

DECEMBER 2025

IMPORTANT SAFETY RECALL 25521

NHTSA RECALL NO. 25V763

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.

Dear International Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC* has decided that a defect which relates to motor vehicle safety exists in certain 2019 thru 2020 International® CV™ Series trucks built 08/06/2018 thru 11/12/2020 involved in safety recall 23511 (23V282) or 25507 (25V414) that were remedied between 09/22/2025 and 10/14/2025.

REASON FOR THIS SAFETY RECALL

The replacement brake harness for Safety Recalls 23511 (23V282) and 25507(25V414) used on older vehicle models did not have protective material installed on the wires.

RISK TO MOTOR VEHICLE SAFETY

A lack of protective material can lead to a short circuit in the brake backup motor circuit due to rubbing or chafing of the harness against various components. Under certain conditions, this may lead to reduced braking capacity which may increase the risk of a vehicle crash with potential injury and/or property damage.

DEFECT REMEDY

The repair will involve removing the harness, adding protective material as needed and reinstalling the harness. The repair will be performed free of charge and takes approximately 1 hour to complete.

ACTIONS YOU SHOULD TAKEIf you own this vehicle, please schedule an appointment with any authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825; or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 09/22/2025 thru 12/31/2025. Present your original repair paperwork and proof of payment to any International® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.