



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Safety Recall: NHTSA # 25V-743
December 2025

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model years 2025-2026 Entegra Coach Anthem, Aspire, Cornerstone, and Cornerstone Reserve Class A motorhomes.

***Reason for
this recall***

The slide-out room can be deployed without the parking brake engaged, allowing the room to extend while the vehicle is in motion. A slide-out room that extends unexpectedly increases the risk of a crash.

***Recall
Remedy***

Jayco Inc. dealers will inspect and replace the slide-out motors as necessary. The remedy will be free of charge and will take approximately ½ hour for inspection or 3 ½ hours if the inspection confirms that the slide-out motors need replaced.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division