



A Tradition of Quality. Since 1905

November 14, 2025

IMPORTANT SAFETY RECALL – Recall Number: 25V-758

Affected Chassis:

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Marion Body Works, Inc., based on information provided by Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model years 2023-2026 Gladiator, Metro Star, FC-94, and KME Panther, and 2024-2025 KME Predator model emergency response chassis cab vehicles.

What is the defect?

On the affected vehicles, there is a possibility that a shorter actuator level arm will wedge or bind which could cause a lock-in or lock-out situation.

If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the cab door to be opened. In case of an emergency, should this condition exist, it could increase the risk of potential injury or harm to the occupants. This could occur without warning.

Corrective Action

Inspect the latch logic for each cab door to determine if the trucks are affected and replace the latch logic if they are determined to be non-conforming. There is no cost to the vehicle owner for the recall remedy.

Estimated time for the remedy may be up to 0.5 hours for inspection per truck and an additional 1 hour per door if the replacement of the latch logic is needed. Complete the work per instructions in the service bulletin.





A Tradition of Quality. Since 1905

What should you do?

Contact Spartan Fire, LLC Customer Product Support group to have the work scheduled and completed at no charge to you or our mutual customer.

If you have any questions or concerns, please contact:

Spartan Warranty – P: 800-867-6478

Marion Body Works – Fire & Emergency Warranty – P: 715-754-5261

Listed on this document, you will find the chassis cabs Marion has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safecar.gov>.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We apologize for any inconvenience this may cause, your safety is our first concern.

Sincerely,

Rachel Heineman
Director of Quality & Operational Excellence

