

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s), [REDACTED]
[REDACTED]

December 15, 2025

[REDACTED]
[REDACTED]
[REDACTED]

Dear Sir/Madam:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Alloy Custom Products has decided that a defect, which relates to motor vehicle safety, exists in certain 2023, 2024, and 2025 model year ACP/Cryogenic Tank Trailers

Why is your vehicle being recalled?

Your vehicle may have a condition in which the suspension towers were not correctly installed. This oversight could lead to incomplete tower welds for certain suspension models. Incomplete tower welds present a risk of cracking to a structural component of the suspension system. If weld cracking exists and is unaddressed, over time the crack could propagate, leading to complete weld failure. Should weld failure occur while the vehicle is being driven, the suspension could disconnect from the trailer and result in crash, injury, or property damage. Such failure could occur without prior warning.

What Alloy Custom Products will do:

Alloy will inspect and repair the welds at any of our service locations. These services will be performed for you at **no charge**. The service is expected to take approximately fourteen (14) hours to complete, although Alloy Custom Products may need your vehicle for up to two (2) days. This will be confirmed upon inspection of the vehicle.

What should you do?:

You should contact Alloy Custom Products to arrange a service appointment as soon as possible. Alloy Custom Products service locations are available immediately to schedule appointments to provide the remedy described in this letter.

Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for this recall condition. Even though you may have already had these conditions corrected, you will still need to take your vehicle to Alloy Custom Products for inspection and repair.

Do you have any questions?

If you have questions or concerns, please contact Alloy Custom Products Customer Service at 1-765-564-6032.

If after contacting Alloy Custom Products, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Sincerely,

Amos Daulton

Amos Daulton
VP, Cryo Manufacturing

Enclosure

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees, and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by Alloy Custom Products.

Your claim will be acted upon within 60 days of receipt of all required documents.

If your claim is:

- Approved, you will receive a check
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form on the following page to file a claim for reimbursement. If you have questions about the reimbursement procedure, please call the telephone number provided at the bottom of the form. If you have any questions or need assistance with any other concern, please contact Alloy Custom Products at 1-765-564-6032.

**Customer Reimbursement Claim Form
To Be Completed by Claimant**

Date Claim Submitted: _____

17-Character Vehicle Identification Number (VIN): _____

Current Mileage of Vehicle: _____

Mileage at Time of Repair: _____

Date of Repair: _____

Claimant Name: _____

Street Address or PO Box Number: _____

City: _____ State: _____ Zip Code: _____

Daytime Telephone Number: _____

Evening Telephone Number: _____

Amount of Reimbursement Requested: _____

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS CLAIM FORM

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the entity that paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, the repair performed, the date of repair, and who performed the repair.
- The total cost of the repair expense that is being claimed.
- Payment for the repair in question and the date of payment.

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense occurred for the repair covered by this letter.

Claimant's Signature: _____

Please mail this claim form and the required documents to:

ALLOY CUSTOM PRODUCTS
9701 Old State Rd 25
Lafayette, IN 47905

Reimbursement questions should be directed to the following number:
1-765-564-6032