



IMPORTANT SAFETY RECALL

INSERT CUSTOMER NAME/ADDRESS

November 2025

This notice applies to your vehicle with the following VIN: **XXXXXXXXXXXXXX**

NHTSA # 25V-747

Dear Valued Remote Vans Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Remote Vans LLC has decided that certain 2025 Aegis and Oasis motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. "Tire Selection and Rims." If the vehicle is carrying the maximum number of occupants (4), their weight may exceed the Gross Vehicle Weight Rating (GVWR) and overload the vehicle, increasing the risk of a crash. Remote Vans LLC is not aware of any injuries or property damage related to this issue.

To address this issue, a Remote Vans LLC authorized dealer will remove and replace certain equipment from your vehicle, reducing the vehicle's weight and increasing the occupant carrying capacity. For the Model Year 2025 Oasis, the extended range fuel tank will be replaced with a standard fuel tank, reducing the vehicle weight by approximately 174 pounds. For the Model Year 2025 Aegis, the extended range fuel tank will be replaced with a standard fuel tank and the skid plates and rear storage box will be removed, reducing the vehicle weight by approximately 293 pounds. A revised Occupant and Cargo Carrying Capacity label will also be provided to you. The repairs will be performed free of charge and are expected to take approximately 4 hours.

To make an appointment for this repair please contact your nearest Remote Vans dealer and reference this recall. Should you have any other questions, please contact Remote Vans customer service at service@remotevans.com or 513-201-7553.

If you do not own the vehicle that corresponds to the VIN which appears at the top of this notice, please contact Remote Vans with any information you can furnish that will



assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days.

If you have paid to have this recall condition corrected prior to this notice, please contact Remote Vans customer service as you may be eligible to receive reimbursement.

If the manufacturer, dealer or distributor fails to remedy the defect or noncompliance without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may have caused. We appreciate your business and value your safety.

Sincerely,

Remote Vans LLC