

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

78C/NHTSA 25V-766

LOGO

VEHICLE PICTURE

For more information on recalls, visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 78C.

IMPORTANT SAFETY RECALL

2.0L Engine Fires

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2023-2025 Model Year (WL) Jeep Grand Cherokee and 2024-2025 Model Year (JL) Jeep Wrangler] Plug-In Hybrid Electric Vehicles (PHEVs).

RECALL DESCRIPTION

Some 2.0L engines used in PHEVs may be contaminated with sand from the casting process. Sand from the casting process can contaminate internal engine components, leading to a catastrophic engine failure, which can result in a vehicle fire or an unexpected and unrecoverable loss of drive power. **A vehicle fire can result in increased risk of occupant injury and/or injury to people outside the vehicle, as well as property damage. A loss of drive power may result in a vehicle crash without prior warning.**

YOUR VEHICLE IS NOT AFFECTED BY THIS RECALL

Our records indicate your vehicle ^[1] does not use the PHEV powertrain being recalled. **There is no action required on your part in response to this letter.**

WHAT IF I HAVE QUESTIONS REGARDING THIS RECALL?

If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at 1 800-853-1403.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.