



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412
 800-322-2284
 sales@alexisfire.com
 AlexisFire.com

****IMPORTANT SAFETY RECALL****

This notice applies to your vehicle, 4S9CU2E91SC560136

NHTSA Recall No: 25V706

October 15, 2025

Dear Alexis Fire Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alexis Fire Equipment has decided, based on information provided by Spartan Fire LLC, that a defect which relates to motor vehicle safety exists in certain model years 2020-2025 Pumper, 2024 Rescue, and 2020-2024 Tanker fire trucks built on Spartan 2023-2026 Gladiator, Metro Star, FC-94 chassis.

APPARATUS VIN: [REDACTED]

COMPONENT:

Door latch in Spartan Fire 2023-2026 Gladiator, MetroStar, FC-94 model emergency response chassis cabs.

PROBLEM DESCRIPTION:

On the affected vehicles cab door latch logic assembly, there is a possibility that a shorter actuator level arm will wedge or bind which could cause a lock-in or lock-out situation.

CONSEQUENCE:

If this condition exists, the door will not be able to be operated due to the actuator lever arm being bypassed or bound. This causes a lock-in and lock-out situation, not allowing the cab door to be opened. In case of an emergency, should this condition exist, it could increase the risk of injury or harm to the occupants. This could occur without warning.

REPAIR PROCEDURE & CUSTOMER ACTION:

We will work with you to contact your local dealer to facilitate the inspection and if your vehicle is found to have the defect, the replacement of the defective latch logic assembly. There is no cost to the vehicle owner for the recall remedy. The inspection and repair will take approximately 1 hour to complete. To find your nearest dealer, please visit www.alexisfire.com.





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WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS:

If you have any questions or concerns, please contact Alexis customer service at 800-322-2284.
Or you can contact Spartan Fire LLC directly at 1-800-867-6478.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at www.alexisfire.com or by mail:

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If you no longer own the vehicle, contact Alexis Customer Assistance at 800-322-2284.

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Alexis Fire Equipment Company

