



<p>Safety Recall: NHTSA # 25V-736 November 2025</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
 Address
 City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain Model Year 2025-2026 Entegra Condor and Jayco Granite Ridge motorhomes fail to conform to the requirements of 49 CFR Part 567, "Certification."

Reason for this recall

The Certification Label may have the front and rear axle information reversed. A tire can be over or under inflated after referencing the incorrect information, increasing the risk of a crash.

Recall Remedy

Remove the incorrect certification label and attach the new correct certification label. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge.

What we need you to do

You can install the correct label on your motorhome or you can contact an authorized Jayco Inc. dealer and schedule an appointment to have them install the label for you. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call 800-283-8267. The correct label and installation instructions are enclosed in this letter.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Motorized Division



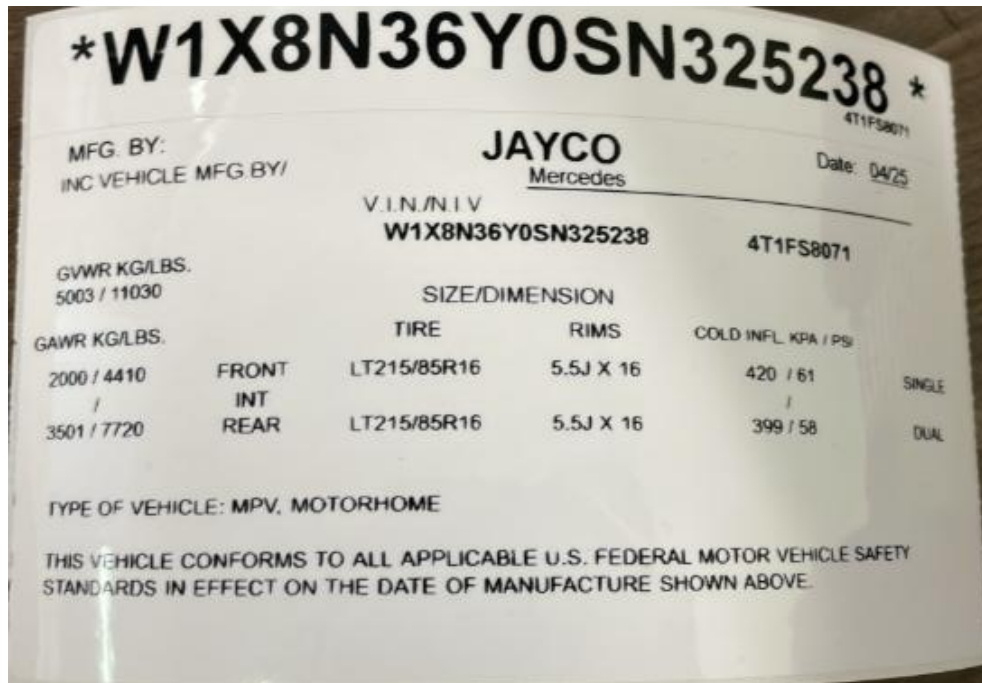
IMPORTANT SAFETY RECALL CAMPAIGN

NHTSA # 25V-736

Remove existing label

1. Class C Models the certification label will be affixed on the Driver side door B' pillar (door latch post pillar).
2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
 - a. Allow the area to dry for at least 30 seconds.

The certification label below is only an example of the label you are to replace.



Certification Label

Apply new label

1. Remove the protective back from the new label. Align the new label in the same location as the original label and apply it to the surface. Remove any air bubbles from the label.
 - a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.