bolts may have been installed during vehicle production. If incorrect wheel bolts are present and loosen while the vehicle is in motion, a wheel could detach from the vehicle, increasing the risk of a crash.

**Due to the safety risk, Volkswagen has issued a STOP DRIVE ADVISORY. DO NOT DRIVE YOUR VEHICLE.**

**What will we do?**

To correct this defect, your authorized Volkswagen dealer will inspect and, if necessary, replace the affected wheel bolts. This work will take about an hour to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

**What should you do?**

**DO NOT DRIVE YOUR VEHICLE.** Please contact your authorized Volkswagen dealer immediately for assistance in having your vehicle transported to the dealership for this recall repair, and to obtain alternate transportation while the vehicle is being inspected/repared. To set up an appointment online, please visit [www.vw.com/find-a-dealer](http://www.vw.com/find-a-dealer).

**Additional Information**

- If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.
- If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this letter, or if you should have any questions about this communication, please reach out to us using your preferred method of communication at [www.vw.com/contact](http://www.vw.com/contact) or by calling us at 800-893-5298.

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- If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to <http://www.safercar.gov>.
- To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit [www.vw.com/owners/recalls](http://www.vw.com/owners/recalls) and enter your Vehicle Identification Number (VIN) into the Recall/Service Campaign Lookup tool.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Volkswagen Customer Protection