

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 25V740

This notice applies to your motorcycle, VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

12/15/2025

RE: Affected models:
2024 250 DUKE
2024 390 DUKE
2024 990 DUKE

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain 2024 250 DUKE, 390 DUKE and 990 DUKE motorcycles.

Due to material deviations, small cracks may develop on the fuel tank cap seal. This can result in fuel leaking from the fuel cap.

A fuel leak increases the risk of a fire, which could cause injury to the rider or others and/or damage to property.

To remedy this defect, dealers will replace the fuel tank cap seal on all affected motorcycles, free of charge.

Please contact your authorized KTM dealer (log onto www.ktm.com for a complete dealer listing) as soon as possible to arrange having the fuel tank cap seal replaced. It is suggested that you call your local authorized KTM dealer to make an appointment to have the recall repair performed. The procedure will take approximately 30 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule and if they need to order replacement parts. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer.

If you have any questions related to the content of this letter, please contact KTM North America Customer Relations at (888) 985-6090 for assistance.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact KTM motorcycles Customer Relations at the number above for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
KTM North America, Inc.

KTM NORTH AMERICA, INC.

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www.ktm.com

The KTM logo is displayed in a bold, black, italicized font against a solid orange background.