

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle

VIN: **Please See Attached**

### Replace Short Range Radar Sensor

NHTSA Recall #25V712

November, 2025

- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz Sprinter Dealer as soon as possible.
- This repair will be provided free of charge.

Dear Mercedes-Benz Sprinter Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG, the manufacturer of Mercedes-Benz Sprinter vans, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2025 Mercedes-Benz Sprinter vehicles.

**Our records indicate that your vehicle is included in the affected population of vehicles.**



#### What is the issue?

The circuit board of the front short-range radar sensor might fail and cause a loss of certain driver assistance functions. This might increase the risk of a crash.



#### What will your Mercedes-Benz Dealer do?

An authorized Mercedes-Benz Sprinter dealer will replace the short-range radar sensor on the affected vehicles. **This could take approximately 1-2 hours.** This service will be provided free of charge.



#### Steps to take.

For additional information and to schedule an appointment, please contact your preferred authorized Mercedes-Benz Sprinter dealer at your earliest convenience. To locate nearest Mercedes-Benz Sprinter dealers, visit <https://www.mbvans.com> or call 1-800 FOR-MERCEDES (1-800-367-6372)

Please mention you are scheduling an appointment to **Replace Short Range Radar Sensor** Under Recall Campaign # 2025110001.

You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.



A VIN-based recall lookup tool on our website offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.mbvans.com/en/recall-information](https://www.mbvans.com/en/recall-information). Should you have any questions, please contact your authorized Mercedes-Benz Sprinter dealer. We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,  
Mercedes-Benz USA

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