

## IMPORTANT SAFETY RECALL

### **2024 ~ 2026 NINJA® ZX™-6R, -6R KRT EDITION, -6R KRT 40th Anniversary Edition ABS, -6R ABS &, -6R KRT EDITION ABS Crankshaft Bushing Seizure NHTSA Recall # 25V798**

THIS NOTICE APPLIES TO YOUR MOTORCYCLE

VIN:JKBZXJJ0000000000

FIRST LAST NAME

ZX636XXXXX

STREET ADDRESS

ENGINE: ZX636EE000000

CITY, STATE ZIP CODE

FRAME: A000000

DATE: November 2025

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A has decided that a defect, which relates to motor vehicle safety, exists in certain 2024 ~ 2026 Ninja ZX -6R, -6R KRT Edition, -6R KRT 40th Anniversary Edition ABS, -6R ABS, & -6R KRT Edition ABS motorcycles.

#### **Why Does My Vehicle Need Repairs?**

These motorcycles **can lose engine power unexpectedly** due to a seizure of the #5 metal crankshaft bushing. Kawasaki has reason to believe that a prior repair on your vehicle may not have properly addressed this issue. The method used to torque the crankcase bolts will be different than the one used in the prior recall. An engine stall increases the risk of a crash. Our records indicate that you have purchased one of these units.

**DO NOT RIDE YOUR 2024 ~ 2026 NINJA ZX-6R, -6R KRT EDITION, -6R KRT 40th Anniversary Edition ABS, -6R ABS, & -6R KRT EDITION ABS UNTIL AN AUTHORIZED REPAIR HAS BEEN COMPLETED.**

**THIS INCLUDES VEHICLES ALREADY REMEDIED UNDER RECALL CAMPAIGN MC25-08.  
(NHTSA Recall # 25V376.)**

#### **What will your Dealer Do?**

Dealers will inspect the #5 metal crankshaft bearing on all eligible units already in operation, free of charge. If there is no abnormality with or damage to the bearing, the bolts holding the crankshaft in the crank case must be re-tightened properly. If there is any abnormality with or damage to the bearing, the parts must be replaced and the crankshaft properly tightened, or the engine must be otherwise repaired or replaced.

The inspection will take up to one hour. If repair is necessary, the repair may take up to 11 hours. Note that the repair time may take longer due to scheduling at the dealership and the time needed to obtain required parts.

#### **What Should You Do to Ensure Your Safety?**

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle repaired. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit [www.kawasaki.com](http://www.kawasaki.com) and click on the "LOCATE DEALER" link.

#### **Who Should you Contact with Further Questions or Concerns?**

If you have questions, please contact Kawasaki's Customer Care Department at (855) 878-4217 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number (VIN) ready when calling.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

#### **What if you are a Lessor?**

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

**What if you No Longer Own the Vehicle:**

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at [www.kawasaki.com](http://www.kawasaki.com) by clicking on "OWNER CENTER => KAWASAKI SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (855) 878-4217.

**What if you Have Already Paid for This Repair?**

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner information, VIN, and copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.  
ATTN: Customer Care  
P.O. Box 25252  
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

Current owner information, VIN, and copies of repair orders with payment confirmation must be provided. Claims may be denied if proper documentation is not provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.