



IC Bus, LLC
2701 International Drive
Lisle, IL 60532 USA

international.com

IMPORTANT SAFETY RECALL 25523

MAY 2026

NHTSA RECALL NO. 25V-783

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2023 thru 2027 IC Bus™ CE Series school buses built 01/01/2023 thru 10/29/2025 with the following unique configurations (feature codes):

- Air Brakes (0004091) and 19.8K rear axles (0014AJJ or 0014AKM or 0014AWC)
- 35'-8" bus body length (0047AVL) with a 31K GVWR
- Hydraulic brakes (0004100) with 100gal fuel tank (0015SLL) and a passenger count larger than 77

REASON FOR THIS SAFETY RECALL

Certain buses, when fully loaded, fail to comply with 49 CFR Part 567.4(g)(3) and may exceed the GVWR value printed on the certification label.

- 49 CFR Part 567.4 (g)(3): "Gross Vehicle Weight Rating" or "GVWR" followed by the appropriate value in pounds, which shall not be less than the sum of the unloaded vehicle weight, rated cargo load, and 150 pounds times the number of the vehicle's designated seating positions. However, for school buses the minimum occupant weight allowance shall be 120 pounds per passenger and 150 pounds for the driver.

RISK TO MOTOR VEHICLE SAFETY

If the vehicle has a full passenger load, a full fuel load and full DEF load, the bus could possibly be over the GVWR rating as indicated on the certification label affixed to the vehicle. If the GVWR is unknowingly exceeded, vehicle handling may be adversely affected, increasing the risk of a crash.

DEFECT REMEDY

The remedy will involve inspecting, and a remedy will be determined by bus weight, but may include some form of suspension modification, front or rear, or a combination of potential modifications. The repair will be performed free of charge and take approximately 45 minutes to 3 hours to complete. See your IC Bus dealer for more details.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 01/10/2023 thru 05/30/2026. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.