

GENESIS S U P R E M E

Genesis Supreme RV, Inc.
23129 Cajalco Road
Perris, CA 92570

(951) 337-0254
www.GenesisSupremeRV.com

IMPORTANT SAFETY RECALL

Safety Recall: NHTSA #25V-680

This Notice Applies to Your Recreational Vehicle **Genesis Supreme 28IKS S/N [REDACTED]**

[REDACTED]
[REDACTED]
[REDACTED]
Dear Mr. [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Genesis Supreme RV Inc. has decided that a defect, which relates to motor vehicle safety, may exist in your model year 2024 Genesis Supreme 28IKS fifth-wheel trailer.

Reason For This Recall

GE Appliances is recalling certain air conditioner models built with an ICM soft start device that may fail and overheat. An air conditioner soft start device that overheats increases the risk of a fire.

Recall Remedy

In coordination with GE Appliances, your dealer or other qualified facility will inspect your GE rooftop air conditioners, determine if they are equipped with the recalled soft start devices, and if so equipped, will remove the recalled soft start devices and install new soft start devices and associated enclosures, and test the operation of the RVAC units during and after installation. The repair will take approximately 2-3 hours to complete. This repair will be done at no charge to you.

What We Need You To Do

GE Appliances will contact you regarding a certified repair facility and schedule an appointment for this remedy.

If you no longer own this vehicle, please contact Genesis Supreme RV at (951) 337-0254. If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to (Rgodinez@genesissupreme.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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If the dealer/repair facility does not remedy this condition at no charge, please contact Genesis Supreme RV, Inc. at (951) 337-0254. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting the dealer/repair facility and Genesis Supreme RV customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Genesis Supreme RV, Inc.
Rosa Godinez
Administrator
rgodinez@genesissupreme.com
(951) 836-0619