

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's 2.0L PHEV Engine has been extended to Unlimited years / Unlimited miles from the completion of Safety Recall 78C. This warranty extension on the 2.0L PHEV Engine applies to certain [2024 - 2025 Jeep Wrangler (JL) and 2023 - 2025 Grand Cherokee/ Grand Cherokee L (WL)] vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension. However, after the point at which the 2.0L PHEV Engine Limited Warranty expires by time and mileage, and this extended limited warranty takes effect, FCA US reserves the option to limit the maximum coverage amount to the total cost of replacement of the 2.0L PHEV Engine, or the cash value of the vehicle prior to the illumination of the Diagnostic Trouble Codes (DTCs) identified below, whichever is less. The cash value of the Vehicle will be the RETAIL VALUE as determined using the current NADA Used Car Pricing Guide, taking into consideration the location, mileage and condition of the vehicle. If the NADA guide is not available, we will use any other nationally published vehicle valuation guide to determine the RETAIL VALUE.

We are extending the warranty period on the 2.0L PHEV Engine because some of the vehicles within the above referenced population are included in Safety Recall 78C and may experience an illuminated Malfunction Indicator Lamp (MIL) because of one or more of the following Diagnostic Trouble Codes (DTCs):

- P2336 - Cylinder 1 Above Knock/combustion Vibration Sensor Threshold.
- P2337 - Cylinder 2 Above Knock/combustion Vibration Sensor Threshold.
- P2338 - Cylinder 3 Above Knock/combustion Vibration Sensor Threshold.
- P2339 - Cylinder 4 Above Knock/combustion Vibration Sensor Threshold.

One or more of the DTCs must be set, and your vehicle must be included in Safety Recall 78C, to be eligible for coverage. If you are experiencing this condition now, or if you experience it in the future, simply contact your dealer to have the appropriate repair performed. **Conversely, if you do not experience this condition, then your 2.0L PHEV Engine is operating correctly and no repair is necessary.**

If you have already experienced this specific condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit www.fcarecallreimbursement.com to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-877-426-5337 or 1-877-IAM-JEEP.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the 2.0L PHEV Engine condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC



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