



December 2025

## IMPORTANT SAFETY RECALL NHTSA Recall No. 25V-754

Dear McNeilus Refuse Product Owner:

Ref: NHTSA 25V-754 Missing Intermediate Side Reflex Reflectors/FMVSS 108  
VIN: Reference attached VIN list

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that certain 2024-2025 McNeilus Volterra ZSL vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment". These vehicles were built between 8/30/2024-08/31/2025.

### **! I M P O R T A N T !**

- Your McNeilus vehicle is being recalled.
- Contact McNeilus at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

**Why is a recall being conducted?**

The middle side amber reflector is missing which would make it compliant with FMVSS 108, increasing the risk of a crash.

**What are we doing about the problem?**

McNeilus is installing compliant reflectors on customer trucks.

**What should you do?**

- Please reach out to your dealer service network to have this

**McNEILUS TRUCK & MANUFACTURING, INC.**

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



work performed at your earliest opportunity

- Repairs should take less than 1 hour.
- Any additional questions please contact McNeilus at 1-888-686-7278.

**What if you no longer own this vehicle?**

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

**Who should you contact if you have further questions or concerns?**

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

**What If You Have Already Paid For This Repair?**

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please send a email to [warrantyclaims@McNeilusco.com](mailto:warrantyclaims@McNeilusco.com) for further direction. Please make sure to include the serial number of truck and the number of this Vehicle Safety Recall bulletin.

**If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.**

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
McNEILUS COMPANIES