



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

## IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, VIN xxxxxxxxxxxxxxxxx Model:xxxxxx

December 10, 2025

990184

Dear Yamaha Owner:

Yamaha Motor Company, Ltd. has decided that a defect that relates to vehicle safety exists in certain 2018–2022 XMAX scooters. Our records indicate that you own the affected scooter shown above.

**The reason for this recall:** In affected scooters, the camshaft retainer plate may not be sufficient to keep the retainer bolt in place. This may cause the retainer bolt to loosen, preventing the camshaft from being properly secured. An unsecured camshaft may result in the engine stalling and not able to be restarted, increasing the risk of loss of control and a crash with severe injury or death.

**What Yamaha and your dealer will do:** Your authorized Yamaha dealer will replace the existing camshaft plate with a new camshaft plate kit. This procedure takes just over an hour to perform, but your dealer may need to have your scooter longer than this, depending upon scheduling. **There will be no charge to you for this procedure.**

**What you should do now:** Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your XMAX for this service. Remember to take this letter with you when you take in your scooter.

**You should not operate your affected scooter, shown above, except to take it to the dealer for modification.**

If you are unable to return to the Yamaha dealer who sold you the vehicle, this service will be performed by any authorized Yamaha Scooter dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at [www.yamaha-motor.com](http://www.yamaha-motor.com).

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you need help:** If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number 25V778.

**If you no longer own this Yamaha:** If you have sold your XMAX to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number (VIN) shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Motorsports Service Support  
Yamaha Motor Corporation, U.S.A.