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## IMPORTANT SAFETY RECALL

NHTSA Recall No. 25V-782

March 5, 2026

To: New Way Trucks refuse collection vehicle owners equipped with certain Agility CNG fuel systems.

[Redacted]

Subject: Agility CNG Fuel system, NHTSA Recall No. 24E099

Dear New Way Refuse Product Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Scranton Manufacturing LLC has decided that a defect which relates to motor vehicle safety exists in certain 2025 New Way side and front loaders equipped with an Agility compressed natural gas (CNG) fuel systems. Agility is conducting a safety recall to address this condition, as described more fully in the attached Agility recall notice. Our records indicate that you purchased one of the New Way refuse collection bodies that incorporate the recalled Agility CNG fueling systems listed below:

<u>New Way Body</u>	<u>Body Type</u>	<u>Agility Fuel System S/N:</u>
<u>S/N:</u>		
*27141A	Sidewinder ASL	*24-32235
*27142A	Sidewinder ASL	*24-32236
*27145A	Sidewinder ASL	*24-32237
*27126A	Sidewinder ASL	*24-33385
*27127A	Sidewinder ASL	*24-33388
*25583A	Sidewinder ASL	*23-38459
*27630A	Sidewinder ASL	*24-35982
26212A	Sidewinder ASL	23-31039
25107A	Sidewinder ASL	23-37857
25028A	Sidewinder ASL	23-37858
24953F	Mammoth FEL	23-36636

**\*Units already repaired – No action necessary**

Upon receipt of the Agility recall notification, New Way provided owner contact information, vehicle model identifications, and chassis VINs to Agility to facilitate the Agility recall notification process. **Our records indicate that your unit has not yet been repaired and we request that you take immediate action to have your vehicle repaired by Agility.**





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### **Agility CNG Fuel System Safety Defect**

Each subject Agility CNG fuel system contains a manual valve which may develop stress corrosion cracking in the bottom plugged port. If this condition develops, the port may crack or separate completely, allowing the contents of the tank to vent to atmosphere, which, in the presence of an ignition source, presents a risk of fire.

### **What You Should Do**

Please check your refuse collection fleet to verify that you still possess a vehicle listed above, make a notation of your New Way Body Serial Number and Agility Fuel System Serial Number. For affected fuel systems currently in your fleet that have not already been repaired, please contact Agility to schedule the necessary repairs at 844-474-7400 or [recall@hexagonagility.com](mailto:recall@hexagonagility.com). In the meantime, until the campaign is completed and because gas can be unexpectedly released, we advise against technicians touching valves until systems are defueled. Closing cylinder valve handles will not prevent an unintended release of gas.

If you are unsure if your unit is affected by this recall, please contact Agility at 844-474-7400 or [recall@hexagonagility.com](mailto:recall@hexagonagility.com), or New Way at 866-370-4211 or at [Quality@newwaytrucks.com](mailto:Quality@newwaytrucks.com).

If you are no longer the owner of the recalled equipment, please forward this notice to the new owner or provide the new owner's contact information to Agility and New Way so that we can update the contact information and notify them of this recall.

### **How Long Will It Take?**

New Way has coordinated with Agility to have the affected valve removed and replaced with a new valve that is not at risk of developing stress corrosion cracking. These repairs are already underway and will continue until the campaign is completed. This repair will be performed free of charge (parts and labor) and is expected to take approximately four hours to perform.

### **Questions or Concerns?**

If you have questions or concerns about this recall, please contact New Way at 866-370-4211 or email at [Quality@newwaytrucks.com](mailto:Quality@newwaytrucks.com).

If you are unable to obtain a remedy in a reasonable time or without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>

We regret the inconvenience this service may cause you. Thank you for your attention to this important matter.

Best Regards,

Mark Keller, PE  
VP – Engineering and Products  
New Way Trucks

