

**IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 25V-690

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2025 Model 3 and model year 2026 Model Y vehicles. Our records indicate that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

Affected vehicles are equipped with battery pack contactors which may suddenly open due to poor coil termination connection. If one or both contactors open when the vehicle is in drive, the driver loses the ability to apply torque to the vehicle using the accelerator pedal resulting in a loss of propulsion, which may increase the risk of a crash.

**WHAT TESLA WILL DO**

At no charge to the customer, Tesla will replace the affected contactors with certified contactors that maintain coil termination connection.

**WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](https://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the repair will take approximately 1 hour 10 minutes to 1 hour and 25 minutes to complete.

If you have already had this repair completed on your vehicle, no further action is required. To confirm whether the repair was completed on your vehicle, use our online VIN look-up tool at <https://www.Tesla.com/Vin-Recall-Search>.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](https://www.tesla.com/support/account-support#add-remove-products).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**