



IMPORTANT SAFETY RECALL – 25V-742

This notice applies to the vehicle identification number below.

December 17th 2025



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Smeal Holding, LLC has decided that a defect which relates to motor vehicle safety exists in certain model years 2024-2025 Rear Mount Platform, Mid Mount Platform Aerial, and 2024, 2026 125' Aerial model emergency response vehicles.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

On the affected vehicles, there is a possibility a hose change for the 1-inch high-pressure hydraulic hose may have a crimp not within specification which could cause the fitting and hose to separate and the hydraulic fluid to drain.

If this condition exists, it could cause the fitting and hose to separate and the hydraulic fluid to drain, deeming the hydraulic functions inoperable (including the aerial and outriggers). There is a potential of increased risk of injury if the operator needs to move away from a hazardous situation or it may impede the safety of the mission, as well as increase the risk of a flammable hydraulic fluid leaking on the ground, which increases the risk of a fire. This could occur without warning.

Corrective Action:

Dealers will inspect each of the 1-inch high-pressure hydraulic hose assembly part numbers to determine if the trucks are affected and replace the high-pressure hydraulic hose assemblies when necessary. There is no cost to the vehicle owner for the recall remedy.

Labor Time:



Estimated time for the remedy may be up to 1 hour for inspection per truck and an additional 5 to 9 hours to replace the hose assemblies, if needed.

What You Should Do:

If you need further assistance with this notification, contact your local dealer to have the work performed. If you cannot locate a dealer, call Smeal at 1-800-867-6478 to help locate your nearest dealer. Steps will be taken to ensure the recall inspection is performed at the nearest dealer.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsub@spartanmotors.com.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information contact Smeal at 1-800-867-6478.

Information Change:

If you have changed your address, sold or traded your vehicle, please email us at chawarinvsub@spartanmotors.com to provide updated information.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Smeal at 1-800-867-6478. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Smeal Holding, LLC