



December 2025

IMPORTANT SAFETY RECALL NHTSA Recall No. 25V-755

Dear McNeilus Refuse Product Owner:

Ref: NHTSA 24V-755 Missing Reflex Reflectors & Rear Clearance Lights/FMVSS 108

VIN: Reference attached VIN list

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that certain 2021-2025 McNeilus Metro Pak vehicles fail to conform to Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment.". These vehicles were built between 08/19/21- 06/23/25.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact McNeilus at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

The affected vehicles are trucks (refuse vehicles) 30 feet or longer and are not equipped with intermediate and rear reflex reflectors on each side of the vehicle body or clearance and identification lamps at the rear of the vehicle as required by FMVSS 108, increasing the risk of a crash.

What are we doing about the problem?

McNeilus is installing compliant reflectors and clearance and identification lamps on the rear of the vehicle.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354

mcneiluscompanies.com



What should you do?

- Please reach out to your dealer service network to have this work performed at your earliest opportunity
- Repairs should take less than 2 hour.
- Any additional questions please contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

What If You Have Already Paid For This Repair?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please send a email to warrantyclaims@McNeilusco.com for further direction. Please make sure to include the serial number of truck and the number of this Vehicle Safety Recall bulletin.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES